

Tilikum

Community Advocate

POSITION OPENING: This position advocate for Deaf, Deaf Blind, Hard of Hearing and Hearing loss communities by providing resources, services and information on benefits programs. Community Advocate provides direct services to clients who are referred for services by the Department of Social and Health Services, Division of Developmental Disabilities, Division of Vocational Rehabilitation and Children and Family Services. Clients served may be children, young adults or adults, who, besides being deaf many be in need of accommodations resulting from varying degrees of mental maturity, vocational experiences, social background, cultural or health related conditions that hinder personal economic or individual independence.

DISTINGUISHING CHARACTERISTICS: Community Advocate makes an independent case decision involving the preparation of client objectives and goals, and will determine their own work methods within Federal, State and Agency guidelines.

TYPICAL WORK: Performs full range of specific service functions, such as:

1. Identifies clients in need of resources and services;
2. Referring to Division of Vocation Rehabilitation for employment services. Community Advocate will identify the client's goals and services as needed;
3. Community Advocate will assist clients with resume, cover letter as needed;
4. Identifying economic, social cultural, physical and environmental factors which support or limit family or independent functioning;
5. Coordinates with appropriate agencies information that will meet service goals and plan objectives;
6. Identifies needs requiring services and supports or enables clients to resolve needs individually or through referral to appropriate resources;
7. Documents all client contacts and services provided, including date, time spent, and a short narrative on an intake form and other forms as needed;
8. Utilizes applied principles of casework.
9. Occasional travel to several counties and provide outreach services.

KNOWLEDGE AND ABILITIES: Ability to meet the goals and objectives of individual services to the deaf population; social casework principles and practices; social and economic conditions which affect social service organizations; interviewing techniques; identify, engage and support individual with the needs; provide outreach services with training, workshop or presentation; social problems which require the use of public and private community resources; principles of individual and social development, vocational counseling, independent and assisted living skills, psychology, medical terminology and services, job training and educational resources, community resources.

ABILITY TO: Learn and act upon new information, work cooperatively with individuals and groups and be able to coordinate service plans with other social service agencies; exercise mature and sound judgement in problem solving and the decision making process; organize own work; present material effectively in written and oral form; properly and accurately document activities paper flow; identify economic, social, cultural, physical, and environmental factors which support or limit family or individual functioning, and other duties as assigned utilizing skills and talents relative to the job description.

MINIMUM QUALIFICATIONS: A bachelor' degree in social services, human services, behavioral science, or related field; proficiency in ASL and an understanding of deaf culture and three years of social service experience.

The knowledge of Medicare/Medicaid, Social Services, Health Insurance, American Disability Acts, and others is preferred.

- Excellent computer skills, including MS word, Excel, PowerPoint, Publisher, and others.
- Strong cultural competency and interpersonal skills.
- Good organization skills.
- Excellent communication skills.

Must be able to successfully pass a background check/criminal history clearance. Must sign pledge of confidentiality of information, must report all instances of suspected client abuse to DSHS in accordance with state law and DSHS policy, and must possess valid WA state driver's license and has a vehicle as well.

HOW TO APPLY: The deadline to apply for this position is July 26, 2017. Please address applications or inquiries to:

Terese Rognmo, CEO
SWCDHH/TILIKUM

Please send you resume and a cover letter to ceo@tilikum.us or you can either drop off or mail

to:

Attention: Terese Rognmo, CEO
SWCDHH-Tilikum
301 Hearthwood, Blvd
Vancouver, WA 98684

“AN EQUAL OPPORTUNITY EMPLOYER”

No person shall be subjected to discrimination because of race, color, national origin, sex, age, religion, creed, marital status, disabled veterans, Vietnam Era veteran status, or disability