

Special Relief Facility (SRF) 2020

To assist businesses impacted by the COVID-19 outbreak, Bank Negara Malaysia (BNM) is allocating RM 5 billion under the BNM's Fund for SMEs

Contact your bank today for more information!

Fund Allocation
RM5 Billion

Eligibility
Small & Medium Enterprises (SMEs)

Financing Rate
3.5%

Maximum Loan Amount
RM1 million per SME

Guarantee Cover
By Credit Guarantee Corporation Malaysia Bhd (CGC)

+603 8076 8717 www.stanleyco.com.my

Banks and Agents Contact List

For Enquiries on 6-month Moratorium and Special Relief Fund (SRF)

No.	Bank Name	Contact Details
1	Affin Bank Berhad	Contact: 03-8230 2222 Email: yourvoice@affinbank.com.my
2	Alliance Bank Berhad	Contact: 03-55169988 / 1-300-80-3388 (Malaysia) / +603-5624 3888 (Overseas) Email: info@alliancefg.com
3	Ambank (M) Berhad	Contact: 03-21788888 Email: customercare@ambankgroup.com Agent: Ben Wan Contact: 017-2843815 Email: wan-kok-pin@ambankgroup.com
4	Bangkok Bank Berhad	Contact: 03 2174 6919 (KL Branch)
5	Bank of China (Malaysia) Berhad	Contact: 03-2387 8367 / 03-2387 8211

6	Bank Rakyat	Contact: 1-300-80-5454 (Malaysia) / 03-55269000 (Overseas) Email: telerakyat@bankrakyat.com.my
7	Bank Simpanan National	Contact: 1-300-88-1900 Email: customercare@bsn.com.my
8	China Construction Bank (Malaysia) Berhad	Contact: 03-21601888 / 03-21601961 Email: customerservice@my.ccb.com
9	CIMB Bank Berhad	Contact: 03-62047788 Email: cru@cimb.com Agent : May Soo Contact No. +60 12-207 8864 Email: mayso616@yahoo.com Agent: Lam Siew Leong Contact: 012-6096676 Email: siewleong.lam@cimb.com
10	Citibank Berhad	Contact: 03-23830000 Email: malaysia.customer.service@citi.com
11	Deutsche Bank (Malaysia) Berhad	Contact: 03-20536788
12	Hong Leong Bank Berhad	Contact: 03-76268899 Email: HLonline@hlbb.hongleong.com.my
13	HSBC Bank Malaysia Berhad	Contact: 1-300-88- 1128 Credit Card Customers: 1-300-22-2733 Mortgage & Financing Customers: 1-300-88-1121 HSBC Fusion: 1-300-80-1998 Email: telecalling.support.cru@hsbc.com.my Agent: Chris Lee Contact: 012-5554246
14	India International Bank (Malaysia) Berhad	Contact: 03-2026 1767 Email: cs@iibm.com.my

15	Industrial and Commercial Bank of China (Malaysia) Berhad	Contact: 03-23013399 Email: icbcmalaysia@my.icbc.com.cn
16	Maybank Berhad	Contact: 1-300-88-6688 (Malaysia) / +603-7844 3696 (Overseas) Email: mgcc@maybank.com
17	MUFG Bank (Malaysia) Berhad	Contact: 03-2034-8000 Email: customercare@my.mufg.jp
18	OCBC Bank (Malaysia) Berhad	Contact: 03-8317 5000 (Personal Banking) / 1300 88 7000 (Business Banking) Email: callcentre@ocbc.com
19	Public Bank Berhad	Contact: 1-800-22-5555 Email: customerservice@publicbank.com.my
20	RHB Bank Berhad	Contact: 1-300-88-5464 / 03-92068118 Email: customer.service@rhbgroupp.com
21	Standard Chartered Bank (Malaysia) Berhad	Contact: 1-300-88-8888 (Malaysia) / +603 7711 8888 (Overseas)
22	The Bank of Nova Scotia Berhad	Contact: 03-20523676 / 03-20523633 / 03-20523647 / 03-20523645 / 03-20523644 Email: bns.kualalumpur@scotiabank.com
23	United Overseas Bank (Malaysia) Berhad	Contact: 03-26128 121 Email: uobcustomerservice@uob.com.my
24	Megson Thong <i>(Loan Agent Representing 14 Banks)</i>	Contact: +60 12-660 4320 Email: megsonthong@gmail.com