



# 2010 Annual Report: *A Time of Transition*

## ABOUT US

## The Power of Volunteers

Since November 2007, Luke's House Clinic has been powered by volunteers. Medical and non-medical volunteers are committed to delivering quality healthcare to those in need in the greater New Orleans area.

At no time was that commitment more evident than in 2010. Luke's House ended 2009 without an Executive Director. And for the next six months, the clinic was run solely by volunteers. What a testament to their dedication!

In June 2010, after an extensive search, Luke's House hired its third Executive Director: Lisa Lynde. Ms. Lynde came to Luke's House with almost five years nonprofit management experience, as well as extensive financial and grants management expertise.

The next several months were spent stabilizing Luke's House financial position. The sudden death of Luke's House Clinic's CPA brought a share of challenges surrounding recordkeeping and reporting requirements.

Once financial accountability was regained, Luke's House was able to focus on the future. In October 2010, Luke's House signed a lease with the New Orleans District Conference for

use of 2023 Simon Bolivar Avenue in Central City.



In November, Luke's House prepared its first Annual Appeal to help raise funds to renovate 2023 Simon Bolivar. The building was in need of plumbing, electrical and minor structural repairs and modifications. It also needed a fresh coat of paint and some seriously cleaning!

Luke's House ended 2010 invigorated by new leadership and the promise of a permanent clinic location. But the real future promise for Luke's House continued to rest with its greatest asset: its volunteers.



## Our Mission

The mission of Luke's House is to be a place of medical and spiritual hope, health, and healing for the people of Greater New Orleans, and a doorway to long-term healthcare solutions.

## CLINIC SNAPSHOT

### Fast Facts

- The clinic was open 47 nights
- Luke's House Clinic saw 416 patients
- 61% of our patients were women; 39% were men
- 46% of our patients were new patients
- We saw an average of 9.24 patients per clinic night

# 2010 Financial Highlights

- 215% increase in net income between 2009 and 2010
- 40% decrease in expenses between 2009 and 2010
- The number of donations increased by more than 600% from 2009 to 2010.



## 2010 Luke's House Profit & Loss Statement

<b>Income</b>	
Donations	27,728.45
Grant Revenue	69,256.31
<b>Total Income</b>	<b>96,984.76</b>
<b>Expense</b>	
Contributions	555.00
Computer Expense	621.07
Dues and Subscriptions	60.00
Insurance	14,992.10
Interest and Penalties	1,898.10
Miscellaneous	108.75
Postage and Delivery	65.19
Supplies	681.26
Travel	3.00
Utilities	627.56
Payroll Expenses	5,383.01
Salaries	13,382.88
SUTA	48.88
Volunteer Appreciation	600.00
Clinic Expenses	3,794.46
Security	1,600.00
<b>Total Expense</b>	<b>44,421.26</b>
<b>Net Income</b>	<b>52,563.50</b>

## Going Forward into 2011

2010 was truly a period of transition for Luke's House. From a clinic of volunteers, to one lead by a strong Board and Executive Director, Luke's House ended 2010 with a vision for the coming year. The future of Luke's House is a lot brighter because of it!

Our goals for 2011:

- Begin renovation of 2023 Simon Bolivar
- Diversify funding and increase grant revenue
- Expand our presence within the local community



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