

## CASH FARES/TARIFAS EN EFECTIVO

**ADULTS/STUDENTS** ..... \$2.00

**SENIORS/DISABLED** ..... \$1.50

(55 and Older, ADA Card or Medicare Card)  
(Mayores de edad 55 años de edad or mas,  
Tarjeta Medicare o Tarjeta ADA)

**CHILD UNDER 6** ..... FREE

(WITH PAID ADULT)  
(Niños menores de 6 años de edad  
viajan gratis con pasajero que paga)

## EXACT FARE IS REQUIRED

### DRIVERS DO NOT MAKE CHANGE

Por favor tarifa exacta  
Conductores no hacen cambio

## SERVICE DAYS - HOURS DÍA Y HORAS DE SERVICIO

MONDAY thru FRIDAY

LUNES a VIERNES

6:00 am to 9:00 pm

SATURDAY/SABADO

8:00 am to 9:00 pm

SUNDAY/DOMINGO

8:00 am to 5:00 pm

## HOLIDAYS/DÍA DE FIESTA NO SERVICE/NO SERVICIO

NEW YEARS DAY/Año Nuevo

MEMORIAL DAY/Día de

Conmemoracion de los Caídos

INDEPENDENCE DAY/Día de Independencia

LABOR DAY/Día del Trabajador

THANKSGIVING DAY/Día de Acción de Gracias

CHRISTMAS DAY/Día de Navidad

## DIAL-A-RIDE SERVICE

CAT Dial-A-Ride (DAR) is a curb-to-curb public transit service. It is available to all residents and visitors within the City of Camarillo. Trips may be scheduled for any purpose except school trips. DAR buses are not intended to replace school buses because space is limited.

## AMERICANS WITH DISABILITIES

A person with an ADA card can travel to East Ventura County by transfer to the Thousand Oaks Transit DAR system. Trips to West Ventura County can be made by transfer to the Gold Coast Transit DAR system. Call (805) 988-4228 for details

## FOR INFORMATION CALL

**(805) 988-4CAT**

**(805) 988-4228**

## PARA INFORMACIÓN

**LLAME**

**(805) 988-4228**

## DISPATCHERS PUEDEN AYUDAR



## RESERVATION INFORMATION

Call (805) 988-4228 and be prepared to provide the following information:

1. Your name and phone number.
2. Your pick-up location. If you live or work in a large complex provide dispatchers with a specific location, e.g., at the very back of the apartments, or enter on the side street by etc., or pull up on the side of the doctor's office. Any description that helps the drivers find your pick-up point. If they cannot find you they will wait 5 minutes then mark you as a No Show and leave.
3. Your destination and time you need to arrive. If it is a doctor appointment or other specific appointment, let the dispatchers know.
4. Your requested return time. Allow ample time for doctor appointments. If your doctor is running behind, drivers cannot wait more than 5 minutes before leaving and it will be a 2-hour wait for a returning bus.
5. Tell dispatchers if you use a walker, wheelchair or other mobility device.

## RESERVATIONS

Reservations are accepted:

Monday thru Friday

7:00 am – 5:00 pm

Saturday and Sunday

8:00 am – 4:00 pm

Callers may leave a message  
after hours.

Reservations may be made from 2 hours to 2 weeks in advance. If the reservation is made prior to the day of the requested ride, you will be picked up within a 20-minute window of time. Beginning 10 minutes before and ending 10 minutes after your scheduled pick-up time, be ready to board the bus as it will only wait 5 minutes before leaving. If your reservation is made on the same day you plan to travel, a pick-up time will be negotiated and agreed upon based on the availability of buses.

## CANCELLATIONS

If you have a scheduled ride and need to cancel your pickup, please call at least 2 hours in advance. Passengers who fail to cancel reserved rides more than 2 times in a month will have restricted reservation privileges the following month.

## STANDING RESERVATIONS

A standing reservation can be issued to riders who travel to the same location, at the same time, on the same day, every week. Call and cancel on days when you will not use the service.

## SPECIAL ASSISTANCE

Bus drivers can not physically assist passengers. If a rider needs personal assistance an escort will be required, and the rider must be ADA certified. Escorts must be at least 16 years old and in good physical condition. Escorts ride free. Camarillo Area Transit does not provide escorts.

## RIDER RESPONSIBILITIES

- Be ready to go prior to your pick-up time. Be aware that the bus will arrive up to 10 minutes before or after your scheduled pick-up time. If the bus arrives and you are not ready, the driver will wait only 5 minutes before leaving.
- Eating, drinking or smoking is not allowed on the bus.
- Radios or other noise generating equipment are not to be played while on the bus.
- Carry-on items are limited to 3 bags per passenger and must be kept out of the walking aisle.
- Pets other than service animals must be confined in a travel carrier.
- Drivers are NOT to be tipped.

## COMMENTS OR CONCERNS

If you have any comments or concerns regarding our service, or an incident which occurred during your ride, please feel free to contact us by telephone or in writing. Each comment or concern will be investigated and you will be advised of the outcome.

Camarillo Area Transit  
601 Carmen Drive  
Camarillo, CA 93010  
(805) 388-5340



**CAMARILLO AREA TRANSIT**

# Dial-A-Ride User Guide



September 2014

**(805) 988-4CAT**  
**(805) 988-4228**