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**Seasons Greetings ARMA Members & Friends!**

By now most of us are in full swing preparing for the upcoming holidays, but it’s a good time to reflect on the past year and look forward to new opportunities in 2019. Hopefully you’ve been able to take advantage of one or more of our recent program events and are planning to attend some next year.

One of the greatest assets of being a member of the PBTC Chapter is the thoughtful programming and numerous networking opportunities. I challenge our members (and prospects) that haven’t been to a meeting in awhile to give us a try – you won’t be disappointed.

Check out the rest of the newsletter and see what you missed the past couple of months and what’s planned for the coming year, including our upcoming multi-chapter Sunshine Conference on February 20-22, 2019. Early bird discount ends on 12/05/2018. Register here: [https://www.armaorlando.org/events/arma-florida-sunshine-conference](https://www.armaorlando.org/events/arma-florida-sunshine-conference)

Please accept my heartfelt good wishes for the holidays and may you have a happy New Year. I look forward to seeing you soon.

Regards,

Laurie VanDoezelaar
President
Palm Beach-Treasure Coast Chapter of ARMA
We had the most fantastic, interesting, informative Annual Chapter Conference ever! Those of you who could not make it are going to be so sad you missed it if you continue reading. But, we cannot stop bragging and showing off and you should not take our word for it . . . . bragging at this level requires proof. And it is much better coming directly from those who attended.

The comments we received were so effusively positive, it left us blushing. Here is a sample of some of them, taken directly from the surveys collected:

“Great job! Very informative.”

“In my opinion, the overall event has given us a lot of information to make our establishments more effective.”

“Terrific! Well organized and executed. Nice variety of topics. Thank you!”

“Great event and location.”

“Very well organized. Good speakers and the food was on point. Time well spent for a day out of the office.”

“Fantastic! I was sure this would be boring but it was the complete opposite. I am very excited to be a member and I feel more empowered with how to make my agency better.”

“Thank you for such a wonderful and informative event. I can't wait to attend the next one.”
Our speakers were specially selected for our members, and they delivered beyond our expectations. We were so grateful and honored to have the most amazing lineup of speakers. Our sessions were so informative that some of our experts even decided to stay.

Dr. Bryan Deptula gave us a worldview of ‘Leadership’ as we learned the difference between born leaders and learned leadership. This was an energetic and lively session.

Jason Fink talked to us about restoration. In our industry, we all have to think about disaster readiness and preservation of vital information.

Jay Grewe showed us the importance of mastering electronic communications.

Deborah Naas, CRM, IGP, gave us an outstanding overview of how to develop your own RIM strategies.

Janette Smith, Esq. made us consider the ramifications of Public Records Law and how it affects our daily processes.

The panel session included Anita Castora, CBCP, CRM, IGP, FAI from the Florida Gulf Coast ARMA Chapter; Deborah Naas, CRM, IGP; and Lucy Ungaro, CBA, FCRM, CPRM. The purpose for this session was to engage the audience in the discussion, and it did not disappoint. The discussion was so lively and interesting, the audience wanted to continue well after it was time to move on.

We want to thank again all our speakers and panelist for their participation. You guys rock!!!

To review the presentations, please visit our Members Only page on the website.
PALM BEACH-TREASURE COAST ARMA CHAPTER
2018 ANNUAL CONFERENCE RECAP

Janette Smith, Esq.
Deborah Naas, CRM
Dr. Bryan Deptula

Attendees

Prize Winners
ARMA FLORIDA SUNSHINE CONFERENCE
FEBRUARY 21 - 22, 2019
ORLANDO, FLORIDA

Partners Driving a Vision
Join professionals who manage and govern information assets for a two-day conference full of excellent networking and educational topics that will assist you in managing your program today and in the future.

Presentations by Subject Matter Experts
- Nancy Cologna
- Melissa Dederer
- Priscilla Emery
- Lisa Elovich
- Pat Franks
- Randy Kahn
- Gary Nichols
- Earl Rich
- Linda Rush
- Sejah Shah
- Howard Vogel
- Daniel Whitehouse
- Caroline Walters
- Priscilla Emery
- Earl Rich
- Linda Rush
- Sejah Shah

Featuring Keynote Speakers: Randy Kahn and Jason Stearns

Full-conference is pre-approved for Certification Maintenance Credits!

Business Partners
You will have several opportunities to hear from and visit the excellent line-up of business partners. Plan to meet and discuss the tools and services impacting our industry.

Venue
Embassy Suites by Hilton
Orlando Lake Buena Vista Resort
8100 Lake Street, Orlando, Florida 32826

ARMA Florida has reserved a limited number of rooms at a discounted rate of $155 + tax/fees.

Book your room today when you register.

Pre-Conference Training
CRM and IGP Tracks—Wednesday, February 20, 2019
Training for the certification exams for Certified Records Manager (CRM) and Information Governance Professional (IGP) will be offered. The fee for either track is $125.

Attendance at full-conference is not required for CRM or IGP courses.
Recertification credits are not offered for pre-conference courses.

ARMA FLORIDA CHAPTERS
FLORIDA GULF COAST | JACKSONVILLE | ORLANDO | PALM BEACH-TREASURE COAST
The ARMA events calendar features information management events from ARMA International, our partners, and community. [https://www.arma.org/events/event_list.asp](https://www.arma.org/events/event_list.asp)

**ARMA CALENDAR**

A monthly newsletter that provides news and updates on ARMA International's educational offerings, events, and more. [https://www.arma.org/page/ARMANewsletters](https://www.arma.org/page/ARMANewsletters)

**ARMA NEWSLETTERS**

Looking to get more involved with your local ARMA Chapter?

We are in need of volunteers for several committees:

- Welcome—Membership Committee
- Social Media
- Events
- Sponsorships

If you're interested in volunteering, please contact lauriev@uplandsoftware.com or lucia.ungaro@browardschools.com

[Join us at ARMA International and stop missing the FUN.](https://www.arma.org/page/JoinProfessional)

**NOT A MEMBER YET?**