

## PROCESS

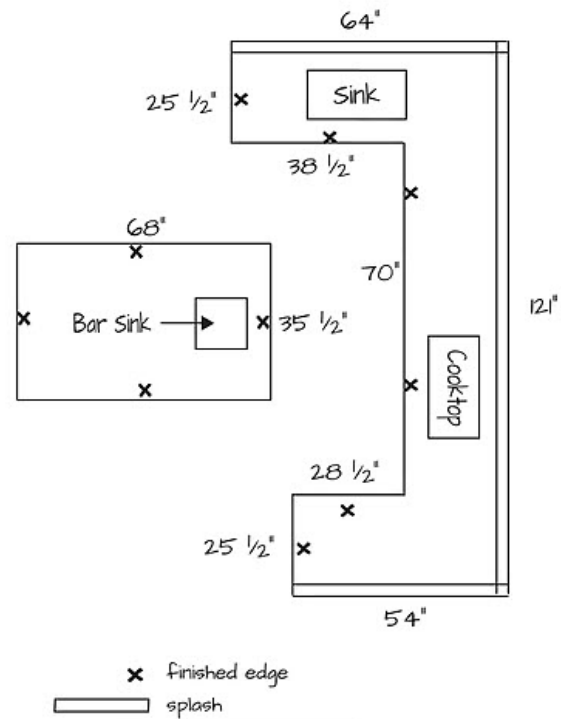
### Design & Selection

Visit us with or email us a quick sketch of your countertop project.

We will happily assist you in selecting the perfect stone for you and your family, whether it is Granite,

Quartz, Marble, or an alternative countertop material such as Geoluxe, Mafine, or Dekton. Our friendly staff are knowledgeable, experienced, and always willing to provide assistance - they have a good eye for design too! We will also help you decide on a few details such as, edge profiles and corner styles (round, square, clipped).

Luxury Granite also offers free in home consultations by appointment if you would like us to come take a look and provide some guidance on your project.



### Confirm your Booking

Let's confirm your booking! At this point, you can let us know what your project's timeline looks like. We need all cabinets to be ready before templating the surface area of the countertops. If you are getting new cabinets, sometimes it's best for us to coordinate the timeline with your contractor directly, if you're comfortable with that. When we confirm your cabinets are complete, we schedule the template with you.

### Gathering Info

Things we need to know:

1. Sink & faucet make and model numbers – If sink needs to be mounted, please provide
2. Cooktop & stove make and model numbers. Is it a traditional style, or other?)

This is important because we need the correct appliance files to make sure every measurement and cutout is perfectly placed.

### Preparing for your Template

We're coming to measure! What do you need to do before we get there?

- Give Luxury Granite all model numbers for sinks/faucets/appliances, as well as any sinks that need to be mounted.

- All cabinets must be in and gables/side panels must be in place (a gable is the exposed side of a cabinet).
- Remove old countertops (if they are not removed, we will unfortunately have to leave and reschedule the template for another day).

## Template & Schedule Install

One of our templators will then come to your home and measure your cabinets to produce a digital template for your new countertops! With our high-tech templating and fabrication technology, you can know that you're getting the most accurate measurements possible, and therefore the highest quality final product. With the template finished, we can schedule your countertop install!

## Countertop Fabrication

Now your countertops are fabricated based on your custom digital template. Fabrication can take between 7-14 days, which was taken into account when we scheduled the final install with you.

## Preparing for your Install

Your stone is coming! What do you need to do to prepare?

- Disconnect plumbing and electricity (garburators, existing cooktops, etc.)
- Install any brackets, stealth brackets, posts, or supports required for countertops.

## Install

Our Installers will come to your home at the scheduled time and do the final install! Exciting!

## Customer Follow-up

We will follow-up with you to ensure your installation was fully completed. Our goal is to leave you completely satisfied after the installation of your countertops. We take pride in our customer service and welcome your feedback!