

19-20 APRIL 2018  
RIJEKA, CROATIA

## CEV CAPACITY BUILDING CONFERENCE: VOLUNTEERING IN CULTURE

This Capacity Building conference in the European Year of Cultural Heritage will seek to identify what are **the specificities of volunteering in culture** where the beneficiaries of the activities are not as visible as in other kinds of volunteering eg in social service provision or youth work. It will also consider how these cultural projects promote **intercultural dialogue**, human rights, social values etc.

Participants will learn how the **well-being** of volunteers in culture can be protected and how the question of their **skills development** can be best approached. The **motivation** of volunteers in culture, that is often related to their passions and interest in art or history, will be discussed and how this aspect needs to be addressed when **managing volunteers** engaged in the cultural field will be examined.



## 19 April

**13:00 Conference Registration** -welcome drinks & snacks /registration for optional Boat Trip

**14:00 Welcome Addresses & Introductions**

**14:30 Setting the scene:** Explanation what are European Capital of Culture & European Year of Cultural Heritage

**14:45 - 16:20 Keynote plenary interventions with case studies on:**

- 1) Institutions:** How to develop the potential and space for the improved engagement of volunteers in state / municipality institutions seeing them as an additional resource rather than a cost cutting exercise?
- 2) NGOs:** How to harness the passion and interest of citizens in different arts through volunteering in a way that will benefit the wider community and retain the voluntary, citizen led nature of NGOs?
- 3) Events:** How to protect the rights of volunteers in stand alone events such as festivals and concerts, which may have a for-profit characteristic?

**16:30 - 17:00 BREAK**

**17:00 - 18:30 Parallel workshops**

- 1) Large Scale cultural events:** How to involve volunteers successfully & how to resource this?
- 2) Voluntourism in the culture sector:** Added value or valueless exploitation?
- 3) Validation and Recognition of skills and competencies:** What is the relevance & value for the Culture Sector?

**19:30 Cultural Programme and Dinner**

## 20 April

**09:00 - 09:15 Warm Up Dynamics from Training Team**

**09:15 - 10:45 Parallel workshops**

- 1) Volunteer management *Part time* Part I** (longer term part time volunteers eg in a library or museum who dedicate some hours per week or month)
- 2) Volunteer management *Full time* Part I** (eg EVS model or for a two week event or festival)
- 3) Volunteering for intercultural dialogue**

**10:45 - 11:00 BREAK**

**11:00 - 12:30 Parallel workshops**

- 1) Volunteer management *Part time* Part II** (longer term part time volunteers eg in a library or museum who dedicate some hours per week or month.
- 2) Volunteer management *Full time* Part II** (eg EVS model or for a two week event or festival)
- 3) European Capitals of Culture** - get to know more.

**12:30 - 12:45 CLOSING**

**13:30 - 15:00 Optional afternoon programme** -Boat trip *Coastline with Lunch*