

WHAT MATTERS TO YOU, MATTERS TO US!



ANNUAL REPORT
2017-2018

HUMAN DEVELOPMENT SERVICES of WESTCHESTER, Inc.

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www.hdsw.org

@HDSWNY



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THE PERSON –CENTERED LENSES YOU SEE HERE REPRESENT HDSW’S COMMITMENT TO THE WHAT MATTERS TO YOU (WMTY) INITIATIVE YOU WILL READ MORE ABOUT IN THE PAGES AHEAD. WE HAVE DISTRIBUTED GLASSES LIKE THE ONES PICTURED HERE, ALONG WITH THE LAPEL PINS, TO EACH STAFF MEMBER, THE BOARD OF DIRECTORS, TO THOSE WE SERVE, AND TO ALL WE HAVE TRAINED IN WMTY. IF YOU WOULD LIKE YOUR OWN WMTY PERSON-CENTERED FRAMES, PLEASE CONTACT DONNA CAPPELLI @ 914-835-8906 EXT. 1014 AND SHE WILL ASSIST YOU.

TO OUR DONORS AND FRIENDS

Dear Friends of HDSW,

As we transitioned from 2017 to 2018, we were poised to celebrate Human Development Services of Westchester's Fifty (50) Years of Creating Community. This 50th Anniversary allows us to honor the past, celebrate the present and look forward to the future.

HDSW is proud to serve individuals and families from every corner of Westchester County each year. Whether a person is seeking information and support to remain in their home, through our Neighborhood Preservation Company or seeking services through our Living Room Crisis Day Respite Program our mission is clear: to provide **quality behavioral health, rehabilitative, health, residential, and community stabilization services in Westchester County.** We remain dedicated to empowering the individuals and families we serve to achieve self-sufficiency.

Although we live in an ever changing healthcare market place and have a housing market that makes affordable living in Westchester challenging to say the very least, the one thing that has not changed is how we provide services. Offering person-centered services has been central to HDSW from the start. This year, to underscore our commitment to people first, HDSW adopted the *What Matters To You* initiative, which brings person-centered services into laser focus. In the following pages you will read about what matters from those we serve, our staff, Board and others.

To us, what matters most is that we listen and do what matters most for people. At times this means just sitting with a person and hearing their story. Sometimes it's as simple as offering someone a cup of soup or a cup of coffee. Often what matters to those we serve is having a job or finding safe and decent affordable housing. Really it's simple, be there, keep the person and their goals always in focus; lend a hand, help make life happen.

Here at HDSW, this is possible due to the various programs we offer to those we serve. We are grateful for our government partners who make critical funding available for programs which provide vital services. To our donors, who insure we are able to offer additional supports not available through traditional funding sources, we express our deepest gratitude. We take our hats off to a dedicated staff who understand what truly matters. To all of those we serve we say Thank You for choosing HDSW.



Kathy Pandekakes
Chief Executive Officer



Elizabeth A. Rossi
Board President

WHAT MATTERS TO YOU, MATTERS TO US!

In June of 2017, after hearing Dr. Damara Gutnick, Medical Director, Montefiore Hudson Valley Collaborative (MHVC), present on WMTY during an MHVC Regional Meeting, HDSW took the “What Matters to You” initiative and began embedding this concept into every program of the agency. The worldwide “[What Matters to You](#)” initiative was introduced by the Institute for Healthcare Improvement (IHI) in 2012. Each year a WMTY Day is celebrated on June 6th. The first WMTY Day began in Norway in 2014 and has been held annually around the world since. HDSW was featured in the July/August MHVC Performing Provider System Newsletter. The following are excerpts from the Newsletter:

“Listening to Dr. Gutnick speak about ‘What Matters to You’ the first time was captivating. It was clear she had seen that this framework makes a difference in how a person experiences receiving care, and this resonates in all aspects of their life” “Since HDSW serves clients from a strength-based, person-centered perspective, we quickly saw the connection and how one philosophy complements the other.” said Kathy Pandekakes.

WMTY brings into focus what an individual identifies as most important. What “Matters” does not necessarily relate to the specific service the individual is seeking. “It’s a wonderful way to start a conversation and it shows that we want to hear what is important.” “Of course it’s an important question, and it’s one that is natural in the person-centered-care Behavioral Health world: This is about the person outside of their care and services.” said Kelly Darrow, LCSW.

She then gave an example of a conversation with a HOPE House member she has known for a few years, who, when asked what mattered to him, responded, “Yoga” “With all of the hours spent with this person, no one had asked, and that one word -- yoga -- was the key to addressing her social, diet and health issues. We are able to weave it into all of our interactions with her.” This member is now planning to take part in the Peer Care Management training program at HOPE House, which prepares those with lived experience of their own to become New York State Certified Peers. <http://www.academyofpeerservices.org/> The Peer Training program is an exciting component of HOPE House.

“We have a morning meeting in the clubhouse to plan for the day, make announcements and where members celebrate their personal accomplishments,” said Darrow. **“Already two members have requested that we ask at our morning meeting every day, ‘what matters to you today?’”**

HDSW offered the WMTY training to all its staff, the members of its Peer Care Management Training Program and continues to train each new HDSW Team Member. HDSW has embedded WMTY into all its programs and has begun to champion WMTY through training opportunities whenever possible. In 2017 HDSW partnered with DR. Gutnick to bring WMTY to the Association for Community Living and in 2018 HDSW colleagues Jacqueline Burgess, Certified Peer Care Manager and Kathy Pandekakes, CEO, participated on a panel along with Dr. Gutnick and Stephanie Marquesano, Founder, the harris project, at the NAMI Westchester Annual Education Event which focused on the importance of **What Matters To You? *Promotion and understanding of community services for people with Co-Occurring Disorders.***



Left. On June 6th 2018, clients, Members, Guests and Staff joined together to celebrate HDSW's first WMTY Day. Each Residence, HOPE House, The Living Room and the Administration Offices in Mamaroneck hosted WMTY events throughout the day. HDSW was joined by colleagues from The Center for Career Freedom (who assisted people to set up email accounts) and friends from the Montefiore Hudson Valley Collaborative (who brought WMTY Balloons and a WMTY cake for all to enjoy). The HDSW WMTY Team came together to plan the day and did an amazing job in preparing WMTY gift bags, complete with HDSW WMTY Water and person-centered frames for all. **Right. HDSW** colleagues bring WMTY into holiday celebrations. Here represented by a gingerbread house decorated with a WMTY Logo on the roof!



BOARD MEMBERS MATTER

What matters to me as a person with a loved one who has been affected by mental illness is that there are programs and services available. I am deeply concerned that members of our community receive quality mental health care.

Some years ago my family was touched by mental illness. Needless to say, there was an organization, HDSW (formerly Futura House), that came to the rescue. HDSW provided a caring, friendly and supportive environment that aided in the recovery of my loved one.

It matters to me that there are services like HDSW to assist those struggling with mental illness.

-William Stallings, HDSW Board Member

As a board member of HDSW, it has been exciting to learn of the positive impact this program has had, not only on our clients and staff, but on the larger world of behavior health care providers.

-Isobel Perry, HDSW Board Member, Co-Chair Development Committee

The **HDSW Board of Directors** works tirelessly throughout the year, to insure that the agency has the support necessary to fulfill its mission for the people of Westchester. The Board is joined by the **HDSW Advisory Council and the HOPE House Advisory Committee**, who join the Board in focusing their combined energies and talents to promote the work of the agency, sustain fundraising efforts and develop increased support for our clients and families. Some of you have become HDSW supporters after meeting or speaking with one of our Board and we thank you.

We thank the **2017-2018** HDSW Board of Directors, Advisory Council, and the HOPE House Advisory Committee for their dedicated support:

2017-2018 HDSW Board of Directors

Elizabeth Rossi, President	Donald Davis, Immediate Past President
Frances Arrow, 1 st Vice President	Stephen Gutmann, 2 nd Vice President
William Van Vlack, Treasurer	Caroline Davis, Secretary
Frances Arrow	Patrick O'Connor
Sanford A. Bell	Barbara Bock
Amanda Buritica	Michael Duncanson
Herb Heller	Tom Kissner
Marcela Kissner	Joshua Koerner
Isobel Perry	David Rasmussen
Doris Reavis	Michael Sicular
William Stallings	Harris B. Stratyner, PhD, CASAC
Susan Susskind	Tom Thogersen

2017-2018 HDSW Advisory Council

Sandra Blum - Sylvia Greenberg - Ted Kuczinski - Easy Klein - Ann Marder
Evelyn Feldstein - Susan Walton Greenhill - Selma Levy - Stephen Rogowsky
Mitchell Golden - Brien McMahon

2017-2018 HOPE House Advisory Committee

Amanda Buritica - Emily Cohen - Caroline Davis - Donald Davis
Rabbi Bruce Freyer - Katherine Moore - Robert L. Schwartz - Isobel Perry
HOPE House Members

SERVICES ARE WHAT MATTER

HDSW provided services to over 3,000 individuals and families in funding years 2017 and 2018 year through a variety of programs which complement each other, providing vital social determinants of health services. Whether it be housing, access to education, healthcare, food, employment supports or other issues HDSW staff are here to either provide services in-house or link clients to services in the community.



The HDSW Living Room Crisis Respite Library Welcomes Guests.

The Living Room is HDSW's latest innovative program created to address New York States stated DSRIP* Goal to restructure the health care delivery system by reinvesting in New York's Medicaid program.

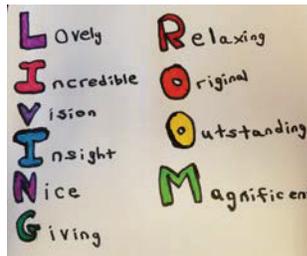
The Living Room is a non-hospital crisis day Respite Service, designed to provide a comfortable, calm, and relaxed environment for individuals in escalating behavioral health crisis who need a safe place to support their mental health. As an alternative to an emergency department, Guests are offered both Peer and professional supports to develop short and long-term planning strategies and receive best practice services to address their immediate situation. Guests receive crisis stabilization supports, community linkage and prevention services.

The Living Room is staffed by NYS Certified Peer Specialists, LMHC/CASAC, Case Managers and a Registered Nurse. Our Chief Program Officer, a Licensed Clinical Social Worker provides oversight to the program.

As of the writing of this report the following metrics have been reported:

FY 2017 7/19/2017-12/31/2	FY 2018 1/1/2018 – 11/30/2018	Total Since Program Open 7/19/2017
Total Unique Guests Served FY 2017: 32	Total Unique Guests Served FY 2018: 70	Total Unique Guests Served To Date: 102
Total # of Unique Visits: 213	Total # of Unique Visits: 1230	Total # of Unique Visits To Date: 1443
Total Hours of Face to Face Services: 719	Total # of Face To Face Services: 3532	Total # of Face To Face Services: 4251

THE LIVING ROOM MATTERS



I wanted an opportunity to talk about my experience in the Living Room and why it is important to me. During my worst days my team came to action and gave me the tools, the love and patience I needed to keep fighting for my life. The Living Room gave me space to shelter from chaos; not only from the outside world but from the deepest space of my soul. The Living Room has saved my life.

Living with trauma has fundamentally changed how I view this world and how I live in it. This year has been particularly harder than others. I have been suicidal, hopeless and helpless. The worst part is that nobody wants to talk about it. Prior to the Living room I was having difficulty sharing my feelings and thoughts without people calling 911 on me. The only person I could be vulnerable with was my therapist, Sarah, until she sent me to the Living Room.

I feel grateful that I have a place where I get to be me, where I feel safe and I get to talk and heal. The Living Room has become my home. It has become the place where I go to find connection, love and compassion. I can say that I would not be standing here alive if it was not for the Living Room and the staff. I feel safe and free to be me. I enjoy rest, sleep, fun, laughs and sometimes good coffee. Kelly sometimes gives me things to take home (like rocks and a blanket) to make me feel connected to the Living Room when I cannot be there. I can be quiet or interact with others, sometime I give support to others when I can. That is **What Matters to Me**. The Living Room has given support to help me manage full time college, part time work, my trauma treatment, relationships and sustaining my life. – **A Living Room Guest**

*The Delivery System Reform Incentive Payment (DSRIP) program was designed to address system reform and foster community collaborations. Performing Provider Systems (PPS) were created in each Region to achieve the goal of a 25 percent reduction in avoidable emergency department and hospital admissions over five years. As we have previously presented, HDSW has been deeply involved in the DSRIP process, joining with our Coordinated Behavioral Health Services (CBHS), IPA Partners to join two PPS's in the Hudson River Region. The Montefiore Hudson Valley Collaborative (MHVC) and The Westchester Medical Center Health – Center for Regional Healthcare Innovation (WMC Health – CRHI) have been integral to the success of The Living Room. HDSW received DSRIP Innovation Fund Pilot Grants from both The WMC – CRHI and the MHVC to provide Crisis Day Respite Services for people in Westchester County in FY 2017 & FY 2018.

HOPE House MATTERS

HOPE House celebrated its twenty-fourth year of service to Members this year. The clubhouse has been Having Opportunities for People Everyday focused on employment, education and social engagement opportunities. HOPE House is a Member-driven program and Members are involved in every aspect of clubhouse operations.

This year, Members joined staff in interviewing and engaging a new Director of Recovery Services, whose responsibilities include oversight of HOPE House operations. Cynthia Wynn, PhD, LMHC, CASAC, joined the HDSW family earlier this year.

HOPE House has, since 1999, had a Peer Care Management Training Program, which offers Peer Support and Training that focuses on belonging, shared achievement, inter-dependency, equality, improvisation and gratitude.

A NEW PLACE AT HOPE HOUSE
A Program of Human Development Services of Westchester

PLACE's Next Peer Training Cohort Begins February 7, 2018

The Peer Learning and Advocacy Community for Empowerment
Peer Support and Training that focuses on belonging, shared achievement, inter-dependency, equality, improvisation and gratitude

Learn to use and share yourself, setbacks and successes
Imagine being able to apply relevant theories and topics from the social science, education, psycho-social rehabilitation, recovery, arts and peer fields to our lives and work

Peers are now credentialed and valued professionally for our talents and experience.
Support for the recent New York State Peer Certification, and taking and passing the courses of the Academy of Peer Services are included in our 86 - Hour Peer Training

You've already completed a Peer Training? You're already certified?
PLACE offers peer supervision for internships and employment, group support, employment services and advanced training, as well as other ongoing learning and teaching opportunities

Includes our 86 - Hour Peer Training

A New PLACE for Peers

- Mutual Support
- Belonging
- Shared Achievement Between Teachers and Learners

Please contact Jeff Zitofsky for more information and to apply:
jzitofsky@hdsww.org
914.939.2878 x1004

Over the last two years this 86-hour program has been enhanced by Jeff Zitofsky, HDSW Peer Care Management Training Coordinator. The **P.L.A.C.E.** – The **Peer Learning and Advocacy Community for Empowerment** is a unique brand of Peer Support and Training. This dynamic and interactive experience provides knowledge and support for those with lived experience in the behavioral health system to both give and receive support. Some peers will also complete an on-line credentialing course, provided by the Academy of Peer Services, to become NYS Certified Peers which is highly valued in the current health care marketplace.

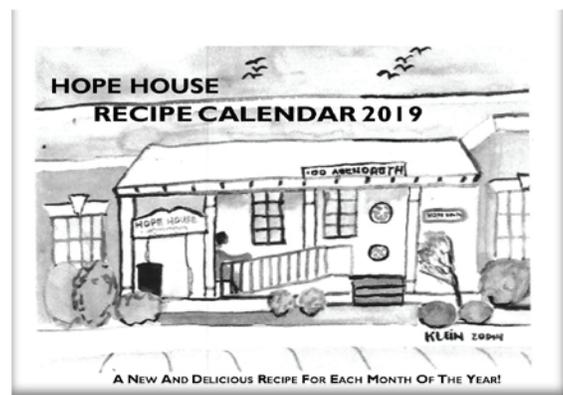
Graduates of the PLACE Peer Training are now working in a number of community based organizations, including HDSW, in a variety of employment positions including: Peer Care Management, Home and Community Based Services Care Peer Support and Health Home Care Management positions.

The HOPE House PLACE Training is offered three times per year with 25 participants attending

each class.

The HOPE House Advisory Committee is proud to announce a wonderful, new fundraiser for HOPE House. Hot off the press is the first annual HOPE House Recipe Calendar for 2019. Each month of the year is accompanied by a hearty and delicious recipe, selected by members of HOPE House. These easy to prepare recipes will grace your table with the best wishes of all the clients of HOPE House.

Five days a week, HOPE House serves lunch to a gathering of members. This Recipe Calendar, is a labor of love by the members and the \$12 donation for this calendar will enable



them to maintain a well-balanced and healthy diet while providing you with exciting new recipes.

What a meaningful and wonderful gift idea just in time for the new year or, for that matter, a gift at any time – birthday, anniversary or hostess gift. Copies of this charming calendar are available for \$12.

Don't delay! Why not begin the New Year with this new and delicious Recipe Calendar from all of your friends at HOPE House?

- The HOPE House Advisory Committee

You may visit the HDSW offices in Mamaroneck, during regular business hours, to purchase calendars in person or you may contact: Kelly Griffith @ 914-835-8906 ext.1037 and she will assist you.



HOME and COMMUNITY BASED SERVICES (HCBS) MATTER

FY 2017 brought Home and Community Services (HCBS) to NYS and to HDSW. HDSW became an approved provider of HCBS services and has been working diligently to provide services to those Medicaid eligible individuals who qualify for this service. These community-centric services are designed to help a person with behavioral health conditions live their most integrated community life. Every step taken with a person from assessment through service provision is person-centered, culturally-competent, and strength-based.

The HDSW HCBS team includes an LCSW, an RN and a Peer Care Manager. The HCBS services available are:

Psychosocial Rehabilitation	Community Psychiatric Support and Treatment
Habilitation	Family Support and Training
Short-Term Crisis Respite	Education Support Services
Empowerment Services-PeerSupports	Prevocational Services
Transitional Employment	Intensive Supported Employment
Ongoing Supported Employment	

CARE MANAGEMENT MATTERS

The HDSW Care Management Program continues to serve clients throughout Westchester in various service levels. Our **Homeless Outreach Program, Outreach Care Managers** and Health Home Care Managers provides vital linkage services for clients to receive support and assistance to access community services and resources that enable them to progress in their recovery.

This year HDSW was privileged to participate in a DSRIP innovation project led by the Hudson Valley Care Coalition (HVC), one of two Health Home leads HDSW works in concert with to provide Health Home Care Management services. HVC was funded by the Montefiore Hudson Valley collaborative, to embed Care Managers at the Sharing Community Drop In Shelter in Yonkers. The emergency drop-in shelter provides services to approximately 95 homeless men and woman each night. Our Care Managers have been assigned to the Drop-In each week, visiting with those shelter clients eligible for Health Home Care Management services to receive care coordination services, obtain benefits, housing and other vital supports.

HOUSING MATTERS

The **Residential and Supportive Housing Program**, in which HDSW serves over 409 individuals recovering from behavioral health conditions throughout Westchester County, assists people to improve self-care and life skills so that they may attain more satisfying and independent living. HDSW has 409 opportunities for individuals and/or families to live in both transitional or group residences and apartments, or in permanent supportive, independent housing, in apartments chosen by clients. Many tenants have been homeless for long periods of time. Among these are over 40 families with 100+ children ranging in ages from birth to 21, whose parent may be recovering from mental illness and/or co-occurring substance use and/or chronic medical conditions. Tenants of our permanent housing programs have maintained a very high housing stability rate over the last 27 years.

In addition to transitional and permanent housing, HDSW provides overnight Crisis Respite which is available for individuals in HDSW programs (or referrals from other agencies through the Westchester County Department of Community Mental Health Planned Respite Program) who need extra support. HDSW provides a few days of safety and security for individuals when they need an alternative to their own residence. Respite provides 24-hour support and interventions to get someone through a difficult time or escalating crisis. Respite is designed to offer a person crisis intervention, hospital diversion and the ability to maintain tenure in the community.



**“Every day I put the key in the door to my apartment, I thank God for HDSW.
Without this agency I would be homeless on the street.**

-A Supportive Housing Tenant



NEIGHBORHOOD PRESERVATION MATTERS

HDSW is the designated Neighborhood Preservation Company (**NPC**) for the Village of Port Chester. The agency is responsible for administering a wide range of housing and community activities to preserve and promote housing opportunities for low- and moderate-income persons. HDSW is HUD-Approved bilingual Housing Counseling Agency. Housing counseling provides individuals and families with the knowledge they need to obtain, sustain, and improve their housing. We belong to a strong national network of 2,500 HUD-approved housing counseling agencies and housing counselors. HDSW is also an adopter of the National Industry Standards for Home ownership. Every day the HDSW NPC team stands ready to deliver direct assistance to tenants, landlords, first-time home buyers and home owners.

The NPC provides the following services:

Tenant assistance - First Time Homebuyer Counseling & Group Education
Foreclosure Prevention & Intervention Counseling
Reverse Mortgage Home Equity Conversion Mortgage (HECM)

ORGANIZATIONAL SUPPORT 2017-2018

HDSW does not publish the names of our individual donors. Space does not permit us to name every donor; however, contributions are personally acknowledged and appreciated. We gratefully recognize the following government agencies, corporations, foundations, and community organizations for their most generous support of our programs and those we serve.

Americans Cup Inn	Moore Family Foundation
Baker Benefit Group LLC	Mt. Vernon Neighborhood
Blaze International	NAMI Westchester
Cannistra Financial Advisors Inc.	New York State Office of the Attorney General
Center For Career Freedom	New York State Department of Education, ACCES-VR
Charles Schwab	NYS Homes and Community Renewal
Chavurat Tikvah	NYS Housing Trust Fund Corporation
Christ's Church of Rye	NYS Office of Mental Health
Congregation Emanu-El of Westchester	NYS Office of Temporary and Disability Assistance
Cornerstone Family Health Care	Nu-Way Heating & Air Conditioning Corp
CoveCare Center	O'Connell & Aronowitz
Dragon City NY Inc	P.A. Ferraro Landscaping
Eastland Alarms	Pascal Coffee
Edward Jones	Roger's Furniture Discount, Inc.
Engravably Yours, Ltd	Rehabilitation Support Services, Inc.
Ethical Cultural Society of Westchester	Rye Presbyterian Church Mission and Outreach Committee
Fanny and Svante Knistrom Foundation	Scotty Electric Corp
Feuering Foundation	Search for Change
Locastro Family Fund	State of New York Mortgage Agency (SONYMA)
Fiduciary Trust	St. Joseph's Medical Center
Floral Fashions	Sunset Cove Marina LLC
Friedlander Group	Teitler & Teitler LLP
George McWeeny	The Westchester Bank
Glickenhau Foundation	Toys for Tots
Helping Hands for the Homeless and Hungry, Rye	United Way of Westchester and Putnam
Holy Trinity Greek Orthodox Church of New Rochelle	U.S. Department of Housing & Urban Development
K.E.B. Pest Control LLC	Van Ameringen Foundation
Kiwanis Club of Port Chester/Rye Brook	Westchester County Department of Community Mental Health
Larchmont Temple Social Action Committee	Westchester County Department of Social Services
Louis Ritter Foundation	Westchester Medical Center Health- Center for Regional Healthcare Innovation (CRHI)
Lord & Taylor	
MDIC Investment Company	
MHA Westchester County	
ML Group LLC	
Montefiore Medical Center – Montefiore Hudson Valley Collaborative (MHVC)	

“About 50 years ago I had my first contact with Futura House (now HDSW). Futura consisted of only one apartment in White Plains for 7 women. As the need for more beds grew, so did the agency. I was asked to help furnish a new apartment and was given a budget of \$300 to furnish the entire apartment. With the help of the staff we did it! We managed to create a charming apartment for two young women (an apartment we still have today). Other flats were subsequently furnished-it was the start of the growth of Futura House.”

– Letty Zander, Retired Futura House and HDSW Board Member

Letty Zander, now 101 years young, shares memories of working with some of the first Futura House staff and residents. Letty served on the Futura House Board for many years and continued to serve on the combined board after the merger with HDS of Port Chester which created HDSW. On the board, Letty served on the Personnel Committee, where she advocated fiercely for higher salaries for the direct care staff. Letty, we thank you for all your many years of service to our Mission.



IN MEMORIAM

Henry David Thoreau said: “Though nothing can bring back the hour of splendor in the grass, of glory in the flower, we will grieve not, rather find Strength in what remains behind.”

This rings no truer when we consider the life of our friend, long-time supporter, Board Member and Founder of The Friends of Futura House (now The Friends of HDSW), Mr. Arthur T. Jacobs.

Arthur passed, after a very short illness, at a very young 106 years of age. He is survived by his lovely bride and former HDSW Board Member, Marcia Jacobs. At the time of his passing, he and Marcia were married for 86 years. Dr. John W. Jacobs and Jeffery Fox Jacobs survive their father, along with their wives and children. At the time of his passing, Arthur had 6 grandchildren and 3 great grandchildren.

For almost 50 years, Arthur and Marcia have been enthusiastic and steadfast supporters of HDSW. We extend our appreciation to the Jacobs Family for lending Arthur to us for all the many Board and Committee meetings he attended and/or chaired over the years and for joining with Arthur and Marcia in supporting the mission of HDSW.



Arthur Jacobs, seated, pictured with his Wife Marcia and their son Jeffery celebrating Arthur's 100th Birthday in 2012.



Arthur Jacobs, seated, attending the HDSW 50th Anniversary Gala, along with his son Jeffery Jacobs, receives an award from HDSW presented by Kathy Pandekakes.

FIFTY YEARS AND COUNTING

On June 20, 2018, clients, staff, Board and friends of HDSW gathered at the scenic Coveleigh Club on Milton Point in Rye, NY to celebrate the 50th Anniversary of HDSW. The cocktail dinner party was followed by music and dancing by one of HDSW's favorite bands Bijoux. Over 160 people joined to celebrate 50 Years of Creating Community and to congratulate our honorees.

Pictured below from Top Left. Our Honorees accepting their awards: Sanford A. Bell; HDSW Board Member; Isobel Perry, HDSW Board Member, Co-Chair Development Committee, HOPE House Advisory Committee; Bart Worden, Ethical Culture Society.

Bottom Row from Left: Damara Gutnick, M.D., Medical Director, MHVC; Allison McGuire, MPH, Executive Director, MHVC; June Keenan, MS, MPH, Senior Vice President/Executive Director, WMC-CRHI; Jessie Sullivan, M.D., Medical Director, WMC-CRHI; Kathy Pandekakes, teaching the Gala crowd about the HDSW Person-Centered frames.



HDSW 50th Anniversary Honor Roll:

**The Founding Members of Futura House Foundation
& The Ethical Culture Society:
For Their Vision In Making Mental Health Housing
Possible In Westchester In 1968**

~

**Allison McGuire, MPH, Executive Director
& The Montefiore Hudson Valley Collaborative
And**

**June Keenan, MS, MPH, Senior Vice President/Executive Director
&**

**The Westchester Medical Health – Center for Regional Healthcare Innovation
For Support of HDSW Programs Today**

~

Sanford A. Bell, HDSW Board Member:

For Support And Leadership as HDSW Moves Forward Into the Future

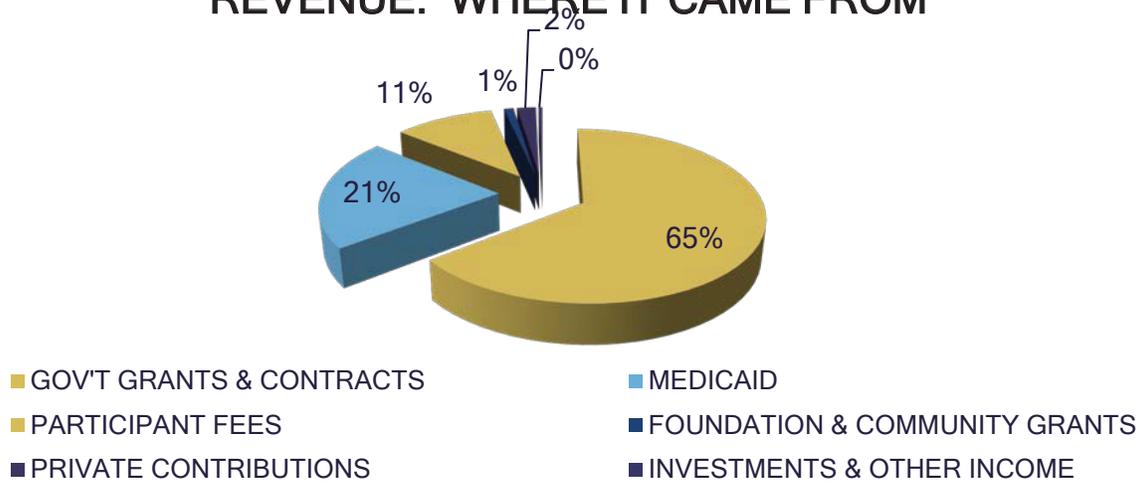
**~Isobel Perry, HDSW Board Member, HOPE House Advisory Committee Member:
Presented with The Key To HOPE House as a HOPE House Guardian Angel.**



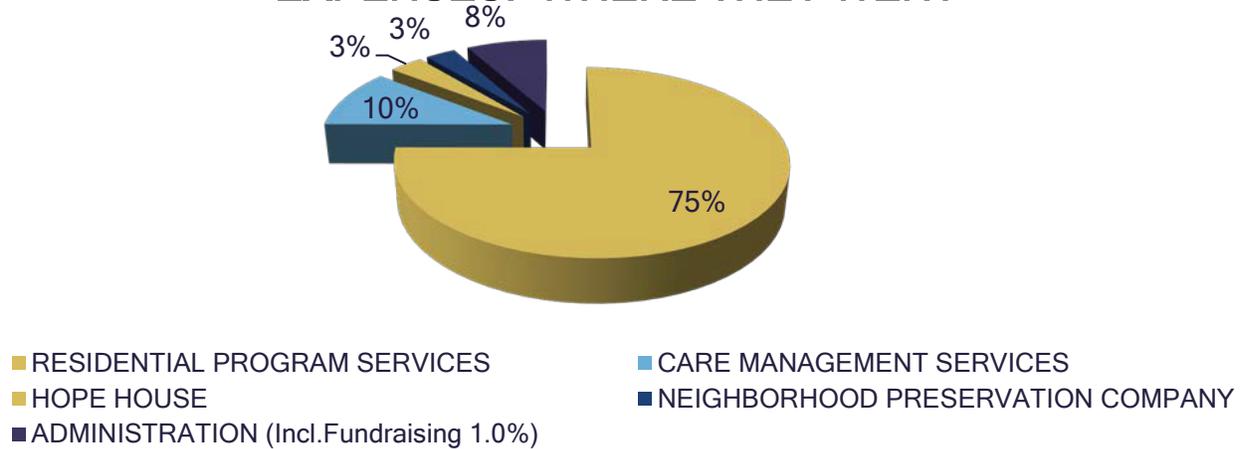
CONGRATULATIONS TO OUR 2018 HONOREES!

FINANCIAL SUMMARY 2017

REVENUE: WHERE IT CAME FROM



EXPENSES: WHERE THEY WENT



SUPPORT AND REVENUE

GOV'T GRANTS & CONTRACTS	65%	\$7,788,673
MEDICAID	21%	\$2,602,559
PARTICIPANT FEES	11%	\$1,315,210
FOUNDATION & COMMUNITY GRANTS	1%	\$124,123
PRIVATE CONTRIBUTIONS	2%	\$248,531
INVESTMENTS & OTHER INCOME	0%	\$48,335
TOTAL SUPPORT AND REVENUE		\$12,127,431

EXPENSES

RESIDENTIAL PROGRAM SERVICES	75%	\$8,844,451
CARE MANAGEMENT SERVICES	10%	
HOPE HOUSE	3%	\$1,235,938
NEIGHBORHOOD PRESERVATION COMPANY	3%	\$395,882
ADMINISTRATION (Incl. Fundraising 1.0%)	8%	\$397,359
TOTAL EXPENSES		\$951,972
		\$11,825,602



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**Human Development Services
of Westchester, Inc.
930 Mamaroneck Avenue
Mamaroneck, New York 10543**

CREATING COMMUNITY SINCE 1968