



First Impressions Staff (front desk)

2High Indoor Trampoline Park

Ruston, LA

office@2hightrampolinepark.com

2High is an indoor trampoline park offering elevated fun for people of all ages. This will be the first of its kind in Lincoln Parish! Our park is scheduled to open in late fall of 2017 and we are currently seeking outgoing, personable and dependable staff members to join our team. We will be as flexible as possible but all positions will require day and night hours both during the week and on the weekends. The park will be closed on Mondays. If you are a high energy person with a strong work ethic who is seeking FUN employment, please apply with us. The culture at 2HIGH will encompass:

- *BEING PROFESSIONAL*
- *BEING POLITE*
- *PRACTICING PREVENTION*
- *TAKING PRIDE IN YOUR WORK*
- *MAKING SURE EVERYONE HAS A PLEASUREABLE EXPERIENCE*

The responsibilities for **FIRST IMPRESSION STAFF MEMBERS** include but are not limited to:

- Greeting all customers upon entry and assisting with jump selections, ticketing and waivers
- Cash handling; open and close cash register
- Ability to communicate well and upsell products to patrons
- Ability to manage front desk inventory and report needs in a timely fashion
- Assisting party hosts with event items and announcements
- Providing excellent customer service to patrons
- Communicating and enforcing park rules and regulations in a professional and polite manner
- Communicating any potentially dangerous or unsafe behaviors to a manager in a timely fashion
- Maintaining the safety of all patrons in and around the park
- Share responsibilities in maintaining a clean environment throughout the park; including restrooms
- Relieving other staff members for breaks and/or floating duties as scheduled
- Attending all scheduled staff meetings
- Attending and participating in staff training
- This position may be crossed trained with other front of the house positions such as court monitor, concessions, party hosting. Duties specific to those positions would be applicable.

Qualifications:

- A smiling face
- Basic computer skills
- Basic math skills
- Cash handling experience a plus but not required
- Previous customer service experience a plus but not required
- Be able to reach, bend, stoop and frequently lift up to 25 pounds
- Be able to work in a standing position for long periods of time

****All staff will undergo a background check***