

# LEADERSHIP

Modular Series™



ACHIEVING ORGANIZATIONAL GREATNESS THROUGH KNOWLEDGE WORKER AGE LEADERSHIP

## Building Process Excellence™



“Perhaps the best way to view leadership is as the task of architecting organizational systems... as establishing the conditions and preconditions for others to succeed.”

—Jeffrey Pfeffer and Robert I. Sutton,  
“Hard Facts, Dangerous Half-Truths,  
and Total Nonsense”

### ► OUTCOMES

Participants in FranklinCovey's **Building Process Excellence** learn:

1. The Six Building Blocks of Process Excellence.
2. How to evaluate their organization's processes.
3. To identify process metrics and how to implement them.
4. Specific steps for improving processes.
5. To use the powerful Process-Excellence Builder tools to systematically evaluate and improve processes.

### Challenge

How well do your organization's core processes drive results?

Every organization has processes. How well they work is another matter. Can your leaders measure how effective their processes are? Can those processes be improved? And can process be effective in and of itself—that is, independent of any one person or leader? How you answer these questions is a strong prediction of how efficiently and productively your organization runs. If your core processes do not enable individuals to produce the results you want—systematically and predictably—then the results are left to chance. Or worse, they could disappear altogether when one of your key leaders exits the organization.



## Solution

*Building Process Excellence* delivers the knowledge and tools for turning good processes into great processes.

The ability to achieve goals depends on the quality of the systems and processes used to achieve them. The *Building Process Excellence* program helps leaders understand how great systems operate and how they enable systematic, predictable results.

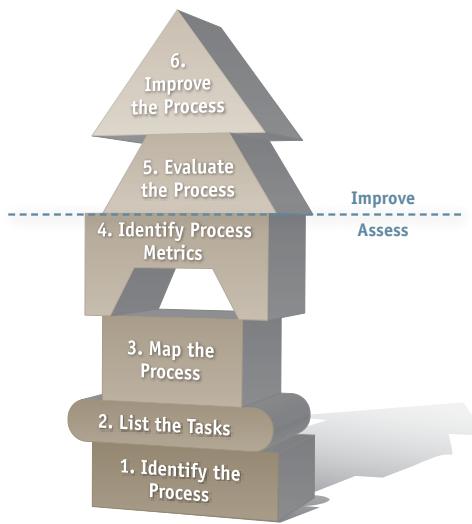
Leaders attending the *Building Process Excellence* program learn how to:

- Create excellent systems and processes using the Six Building Blocks of Process Excellence.
- Systematically identify areas that need adjustment or improvement using FranklinCovey's proven process metrics and six-part Process Excellence Builder tools.
- Improve the predictability of results.
- Maximize the effectiveness of your organization's work processes utilizing the powerful tools from this program.

## Tools

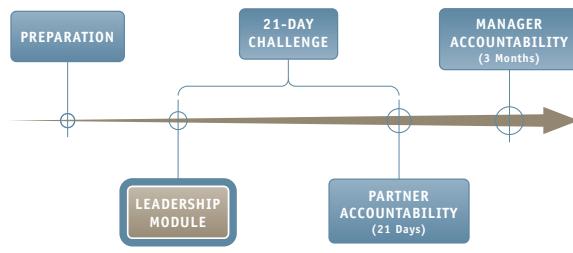
Participants in the *Building Process Excellence* program receive the following tools to support them as they apply their new knowledge and skills to the processes in their workplace:

- Participant guidebook
- Tools CD
- Participant DVD (including a select video from the program)
- 21-Day Challenge



## The Process

More than just a program, *Building Process Excellence* takes a process-oriented approach to developing great leaders.



## FranklinCovey's Leadership Modular Series: Scalable, Flexible...Doable

Tap into the most essential tools for today's leaders with our *Leadership Modular Series*.

With manageable four-hour programs, now even your busiest leaders can focus on the specific competencies that target their personal leadership gaps.

The *Leadership Modular Series* includes the following instructor-led programs:

1. The 4 Imperatives of Great Leaders
2. Inspiring Trust
3. Clarifying Your Team's Purpose and Strategy
4. Closing the Execution Gap
5. Building Process Excellence
6. Unleashing Talent
7. Leading Across Generations

## Give your leaders the knowledge and tools they need to build effective work processes.

Take advantage of the world's best thought leadership, efficiently packaged to target the specific competencies leaders in your organization need most. When leaders participate in a *Leadership Modular Series* program, they reap the benefits of the finest-quality tools from the global leader in leadership training. For more information, contact your FranklinCovey client partner, or call 1-888-705-1776 to find a representative in your area.

