

LE8820 Engine Oil

Lubrication Engineers NZ Ltd

Chemwatch Hazard Alert Code: 1

Chemwatch: 22-6171

Issue Date: 08/01/2015

Version No: 5.1.1.1

Print Date: 09/03/2018

Safety Data Sheet according to HSNO Regulations

S.GHS.NZL.EN

SECTION 1 IDENTIFICATION OF THE SUBSTANCE / MIXTURE AND OF THE COMPANY / UNDERTAKING

Product Identifier

Product name	LE8820 Engine Oil
Synonyms	Not Available
Other means of identification	Not Available

Relevant identified uses of the substance or mixture and uses advised against

Relevant identified uses	Use according to manufacturer's directions. Lubricant.
--------------------------	---

Details of the supplier of the safety data sheet

Registered company name	Lubrication Engineers NZ Ltd
Address	11F Piermark Drive North Harbour Industrial Estate Albany, Auckland New Zealand
Telephone	+64 09 415 9411
Fax	+64 09 4158411
Website	Not Available
Email	Not Available

Emergency telephone number

Association / Organisation	Not Available
Emergency telephone numbers	+64 21 3385487
Other emergency telephone numbers	Not Available

SECTION 2 HAZARDS IDENTIFICATION

Classification of the substance or mixture

Considered a Hazardous Substance according to the criteria of the New Zealand Hazardous Substances New Organisms legislation. Not regulated for transport of Dangerous Goods.

CHEMWATCH HAZARD RATINGS

	Min	Max
Flammability	1	2
Toxicity	0	1
Body Contact	1	2
Reactivity	1	2
Chronic	0	1

0 = Minimum
1 = Low
2 = Moderate
3 = High
4 = Extreme

Classification ^[1]	Skin Corrosion/Irritation Category 3, Eye Irritation Category 2B
Legend:	1. Classified by Chemwatch; 2. Classification drawn from CCID EPA NZ ; 3. Classification drawn from EC Directive 1272/2008 - Annex VI

LE8820 Engine Oil

Determined by Chemwatch using GHS/HSNO criteria	6.3B, 6.4A (mild)
--	-------------------

Label elements

Hazard pictogram(s)	Not Applicable
----------------------------	----------------

SIGNAL WORD	WARNING
--------------------	----------------

Hazard statement(s)

H316	Causes mild skin irritation.
H320	Causes eye irritation.

Precautionary statement(s) Prevention

P264	Wash all exposed external body areas thoroughly after handling.
-------------	---

Precautionary statement(s) Response

P305+P351+P338	IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
P332+P313	If skin irritation occurs: Get medical advice/attention.
P337+P313	If eye irritation persists: Get medical advice/attention.

Precautionary statement(s) Storage

Not Applicable

Precautionary statement(s) Disposal

Not Applicable

SECTION 3 COMPOSITION / INFORMATION ON INGREDIENTS

Substances

See section below for composition of Mixtures

Mixtures

CAS No	%[weight]	Name
Not avail.	<75	<u>mineral oil</u>
Not Available	<1.6	zinc compounds
Not Available	<0.5	long chain alkyl thio carbamide metal complex
	balance	ingredients determined not to be hazardous

SECTION 4 FIRST AID MEASURES

NZ Poisons Centre 0800 POISON (0800 764 766) | NZ Emergency Services: 111

Description of first aid measures

Eye Contact	<p>If this product comes in contact with the eyes:</p> <ul style="list-style-type: none"> ▶ Wash out immediately with fresh running water. ▶ Ensure complete irrigation of the eye by keeping eyelids apart and away from eye and moving the eyelids by occasionally lifting the upper and lower lids. ▶ Seek medical attention without delay; if pain persists or recurs seek medical attention. ▶ Removal of contact lenses after an eye injury should only be undertaken by skilled personnel.
Skin Contact	<p>If skin contact occurs:</p> <ul style="list-style-type: none"> ▶ Immediately remove all contaminated clothing, including footwear. ▶ Flush skin and hair with running water (and soap if available). ▶ Seek medical attention in event of irritation.
Inhalation	<ul style="list-style-type: none"> ▶ If fumes, aerosols or combustion products are inhaled remove from contaminated area. ▶ Other measures are usually unnecessary.
Ingestion	<ul style="list-style-type: none"> ▶ Immediately give a glass of water. ▶ First aid is not generally required. If in doubt, contact a Poisons Information Centre or a doctor.

Indication of any immediate medical attention and special treatment needed

Treat symptomatically.

- ▶ Heavy and persistent skin contamination over many years may lead to dysplastic changes. Pre-existing skin disorders may be aggravated by exposure to this product.
- ▶ In general, emesis induction is unnecessary with high viscosity, low volatility products, i.e. most oils and greases.
- ▶ High pressure accidental injection through the skin should be assessed for possible incision, irrigation and/or debridement.

NOTE: Injuries may not seem serious at first, but within a few hours tissue may become swollen, discoloured and extremely painful with extensive subcutaneous necrosis. Product may be forced through considerable distances along tissue planes.

SECTION 5 FIREFIGHTING MEASURES

Extinguishing media

- ▶ Alcohol stable foam.
- ▶ Dry chemical powder.
- ▶ BCF (where regulations permit).
- ▶ Carbon dioxide.

Do not use a water jet to fight fire.

Special hazards arising from the substrate or mixture

Fire Incompatibility	▶ Avoid contamination with oxidising agents i.e. nitrates, oxidising acids, chlorine bleaches, pool chlorine etc. as ignition may result
-----------------------------	--

Advice for firefighters

Fire Fighting	<ul style="list-style-type: none"> ▶ Alert Fire Brigade and tell them location and nature of hazard. ▶ Wear full body protective clothing with breathing apparatus. ▶ Prevent, by any means available, spillage from entering drains or water course. ▶ Use water delivered as a fine spray to control fire and cool adjacent area.
Fire/Explosion Hazard	<ul style="list-style-type: none"> ▶ Combustible. ▶ Slight fire hazard when exposed to heat or flame. ▶ Heating may cause expansion or decomposition leading to violent rupture of containers. ▶ On combustion, may emit toxic fumes of carbon monoxide (CO). <p>Combustion products include:</p> <ul style="list-style-type: none"> · carbon dioxide (CO₂) · other pyrolysis products typical of burning organic material. <p>May emit poisonous fumes. May emit corrosive fumes.</p> <p>CARE: Water in contact with hot liquid may cause foaming and a steam explosion with wide scattering of hot oil and possible severe burns. Foaming may cause overflow of containers and may result in possible fire.</p>

SECTION 6 ACCIDENTAL RELEASE MEASURES

Personal precautions, protective equipment and emergency procedures

See section 8

Environmental precautions

See section 12

Methods and material for containment and cleaning up

Minor Spills	<p>Slippery when spilt.</p> <ul style="list-style-type: none"> ▶ Remove all ignition sources. ▶ Clean up all spills immediately. ▶ Avoid breathing vapours and contact with skin and eyes. ▶ Control personal contact with the substance, by using protective equipment.
Major Spills	<p>Slippery when spilt. Moderate hazard.</p> <ul style="list-style-type: none"> ▶ Clear area of personnel and move upwind. ▶ Alert Fire Brigade and tell them location and nature of hazard. ▶ Wear breathing apparatus plus protective gloves.

Personal Protective Equipment advice is contained in Section 8 of the SDS.

SECTION 7 HANDLING AND STORAGE

LE8820 Engine Oil

Precautions for safe handling

Safe handling	<ul style="list-style-type: none"> ▶ Avoid all personal contact, including inhalation. ▶ Wear protective clothing when risk of exposure occurs. ▶ Use in a well-ventilated area. ▶ Prevent concentration in hollows and sumps. ▶ DO NOT allow clothing wet with material to stay in contact with skin
Other information	<ul style="list-style-type: none"> ▶ Store in original containers. ▶ Keep containers securely sealed. ▶ No smoking, naked lights or ignition sources. ▶ Store in a cool, dry, well-ventilated area.

Conditions for safe storage, including any incompatibilities

Suitable container	<ul style="list-style-type: none"> ▶ Metal can or drum ▶ Packaging as recommended by manufacturer. ▶ Check all containers are clearly labelled and free from leaks.
Storage incompatibility	<p>CARE: Water in contact with heated material may cause foaming or a steam explosion with possible severe burns from wide scattering of hot material. Resultant overflow of containers may result in fire.</p> <ul style="list-style-type: none"> ▶ Avoid reaction with oxidising agents <p> Avoid storage with nuclear radiating devices.</p>



+ X + O X + +

- X — Must not be stored together
- O — May be stored together with specific preventions
- + — May be stored together

SECTION 8 EXPOSURE CONTROLS / PERSONAL PROTECTION

Control parameters

OCCUPATIONAL EXPOSURE LIMITS (OEL)

INGREDIENT DATA

Source	Ingredient	Material name	TWA	STEL	Peak	Notes
New Zealand Workplace Exposure Standards (WES)	mineral oil	Oil mist, mineral	5 mg/m3	10 mg/m3	Not Available	(om) - Sampled by a method that does not collect vapour.

EMERGENCY LIMITS

Ingredient	Material name	TEEL-1	TEEL-2	TEEL-3
LE8820 Engine Oil	Not Available	Not Available	Not Available	Not Available

Ingredient	Original IDLH	Revised IDLH
mineral oil	2500 mg/m3	Not Available
zinc compounds	Not Available	Not Available
long chain alkyl thio carbamide metal complex	Not Available	Not Available

Exposure controls

Appropriate engineering controls	<p>Engineering controls are used to remove a hazard or place a barrier between the worker and the hazard. Well-designed engineering controls can be highly effective in protecting workers and will typically be independent of worker interactions to provide this high level of protection.</p> <p>The basic types of engineering controls are:</p> <ul style="list-style-type: none"> Process controls which involve changing the way a job activity or process is done to reduce the risk. Enclosure and/or isolation of emission source which keeps a selected hazard "physically" away from the worker and ventilation that strategically "adds" and "removes" air in the work environment.
---	---

Personal protection	
Eye and face protection	<ul style="list-style-type: none"> ▶ Safety glasses with side shields. ▶ Chemical goggles. ▶ Contact lenses may pose a special hazard; soft contact lenses may absorb and concentrate irritants. A written policy document, describing the wearing of lenses or restrictions on use, should be created for each workplace or task.
Skin protection	See Hand protection below
Hands/feet protection	<ul style="list-style-type: none"> ▶ Wear chemical protective gloves, e.g. PVC. ▶ Wear safety footwear or safety gumboots, e.g. Rubber <p>The selection of suitable gloves does not only depend on the material, but also on further marks of quality which vary from manufacturer to manufacturer. Where the chemical is a preparation of several substances, the resistance of the glove material can not be calculated in advance and has therefore to be checked prior to the application.</p> <p>The exact break through time for substances has to be obtained from the manufacturer of the protective gloves and has to be observed when making a final choice.</p> <p>Personal hygiene is a key element of effective hand care.</p>
Body protection	See Other protection below
Other protection	<ul style="list-style-type: none"> ▶ Overalls. ▶ P.V.C. apron. ▶ Barrier cream.
Thermal hazards	Not Available

Respiratory protection

Cartridge respirators should never be used for emergency ingress or in areas of unknown vapour concentrations or oxygen content. The wearer must be warned to leave the contaminated area immediately on detecting any odours through the respirator. The odour may indicate that the mask is not functioning properly, that the vapour concentration is too high, or that the mask is not properly fitted. Because of these limitations, only restricted use of cartridge respirators is considered appropriate.

SECTION 9 PHYSICAL AND CHEMICAL PROPERTIES

Information on basic physical and chemical properties

Appearance	Red liquid with a lube oil odour; not miscible with water.		
Physical state	Liquid	Relative density (Water = 1)	0.87
Odour	Not Available	Partition coefficient n-octanol / water	Not Available
Odour threshold	Not Available	Auto-ignition temperature (°C)	Not Available
pH (as supplied)	6-8	Decomposition temperature	Not Available
Melting point / freezing point (°C)	-28 (pour point)	Viscosity (cSt)	183.4
Initial boiling point and boiling range (°C)	>260	Molecular weight (g/mol)	Not Applicable
Flash point (°C)	229 (COC)	Taste	Not Available
Evaporation rate	Not Available	Explosive properties	Not Available
Flammability	Not Applicable	Oxidising properties	Not Available
Upper Explosive Limit (%)	Not Available	Surface Tension (dyn/cm or mN/m)	Not Available
Lower Explosive Limit (%)	Not Available	Volatile Component (%vol)	Not Available
Vapour pressure (kPa)	<0.7 @ 16C	Gas group	Not Available
Solubility in water (g/L)	Immiscible	pH as a solution (1%)	Not Available
Vapour density (Air = 1)	>1	VOC g/L	Not Available

SECTION 10 STABILITY AND REACTIVITY

Reactivity	See section 7
-------------------	---------------

Chemical stability	<ul style="list-style-type: none"> ▶ Unstable in the presence of incompatible materials. ▶ Product is considered stable. ▶ Hazardous polymerisation will not occur.
Possibility of hazardous reactions	See section 7
Conditions to avoid	See section 7
Incompatible materials	See section 7
Hazardous decomposition products	See section 5

SECTION 11 TOXICOLOGICAL INFORMATION

Information on toxicological effects

Inhaled	<p>There is some evidence to suggest that the material can cause respiratory irritation in some persons. The body's response to such irritation can cause further lung damage.</p> <p>Inhalation hazard is increased at higher temperatures.</p> <p>Not normally a hazard due to non-volatile nature of product</p> <p>Inhalation of oil droplets or aerosols may cause discomfort and may produce chemical inflammation of the lungs.</p>
Ingestion	<p>The material has NOT been classified by EC Directives or other classification systems as "harmful by ingestion". This is because of the lack of corroborating animal or human evidence.</p>
Skin Contact	<p>There is some evidence to suggest that this material can cause inflammation of the skin on contact in some persons.</p> <p>Open cuts, abraded or irritated skin should not be exposed to this material</p> <p>The material may accentuate any pre-existing dermatitis condition</p>
Eye	<p>There is some evidence to suggest that this material can cause eye irritation and damage in some persons.</p>
Chronic	<p>Substance accumulation, in the human body, may occur and may cause some concern following repeated or long-term occupational exposure.</p> <p>Oil may contact the skin or be inhaled. Extended exposure can lead to eczema, inflammation of hair follicles, pigmentation of the face and warts on the soles of the feet.</p>

LE8820 Engine Oil	TOXICITY	IRRITATION
	Not Available	Not Available
mineral oil	TOXICITY	IRRITATION
	Not Available	Not Available
Legend:	1. Value obtained from Europe ECHA Registered Substances - Acute toxicity 2.* Value obtained from manufacturer's SDS. Unless otherwise specified data extracted from RTECS - Register of Toxic Effect of chemical Substances	

MINERAL OIL	<p>Toxicity and Irritation data for petroleum-based mineral oils are related to chemical components and vary as does the composition and source of the original crude.</p> <p>A small but definite risk of occupational skin cancer occurs in workers exposed to persistent skin contamination by oils over a period of years. This risk has been attributed to the presence of certain polycyclic aromatic hydrocarbons (PAH) (typified by benz[a]pyrene).</p> <p>Petroleum oils which are solvent refined/extracted or severely hydrotreated, contain very low concentrations of both.</p>
--------------------	--

Acute Toxicity	☐	Carcinogenicity	☐
Skin Irritation/Corrosion	✓	Reproductivity	☐
Serious Eye Damage/Irritation	✓	STOT - Single Exposure	☐
Respiratory or Skin sensitisation	☐	STOT - Repeated Exposure	☐
Mutagenicity	☐	Aspiration Hazard	☐

Legend: ✗ – Data available but does not fill the criteria for classification
✓ – Data available to make classification
☐ – Data Not Available to make classification

SECTION 12 ECOLOGICAL INFORMATION

Toxicity

LE8820 Engine Oil	ENDPOINT	TEST DURATION (HR)	SPECIES	VALUE	SOURCE
-------------------	----------	--------------------	---------	-------	--------

Continued...

LE8820 Engine Oil

	Not Available	Not Available	Not Available	Not Available	Not Available
mineral oil	ENDPOINT	TEST DURATION (HR)	SPECIES	VALUE	SOURCE
	Not Available	Not Available	Not Available	Not Available	Not Available
Legend:	Extracted from 1. IUCLID Toxicity Data 2. Europe ECHA Registered Substances - Ecotoxicological Information - Aquatic Toxicity 3. EPIWIN Suite V3.12 (QSAR) - Aquatic Toxicity Data (Estimated) 4. US EPA, Ecotox database - Aquatic Toxicity Data 5. ECETOC Aquatic Hazard Assessment Data 6. NITE (Japan) - Bioconcentration Data 7. METI (Japan) - Bioconcentration Data 8. Vendor Data				

DO NOT discharge into sewer or waterways.

Persistence and degradability

Ingredient	Persistence: Water/Soil	Persistence: Air
	No Data available for all ingredients	No Data available for all ingredients

Bioaccumulative potential

Ingredient	Bioaccumulation
	No Data available for all ingredients

Mobility in soil

Ingredient	Mobility
	No Data available for all ingredients

SECTION 13 DISPOSAL CONSIDERATIONS

Waste treatment methods

Product / Packaging disposal	Legislation addressing waste disposal requirements may differ by country, state and/ or territory. Each user must refer to laws operating in their area. In some areas, certain wastes must be tracked. A Hierarchy of Controls seems to be common - the user should investigate: <ul style="list-style-type: none"> ▶ Reduction ▶ Reuse ▶ Recycling ▶ Disposal (if all else fails)
	This material may be recycled if unused, or if it has not been contaminated so as to make it unsuitable for its intended use. <ul style="list-style-type: none"> ▶ DO NOT allow wash water from cleaning or process equipment to enter drains. ▶ It may be necessary to collect all wash water for treatment before disposal. ▶ In all cases disposal to sewer may be subject to local laws and regulations and these should be considered first. ▶ Where in doubt contact the responsible authority. ▶ Recycle wherever possible or consult manufacturer for recycling options. ▶ Consult State Land Waste Authority for disposal. ▶ Bury or incinerate residue at an approved site. ▶ Recycle containers if possible, or dispose of in an authorised landfill.

Ensure that the hazardous substance is disposed in accordance with the Hazardous Substances (Disposal) Notice 2017

SECTION 14 TRANSPORT INFORMATION

Labels Required

Marine Pollutant	NO
HAZCHEM	Not Applicable

Land transport (UN): NOT REGULATED FOR TRANSPORT OF DANGEROUS GOODS

Air transport (ICAO-IATA / DGR): NOT REGULATED FOR TRANSPORT OF DANGEROUS GOODS

Sea transport (IMDG-Code / GGVSee): NOT REGULATED FOR TRANSPORT OF DANGEROUS GOODS

Continued...

LE8820 Engine Oil

Transport in bulk according to Annex II of MARPOL and the IBC code

Not Applicable

SECTION 15 REGULATORY INFORMATION

Safety, health and environmental regulations / legislation specific for the substance or mixture

This substance is to be managed using the conditions specified in an applicable Group Standard

HSR Number	Group Standard
HSR002624	N.O.S. (Subsidiary Hazard) Group Standard 2006
HSR002535	Compressed Gas Mixtures (Subsidiary Hazard) Group Standard 2006
HSR002596	Laboratory Chemicals and Reagent Kits Group Standard 2006
HSR002530	Cleaning Products (Subsidiary Hazard) Group Standard 2006
HSR002585	Fuel Additives (Subsidiary Hazard) Group Standard 2006
HSR002519	Aerosols (Subsidiary Hazard) Group Standard 2006
HSR002521	Animal Nutritional and Animal Care Products Group Standard 2006
HSR002606	Lubricants, Lubricant Additives, Coolants and Anti-freeze Agents (Subsidiary Hazard) Group Standard 2006
HSR002644	Polymers (Subsidiary Hazard) Group Standard 2006
HSR002647	Reagent Kits Group Standard 2006
HSR002612	Metal Industry Products (Subsidiary Hazard) Group Standard 2006
HSR002670	Surface Coatings and Colourants (Subsidiary Hazard) Group Standard 2006
HSR002503	Additives, Process Chemicals and Raw Materials (Subsidiary Hazard) Group Standard 2006
HSR002638	Photographic Chemicals (Subsidiary Hazard) Group Standard 2006
HSR002565	Embalming Products (Subsidiary Hazard) Group Standard 2006
HSR002578	Food Additives and Fragrance Materials (Subsidiary Hazard) Group Standard 2006
HSR002558	Dental Products (Subsidiary Hazard) Group Standard 2006
HSR002684	Water Treatment Chemicals (Subsidiary Hazard) Group Standard 2006
HSR002573	Fire Fighting Chemicals Group Standard 2006
HSR100425	Pharmaceutical Active Ingredients Group Standard 2010
HSR002600	Leather and Textile Products (Subsidiary Hazard) Group Standard 2006
HSR002605	Lubricants (Low Hazard) Group Standard 2006
HSR002571	Fertilisers (Subsidiary Hazard) Group Standard 2006
HSR002648	Refining Catalysts Group Standard 2006
HSR002653	Solvents (Subsidiary Hazard) Group Standard 2006
HSR002544	Construction Products (Subsidiary Hazard) Group Standard 2006
HSR002549	Corrosion Inhibitors (Subsidiary Hazard) Group Standard 2006
HSR002552	Cosmetic Products Group Standard 2006
HSR100757	Veterinary Medicine (Limited Pack Size, Finished Dose) Standard 2012
HSR100758	Veterinary Medicines (Non-dispersive Closed System Application) Group Standard 2012
HSR100628	Straight-chained Lepidopteran Sex Pheromone Group Standard 2012
HSR100580	Tattoo and Permanent Makeup Substances Group Standard 2011

MINERAL OIL(NOT AVAIL.) IS FOUND ON THE FOLLOWING REGULATORY LISTS

International Agency for Research on Cancer (IARC) - Agents Classified by the IARC Monographs

New Zealand Workplace Exposure Standards (WES)

Location Test Certificate

Subject to Regulation 55 of the Hazardous Substances (Classes 1 to 5 Controls) Regulations, a location test certificate is required when quantity greater than or equal to those indicated below are present.

Hazard Class	Quantity beyond which controls apply for closed containers	Quantity beyond which controls apply when use occurring in open containers
Not Applicable	Not Applicable	Not Applicable

Approved Handler

Continued...

Subject to Regulation 56 of the Hazardous Substances (Classes 1 to 5 Controls) Regulations and Regulation 9 of the Hazardous Substances (Classes 6, 8, and 9 Controls) Regulations, the substance must be under the personal control of an Approved Handler when present in a quantity greater than or equal to those indicated below.

Class of substance	Quantities
Not Applicable	Not Applicable

Refer Group Standards for further information

Tracking Requirements

Not Applicable

National Inventory	Status
Australia - AICS	N (mineral oil)
Canada - DSL	N (mineral oil)
Canada - NDSL	N (mineral oil)
China - IECSC	N (mineral oil)
Europe - EINEC / ELINCS / NLP	N (mineral oil)
Japan - ENCS	N (mineral oil)
Korea - KECI	N (mineral oil)
New Zealand - NZIoC	N (mineral oil)
Philippines - PICCS	N (mineral oil)
USA - TSCA	N (mineral oil)
Legend:	<i>Y = All ingredients are on the inventory N = Not determined or one or more ingredients are not on the inventory and are not exempt from listing(see specific ingredients in brackets)</i>

SECTION 16 OTHER INFORMATION

Other information

Classification of the preparation and its individual components has drawn on official and authoritative sources as well as independent review by the Chemwatch Classification committee using available literature references.

The SDS is a Hazard Communication tool and should be used to assist in the Risk Assessment. Many factors determine whether the reported Hazards are Risks in the workplace or other settings. Risks may be determined by reference to Exposures Scenarios. Scale of use, frequency of use and current or available engineering controls must be considered.

Definitions and abbreviations

PC—TWA: Permissible Concentration-Time Weighted Average
 PC—STEL: Permissible Concentration-Short Term Exposure Limit
 IARC: International Agency for Research on Cancer
 ACGIH: American Conference of Governmental Industrial Hygienists
 STEL: Short Term Exposure Limit
 TEEL: Temporary Emergency Exposure Limit,
 IDLH: Immediately Dangerous to Life or Health Concentrations
 OSF: Odour Safety Factor
 NOAEL :No Observed Adverse Effect Level
 LOAEL: Lowest Observed Adverse Effect Level
 TLV: Threshold Limit Value
 LOD: Limit Of Detection
 OTV: Odour Threshold Value
 BCF: BioConcentration Factors
 BEI: Biological Exposure Index

This document is copyright.

Apart from any fair dealing for the purposes of private study, research, review or criticism, as permitted under the Copyright Act, no part may be reproduced by any process without written permission from CHEMWATCH.

TEL (+61 3) 9572 4700.