TELADOC®

Displaced by natural disaster? We're here to help.

If you have been affected by natural disaster, talk to a doctor by phone free of charge.

Our doctors are U.S. board-certified internists, family practitioners, and pediatricians. We treat non-emergency conditions like coughs, sore throats, upper respiratory infections, and much more. Request a visit for care—day or night.

REQUEST A VISIT

Please call this number at any time and one of our service agents will help you:

(855)-225-5032

For more information visit

teladoc.com/disaster-hotline

Frequently asked **questions**

Q: If I'm eligible for Teladoc and register through this service, will I need to re-register at a later date?

A: Yes, eligible members who register through this mechanism will need to re-register with their existing group account to use Teladoc in the future.

Q: Will we grant care free of charge to residents of affected areas but not in an evacuation zone?

A: Yes.

Q: How do those affected request care through Teladoc?

A: During this time, those affected should call the number above to request a doctor visit.

Q: How long will this service be available?

A: We will continue to monitor the situation and provide you with any relevant updates to this service offering.

Q: What can Teladoc be used for?

A: Teladoc connects you with 24/7 access to care for many non-emergency illnesses, especially when you can't get an appointment with your primary care doctor due to home displacement or medical offices being temporarily closed.

Q: Can I get a prescription?

A: Our doctors can write prescriptions, when medically necessary, for new ailments as well as your ongoing medications available at your pharmacy of choice.

Q: What if I already have a Teladoc membership?

A: To receive free general medical care during this time, contact us through the hotline above. Please note that if you contact us through your normal channels or existing Teladoc membership, you will be charged the standard visit fee based on your eligibility.

TELADOC®

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