

TERMS & CONDITIONS

1. The indemnity shall be in tandem with GOGREEN Indemnity Form.
2. The tour fees has to be paid in full upon booking.
3. The tour routes are finalised and shall not be changed.
4. Tourist guide reserves the right to remove any participant(s) from the tour if he/she is deem to have exhibited any behaviour which can cause potential harm to other participants/members of the public.
5. All tours need to be booked at least 2 working days in advance.
6. All tours book within 24 hrs is subjected to the availability of tourist guide.
7. No refund for any cancellation request made on the actual day of tour.
8. Cancellation request made 1 day prior to the actual tour date will be refunded 50% of the tour price.

DOs & DON'Ts

Please do...

1. Be early, at least 20 minutes before the booked commencement time.
2. Attend a 5-15 minutes briefing session on safety procedures and equipment orientation/training.
3. Keep to the recommended speed limit of 15 km per hour, for the safety of other pedestrians and participant(s).
4. Follow the tourist guide in one single line in consideration of the other pedestrians.
5. Observe the stop and slow-down hand signals when the tourist guide stops to provide commentaries or to stop at traffic light or some pavement crossings.
6. Alight from the minPRO by stepping down backwards always.

Please do not...

1. Follow too close to other participants as you might collide and fall if the front rider slows down or stops.
2. Ride side by side as you may hit a pedestrian or other riders.
3. Wander off on your own.
4. Exceed the recommended speed limit of 15 km per hour.
5. Look back at other riders while in motion.
6. Communicate with other participants when riding or in motion.
7. Step forward when you wish to stop.