



Results of the Parent Questionnaire July 2017

Firstly, we would like to say a HUGE thank you for taking the time to complete the Parents' and Carers' Questionnaire. We had a great response of which the results were positive and encouraging. There was some very useful feedback, which will help us to improve Heather Ridge even further with your help.

A quick glimpse....

100% of our parents said that their child enjoyed coming to school

100% of our parents feel that all the children get on well at HR

100% of parents felt the school had a caring environment

100% of parents said they were made to feel welcome when they come into school

100% of parents said their child learns well at Heather Ridge

All families (except 1 who didn't know) said that they would recommend our school

All families (except 1 who didn't know) said that parents and teachers work in partnership

Additional comments from parents:

'Friendly approachable staff'

'Nurturing environment for the children'

'Excellent teachers that know how to get the most out of my child'

'Children from all years get on really well together and are supportive of each other'

'Everyone is involved and included'

'Passionate staff working for the good of the children'

'Outstanding after school care'

'You do a great job of educating our children! It is much appreciated'

'Very approachable head teacher who deals with issues effectively'

'Thank you for everything you do...it's really appreciated!'

'This is a well-run and well-led school and the children who attend here are very fortunate'

'My daughter has had an amazing time at HR! She has loved every single minute of her time here. I cannot thank you enough for everything you have done for her. Hands down Heather Ridge is the BEST school ever! I'm so glad I have another 2 little ones to go through the ranks here'

Areas we are trying hard to develop:

Many thanks to you all for the useful feedback on how YOU would like to improve Heather Ridge. We have worked very hard this last year on implementing lots of changes and we continually strive to improve our school and opportunities for our pupils.

Communication with parents has always been something we have been working on and again this year this has been highlighted on the questionnaire. Some of the strategies that we have put in place are that we have introduced a fortnightly Year Group letter, enabling you as a parent to see what learning has happened and how you can support your child. It also has up and coming dates and anything that maybe useful to know is coming up. Our class reps set up a class WhatsApp group which is **specifically** for reminders of events happening in school. We have parent mail where letters/messages are sent but we are looking into a **Parentmail app** to make it easier. We are also working hard to improve the timing of letters for trips to ensure parents are notified well in advance. The Head Teachers Newsletter also has a list of key dates coming up and we are working hard to ensure the website calendar is consistently kept up to date.

Some of the other feedback talked about home learning and projects. The staff are currently evaluating the home learning that is given and at what times they are given.

We work hard to make sure that Heather Ridge is an exciting place to be and we appreciate the comments that parents and children have. If you have any further comments, then please do not hesitate to write this down and place it in the comments box which can be found in the front office.