



26 April 2019

ALL EUROPEAN TOUR OPERATORS

TEMPORARY CLOSURE NOTICE – RENOVATIONS & UPGRADES

ST. JAMES'S CLUB MORGAN BAY, ST. LUCIA
Temporary Closure: 06 September to 05 October, 2019

The purpose of this notice is to inform you that **St. James's Club Morgan Bay, St. Lucia** will **temporarily close** from **06 September to 05 October, 2019**.

The resort will reopen for arrivals on 06 October 2019.

The resort must close temporarily to carry out a variety of **improvement works** that can only be accomplished while the resort is closed. This includes **improvements to the resort's Lobby and Front Desk, Sunset Bar & Lounge**, the construction of a **new air-conditioned cocktail lounge and bar area**, and improvements to certain below-ground infrastructure.

The resort's primary goal is to ensure that all guests enjoy a fully relaxing Caribbean holiday. Since the upcoming works would be disruptive to in-house guests, the resort has no alternative but to temporarily close while the works are in progress. Upon reopening, the resort will be better than ever and will offer brand new amenities for your clients to enjoy.

Your clients will, of course, have several options:

1. **Accept re-protection another Elite Island Resorts destination**, including **St. James's Club & Villas, Antigua; Pineapple Beach Club Antigua** (adult only); **The Verandah Resort & Spa, Antigua**; or **The Club Barbados Resort & Spa** (adult only) during the originally scheduled dates with no cost increase. Please note airfare change fees would not be included.
2. **Cancel** their existing booking **and re-book for an earlier or later date** (originally booked rates will be honored); provided that, if guests wish to re-book for Christmas week or the month of February or March, then the guest will need to pay the difference between the rate originally booked and the rate applicable for Christmas week or the month of February/March 2020.
3. **Cancel** their existing booking **and receive a full refund** for their canceled stay.
4. No other re-protection fees or reimbursements will be issued by Elite Island Resorts.

Please come back to us within the next 7 business days to secure your preferred option for your clients. No space will be held at this stage as occupancy in the other EIR resorts remain open.

Please do not hesitate to contact us if we can assist or support you in any way.

Should you have any questions, please contact:

RESORT MARKETING INTERNATIONAL

TEL 01245 45900

res@resort-marketing.co.uk

We sincerely apologize for any inconvenience and thank you for your understanding and support. Moreover, we greatly appreciate your business and that of your clients.

Sincerely,

***Elite Island Resorts &
St. James's Club Morgan Bay, St. Lucia***