



JADE MOUNTAIN ST LUCIA NET TOUR OPERATOR RATES 2019/2020 UK/EUROPE

NET RATES, EARLY BOOK OFFERS AND FREE NIGHT PROMOTIONS

SINGLE/ DOUBLE OCCUPANCY RATES

Rates are net, per room per day, in US Dollars inclusive of breakfast and inclusive of 10% service charge and 10% VAT

	22 Dec- 03 Jan BB*	4 Jan - 15 Apr BB	16 Apr- 31 May BB	1 Jun - 31 Oct BB	1 Nov – 21 Dec BB
Sky Jacuzzi Suite	1580	1570	1291	1176	1291
Star Sanctuary	2184	2174	1800	1627	1800
Moon Sanctuary	2520	2510	2131	1968	2131
Sun Sanctuary	2924	2914	2530	2342	2530
Galaxy Sanctuary**	3480	3470	3091	2890	3091

**** Galaxy category on request only.**

***Dec 20- Jan 2 MINIMUM MANDATORY MEAL PLAN REQUIREMENT IS THE MAP PLAN. THE MAP is US 85 per adult person per day. Do not sell BB Rate from Dec 20, 2019 - Jan 3, 2020.**

THIRD PERSON: ADD US 160 (BB) to DOUBLE ROOM RATE.
MAXIMUM OCCUPANCY PER SANCTUARY : 3 PERSONS

CHILDREN: Children under the age of 15 cannot be accommodated

Any reservation includes:

Complimentary In-room Wifi, No Room Service Surcharge, Welcome beverage and welcome culinary amenity; Yoga at Jade Mountain Sun – Fri meet on Celestial Terrace – 7am - 8am; Fitness Centre located at lower level of Jade Mountain and accessible from the West end; Library located at Jade Mountain reception with Wi-Fi internet connection and complimentary guest computer; Wine and Canapé Reception on Monday from 5.30pm - 6.30pm. Live Entertainment at Jade Mountain Club on Monday, Thursday and Saturday. At adjoining sister property Anse Chastanet: Anse Chastanet beach with beach chairs and beach towels; Complimentary use of non-motorized water sports including snorkel gear, stand-up paddle boards, windsurfers, sit on top kayaks, Sunfish sailing, Complimentary use of tennis court and equipment; Resort shuttle boats to our second beach at ANSE MAMIN daily; Select Guided Walks and Hikes on our 600 acre estate;

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OPTIONAL MEAL SUPPLEMENTS

Meals can be taken at the Jade Mountain Club or at any of the ANSE CHASTANET restaurants. **We do not charge for room service at JADE MOUNTAIN.**

MAP SUPPLEMENT

Four course dinner from daily changing menu with many course options
-surcharges may be applicable on some course options

US 85 per adult person per day/ full rate for children 15 and over

**Dec 20- Jan 3 MINIMUM MANDATORY MEAL PLAN REQUIREMENT IS MAP.DO NOT SELL
BB Rate from Dec 20, 2019- Jan 2, 2020**

ALL-INCLUSIVE SUPPLEMENT TO ADD TO BED AND BREAKFAST

An all-inclusive supplement is available at **US 165 per person per day, inclusive of tax and service.** This supplement entitles to breakfast, lunch, afternoon tea, dinner, and wine served by the glass, beer, other alcoholic and non-alcoholic beverages (vintage liqueurs/champagne not included) Certain menu items will attract surcharges. All restaurants, menus are available to guests on meal plans.

NOTICE ON MEAL PLAN SUPPLEMENTS

SURCHARGES MAY APPLY FOR CERTAIN MENU ITEMS. SPECIALITY RESTAURANT APSARA WILL OFFER DINNER CREDIT TOWARDS MEAL PLAN

MINIMUM STAYS:

7 nights minimum stay required for arrival dates Dec 25 - Dec 29, 2019

5 nights minimum stay requires for arrival dates Dec 30,2019 – Jan 3, 2020

CHILDREN

NO CHILDREN UNDER 16 YEARS (Minimum Age 16 years)

EXTRA BEDS/ SPLIT BEDS

Please note that the sanctuaries have been built for the enjoyment by couples and are not greatly suited for triple occupancy even though we are technically capable of placing an extra bed in the rooms. All MOUNTAIN sanctuaries have king beds. An extra bed can be added and some king beds can be split into 2 single beds if requested.

EARLY BOOKING OFFER

SPECIAL MEAL PLAN UPGRADE 2020 EARLY BIRD PROMOTION

Travel: March 15- Nov 15, 2020

Travelers staying 3 (THREE) nights and more will receive a complimentary meal plan upgrade from bed and breakfast to all-inclusive for travel March 15- Nov 15, 2020 booking deadline is Feb 15, 2020 when offer will be reassessed – **this meal plan upgrade is available in categories Sky, Star and Moon. Combinable with TAKE FIVE 5th night free Offer only in applicable categories Sky, Star and Moon. NOT combinable with other free night offers.**

FREE NIGHTS AND OTHER PROMOTIONAL OFFERS

General Information: Promotional offers/ free nights etc are only guaranteed if they appear in printing in your brochure or online on your websites and are clearly referred to on your vouchers and reservation advice.

5TH NIGHT FREE PROMOTION (TAKE FIVE)

(This offer also exists in the 2019 contract)

Offer: Every 5th night free
TRAVEL: Jan 4 - Dec 21, 2020
Booking Window: May 1, 2019 – Dec 16, 2020 (Year round Offer)
Categories: Sky, Star, Moon
Rate Basis: BB, MAP, AI
Free night will include free meal plan if meal plan supplement is pre booked for entire stay

SUMMER SANCTUARY 4 FOR 3

Offer: EVERY 4TH NIGHT FREE
(4 FOR 3 / 8 for 6/ 12 for 9)
TRAVEL: July 15 – Oct 15, 2020
Booking Window: May 1, 2019 – Oct 10, 2020
Categories: Sky, Star, Moon
Rate Basis: BB, MAP, AI
Free night will include free meal plan free if meal plan is pre booked for entire stay
Res Advice Summer Sanctuary 4 for 3
Not combinable with TAKE 5 PROMOTION or Meal Plan Upgrade

SUMMER SANCTUARY 7 FOR 5

Offer: 4th and 7th Night free (7 for 5 / 14 for 10)
TRAVEL: July 15 – Oct 15, 2020
Booking Window: May 1, 2019 – Oct 10, 2020
Categories: Sky, Star, Moon
Rate Basis: BB, MAP, AI
Free night will include free meal plan if meal plan is pre booked for entire stay
Res Advice Summer Sanctuary 7 for 5
Not combinable with TAKE 5 PROMOTION or Meal Plan Upgrade

SUN AND GALAXY CATEGORY FREE NIGHT PROMOTION

Offer: 7th night free in categories Sun and Galaxy
on basis of the all incl. rate
Travel: Jan 4 - Dec 21, 2020
Booking Window: May 1, 2019 – Dec 16, 2020 (Year-round Offer)
Rate Basis: AI only
Free night will include free meal plan if meal plan is pre
booked for entire stay
Res Advice S/G7thNtFree
Not combinable with Meal Plan Upgrade

YEARROUND PROMOTIONS - 2020 Travel Dates

HONEYMOON SPECIAL

Honeymoon Guests will receive a bottle of champagne and culinary amenity on arrival plus a Surprise Special Turndown Service during their stay. Honeymooners also receive anniversary certificate guaranteeing free upgrade for return visit.

TRANSFERS (all private)

All transfers must be booked with Jade Mountain. Transfers are billed separately but must be contracted with Jade Mountain to allow access onto property

US 100 from UVF per person round trip and US 115 from SLU

These will be private transfers in all instances. Based on double occupancy. Add US \$25 UVF / US\$ 35 SLU for extra pax. These are special private transfer rates for Jade Mountain and may be subsidized.

PRIVATE LUXURY TRANSFERS:

Luxury sedan transfers are available from net US\$175 (UVF) and US\$195 (SLU) each way. Pricing based on 1-2 persons.

HELICOPTER TRANSFER – PRESENT RATES ARE

Helicopter Transfers -

UVF: **US 224 NET**/ US 280 GROSS per person - each way.

SLU: **US 244 NET**/ US 305 GROSS per person - each way.

We have no control over helicopter price changes

The helipad at Anse Chastanet and Jade Mountain is a private helipad and helicopter reservations are available through us directly only, exclusively for our resident guests. The company requires a minimum of 4 passengers booked on any given flight prior to them sending final confirmation of the transfer to us and which may only come to us the day prior of your arrival day. The only way to guarantee a helicopter transfer until such a time, is if you wish to purchase a total of 4 seats and will guarantee this in case no other passengers will have booked. As there is a limited amount of helicopters, please know that mechanical issues or weather issues could always lead to last minute cancellation in which case the resort would automatically secure a land transfer for you. There may also be last minute delays over which we will have no influence as they could be caused by a variety of reasons. Please also be aware that guest luggage will be transported to and reach the resort separately. The hand luggage can travel with the guest.

RESORT CANCELLATION POLICY

Date	Days Before Arrival	Cancellation Charge
22 Dec – 2 Jan	42 – 21 Days	50%
22 Dec – 2 Jan	20 – 0 Days	100%
3 Jan – 21 Dec	21 – 4 Days	3 nights cancellation charge
3 Jan – 21 Dec	3 – 1 Days	75%
Cancellation on the day of arrival or no shows are always charged at 100% charge year round		

SELL AND REPORT

We prefer to work with sell and report basis. The following cut offs would apply unless we inform you otherwise:

42 Days: Dec 22, 2019 – Jan 1, 2020

14 Days: Jan 2 – Dec 21, 2020

7 Days: May 1 – Oct, 2020

Cut-offs will be reduced whenever possible.

Please note : Galaxy category on request only.

ALLOTMENT CUT- OFFS FOR TOUR OPERATORS WITH AN ALLOTMENT (PREVIOUS YEAR'S ALLOTMENT WILL APPLY – PLS E-MAIL US TO CONFIRM)

42 Days Dec 22- Jan 1, 14 days (Jan 2 – April 30 and Nov 1 - Dec 21) and 7 days (May 1 - Oct 31)
Cut-offs will be reduced whenever possible.

Please note : Galaxy category on request only.

INVOICING

INVOICES MUST BE ACCEPTED BY YOUR COMPANY ELECTRONICALLY PLEASE. THE MAIL SERVICE IS TOO UNRELIABLE.

PAYMENT POLICY

PAYMENTS ARE ACCEPTED BY BANK TRANSFER ONLY. CHEQUES ARE NOT AN ACCEPTED FORM OF PAYMENT UNLESS THEY ARE BANK CERTIFIED DRAFTS.

BANK TRANSFERS ARE TO BE MADE TO

Anse Chastanet Hotel, PO Box 7000, Anse Chastanet Road, Soufriere, Saint Lucia Tel: 1 (758) 459-7000

Account Name: Anse Chastanet Hotel (SYCUM) Ltd.

Account #: 9138658282

CITIBANK, N.A. 2001 Biscayne Blvd Miami, FL33137 Tel: (786) 477-4951

Swift Code: CITIUS33

ABA Routing Number: 266086554

Send payment and transfer advice to jademountain@ansechastanet.com

Enquiries to be made to: "accounts receivables" to jademountain@ansechastanet.com

USEFUL INFORMATION

Any reservation at Jade Mountain includes: Welcome cocktail, culinary amenity, complimentary yoga on 6 days a week at set times

And at sister property Anse Chastanet: use of beach chairs and beach towels on two beaches, guided tour of old French Colonial Plantation of Anse Mamin, use of snorkel equipment, windsurfing, sunfish sailing, ocean kayaking, free water taxi to second beach to Anse Mamin, complimentary walks and hikes on 600 acre estate at 5 days a week.

VISUAL MATERIALS

WEBSITE : <http://www.jademountain.com>

Jade Video – <https://www.dropbox.com/s/29gl1iou22ppa83/Jade%20Video.m4v?dl=0>

Jade Video (shorter version for social media) –

<https://www.dropbox.com/s/ze7zbuuzg7dvvog/1.30%20Jade%20Video%20for%20FB.m4v?dl=0>

Resort Information

<http://www.jademountain.com/agentinfo/>

JADE MOUNTAIN IMAGES

<https://www.dropbox.com/sh/h4jii3xtrixe95w/oboaoaZIDC>

OTHER WEBSITES LINKED TO PROPERTY;

<http://www.scubastlucia.com> <http://www.elopetoparadiseweddings.com>

<http://www.bikestlucia.com> , <http://www.kayakstlucia.com>

ADD ON PACKAGES

WEDDINGS PACKAGE ADD-ON

Basic ELOPE TO PARADISE Wedding Package:

US 1116.00 Net Gross Rate: US 1395

Includes costs of the Justice of the Peace, registrar, wedding license, marriage certificate and all legal fees; expert services of our personal wedding coordinator and Anse Chastanet team members to handle all arrangements; messenger service and transportation of documents; witnesses, if required; use of half-day room for groom if required; choice of wedding locations on 600 acre property including Treehouse and Kai La Mer; decoration of wedding location; decorated wedding arch; wedding bouquet; button hole for groom; wedding cake; bottle of champagne; special decorated dinner table for wedding party

RENEWAL OF WEDDING VOWS:

US 476 Net Gross US: 595

Includes: Choice of renewal locations on 600 acre property, decorated location and flower arch, heart shaped cake, bottle of champagne, tropical flower bouquet and button hole, special renewal certificate signed by master of ceremony, special decorated dinner table

TOUR OPERATOR AGREEMENT

IT IS AGREED as follows:

1. Appointment

The Hotel hereby appoints the Tour Operator who agrees to act as Tour Operator in accordance with the terms and conditions set out in this Agreement. The Tour Operator understands that the Hotel has other Tour Operators and that this appointment is non-exclusive.

2. Term of appointment

2.1 The term of the appointment shall commence on the Effective Date (being the date when both parties having duly executed this Agreement, the Hotel returns an executed copy to the Tour Operator, which date shall then be inserted at the beginning hereof as the Effect Date), and shall subject as hereinafter provided, be valid until Dec 21, 2020 (hereinafter, the “Contract Period”).

2.2 This Agreement is presented by the Hotel in good faith, and is entered into with the Tour Operator based on a certain level of expected annual revenue production. Should the expected production revenues not be actualized, this Agreement may not be renewed after the expiration of the Contract Period.

3. Tour Operator’s obligations

3.1 The Tour Operator agrees at all times to use its good faith efforts to sell the various Hotel packages detailed hereto at the net rates and terms and conditions indicated therein, [and such other packages as may be communicated by the Hotel to the Tour Operator during the Contract Period,] and at all times to comply with the requirements herein, such other policies and requirements of the Hotel as shall be in place and communicated to the Tour Operator from time to time in respect of any packages and services being offered by the Hotel. Vouchers and booking paperwork to be submitted by the Tour Operator to the Hotel when reservations are made must clearly state what the guest paid for and will form the basis of the contractual agreement between the Hotel and the Tour Operator as to what will be invoiced by the Hotel. Guests are responsible for all incidentals, which will be billed by the Hotel at time of check-out.

3.2 All reservations must be made by the Tour Operator at the time of booking by a client and all vouchers and/or rooming lists must be received by the Hotel prior to the cut-off date as stipulated by the Hotel in the package terms.

3.3 The Tour Operator shall ensure that all reservations specify:

(i) Rate or package requested (if the rate or package is not specified, the daily rates will apply);

(ii) Room category;

(iii) Number of guests;

(iv) Arrival and Departure dates

(v) Arrival and Departure flight numbers / times (if arrival and departure information is not provided, transfers cannot be arranged).

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3.4 All reservations made by the Tour Operator must be sent by fax or email to the reservation office of the Hotel detailed by the Hotel or as otherwise notified in writing by the Hotel to the Tour Operator from time to time.

3.5 All reservations are considered confirmed at the time of notification to the Hotel in accordance with the terms of this Agreement. The Tour Operator does not have to check availability with the Hotel before confirming a reservation with a client, unless the reservation dates fall within the established sales cut-off period in which case the Tour Operator must check availability prior to confirming.

3.6 The Tour Operator must notify its clients that they will be responsible for their own incidentals and that all guests of the Hotel will be required at time of check-in to present a valid voucher for their room charges and taxes, and either a credit card (American Express, MasterCard and Visa) or cash deposit to charge incidentals to their individual rooms. Should no voucher be presented by the guest or otherwise available to the Hotel and/or no supporting paperwork is received from the Tour Operator prior to the guest's check-in, the Hotel reserves the right to charge the guest directly for the stay and for services rendered.

3.7 The Hotel reserves the right to close out dates and specific packages based upon inventory availability and as such the Tour Operator must always verify availability of any package before confirming a reservation with a client.

3.8 The Hotel will notify the Tour Operator via facsimile or email of any cut-off dates and updates not reflected hereto.

4. Hotel's Obligations

4.1 The Hotel will provide the accommodation and services as booked by the Tour Operator unless it is unable to do so for unforeseen reasons, in which case it will provide alternative accommodation of at least equivalent or a higher standard within the hotel or at the hotel's option at a property of equal or superior standard (the "Alternative Arrangements") at no extra cost to the Tour Operator. If the Alternative Arrangements are not acceptable to the client the Hotel will be liable for costs up to the cost of a full refund for all unused accommodation and services confirmed by the Hotel only. The Hotel will not be responsible for any additional costs incurred by the client or the Tour Operator.

4.2 In the event of any change to the booked arrangements, the hotel will notify the tour operator as soon as reasonably possible.

4.3 The hotel is responsible for the actions of its own staff and agents appointed and acting on behalf of the hotel. The hotel will not be responsible for non employees or agents.

4.4 The hotel is not responsible for any accidents the customer may have whilst under the influence of alcohol or illegal substances.

5. Invoice and payment

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5.1 The Tour Operator shall ensure that the client has fully paid for the booked arrangements in accordance with the tour operators booking conditions.

5.2 The Hotel will invoice the Tour Operator the net amount of the room and tax and- if applicable - specific package inclusions payable to the Hotel, which sums shall, where the Tour Operator is on a prepayment plan, must be paid within thirty (30) days prior to the scheduled arrival date. Where the reservation is made less than thirty (30) days prior to the scheduled arrival date, the invoice shall be paid by the Tour Operator within five (5) days of the issue of the invoice and in any event prior to the scheduled arrival date. Where the Tour Operator is on an invoice plan, the invoice will be issued by the Hotel after the guest's departure and shall be paid by the Tour Operator within thirty (30) days of receipt of the invoice from the Hotel. The Hotel reserves the right however, to unilaterally change the Tour Operator from an invoice plan to a prepayment plan or to otherwise change the terms of payment, where the Tour Operator has on any prior occasion failed to make any payment to the Hotel as required under this Agreement.

5.3 The Tour Operator agrees to receive and honor invoices received by email or via electronic upload specified by the Tour Operator. Every effort will be made by the Hotel to support invoices with Tour Operator's vouchers where supplied. If the voucher is not available, the Hotel will in the case of invoice payment plan supply alternative evidence to the Tour Operator, which shows that the client was provided with the service requested. Any additional or more specific requirements by the Tour Operator must be made in writing and approved by the Hotel.

5.4 Payments not received by the Hotel as required in this Agreement shall, without prejudice to any other rights of the Hotel, accrue interest at the rate of one & a half (1.5) per cent on the outstanding balance until paid in full, and may also result in the change in the Tour Operator's payment plan, or the termination of the Agreement by the Hotel.

5.5 All payments to be made by the Tour Operator to the Hotel shall be made in cleared and immediately available funds in accordance with the payment method detailed in hereto or as otherwise notified by the Hotel in writing from time to time.

6. Termination

6.1 Either party may terminate this Agreement immediately by notice in writing if the other:

6.1.1 commits a breach of this Agreement, which breach has not been waived by the party not in breach and which (in the case of a breach capable of being remedied) has not been remedied within fourteen (14) days of receipt by the party in breach of a written notice from the non-defaulting party identifying the breach and requesting remedy of the same;

6.1.2 a party is, or is deemed for the purposes of any law to be, unable to pay its debts as they fall due or insolvent; it admits its inability to pay its debts as they fall due; it suspends making payments on any of its debts or announces an intention to do so; by reason of actual or anticipated financial difficulties, it begins negotiations with any creditor for the rescheduling of any of its indebtedness; or a moratorium is declared in respect of any of its indebtedness; or

6.1.3 ceases or threatens to cease, to carry on business.

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6.2 Any termination of this Agreement pursuant to Clause 5.1 above shall be without prejudice to other rights or remedies a party may be entitled to under this Agreement or at law and shall not affect any accrued rights or liabilities of either party.

7. Force Majeure

Neither party shall be liable for delay in performing or failure to perform obligations under this Agreement if the delay or failure results from events or circumstances outside its reasonable control.

8. Assignment

This Agreement and the rights hereunder are not assignment by the Tour Operator without the prior written consent of the Hotel, which consent shall be in its absolute discretion. The rights and obligations of the Hotel under this Agreement are assignable without any further consent of the Tour Operator.

9. Partnership or agency

Nothing in this Agreement shall be construed as constituting a partnership between the parties or as constituting either party as the agent of the other for any purpose whatsoever except as specified by the terms of this Agreement.

10. General

The parties have agreed to and have executed this Agreement, where applicable by their authorized representatives. Each party accepts and warrants that the person executing this Agreement is authorized in that regard and represents and warrants that the undersigned person is the duly authorized and appointed person, fully empowered to bind the party to all provisions contained in this Agreement, and that no further action is required on the part of that party to enter into this Agreement.

11. Notices

11.1 All notices or other communications under or in connection with this Agreement shall be given in writing and, unless otherwise stated, may be made by facsimile or e-mail. Any such notice will be deemed to be given as follows:

- (i) if by letter, when delivered;
- (i) if by facsimile, when received in legible form.
- (ii) if by e-mail, when received in legible form

11.2 However a notice given in accordance with the above but received on a non-working day or after business hours in the place of receipt will only be deemed to be given on the next working day in that place.

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11.3 For the purpose of notices and other communication under this Agreement, the address of the parties shall be as indicated at the beginning of this Agreement or such other address as the parties may notify to the other by writing.

12. Modifications

Any changes, additions, addendum, stipulations or deletions to the terms of this Agreement will not be considered agreed to or binding on the other unless such modifications have been initialed or otherwise approved in writing by the other party.

13. Disputes

The Tour Operator must give written notification to the hotel within 14 days of receiving any demand letter, writ, summons or legal correspondence pertaining to any complaint or grievance made by returning guests to allow sufficient time for investigation by the hotel's insurers.

In the event the complaints are found to be valid the hotel and the Tour Operator will work towards finding a mutually acceptable settlement. No offer of compensation or refund can be made by the Tour Operator without the hotel's explicit approval. Nor can any monies be deducted from any payments due to the Hotel.

The Tour Operator must advise the Resort immediately of any litigation that might result in claims against the Resort. Any claim made by the Tour Operator or the Tour Operator's insurers against the Resort shall be subject to the terms and conditions of the Resort's Public Liability Policy and indemnity shall be limited to the sum indemnified by the Resort's insurers.

14. Entire agreement

14.1 This Agreement contains the entire agreement between the parties concerning the subject matter of this agreement and supersedes all prior discussions, representations, understandings and agreement between the parties (except for any fraudulent representation by either party).

14.2. The schedules and appendices hereto form part of and are deemed to be incorporated in, and in references to, this Agreement.

14.3. In the event of conflict between this agreement and the tour operators own contract, this agreement shall take precedent.

15. Governing law and jurisdiction

The validity, construction and performance of this Agreement shall be governed by the laws of Saint Lucia, and the parties submit to the exclusive jurisdiction of the courts of Saint Lucia, save that the Hotel shall be entitled to enforce the terms of this Agreement against the Tour Operator in the courts of Saint Lucia or in the courts of any other country in which the Tour Operator may be resident, domiciled or has a place of business.

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This Agreement has been entered into by the parties on the date stated at the beginning of this Agreement.

Terms and Conditions:

Rates: The rates shown in this agreement will not be changed without reference to the tour operator; except in the event of increases or introductions of new Government taxes. In the event of a tax increase we reserve the right to pass on this increase in full and with immediate effect. We will notify you of any change in writing.

Minimum Selling Price

Nett rates are provided for the purpose of selling a 'package' arrangement. They are not to be used to undercut the hotel's advertised rate. If this condition is breached, we reserve the right to recover the difference and to terminate the contract.

Excursions Sales

Excursion Sales are not permitted on property by individual tour operator representatives as the resort operates its own excursion department. Tour Operators wishing to presell excursions at a commission should contact the resort marketing department.

SIGNED

A handwritten signature in black ink on a light gray background. The signature appears to read 'Karolin' followed by a stylized flourish.

Karolin Troubetzkoy
Executive Director, Marketing and Operations
Jade Mountain

Date : APRIL 2,2019

ADDENDUM- PAGE 1

IN- ROOM AMENITIES

In-room include fridge, tea/coffee making facilities and Illy espresso machine, hair dryer, iron, ironing board and electronic in-room safe, exclusive, guest amenities, Frette bathrobes, slippers and Frette towels, complimentary Wi-Fi, 24 Hour Butler Service

Bathrooms feature chromatherapy whirlpool tubs designed to be enjoyed by one or two persons -tubs are mounted on a pedestal allowing best possible panoramic views whilst bathing. Each sanctuary has a shower towers with a rain shower, 6 body sprays, adjustable heights and separate hand shower.

RESORT FACILITIES

- 24 open walled pool sanctuaries and 5 sky Jacuzzi suites
- Fitness Centre
- Kai en Ciel Spa
- Jade Mountain Club (Restaurant) and Celestial Terrace
- Organic Farm and Chocolate Laboratory
- Private helipad for helicopter arrival options
-

Jade Mountain Guests have privileges at the directly adjacent sister resort Anse Chastanet

- 600 acre estate with 2 beaches
- 3 restaurants + the Anse Mamin Jungle Grill and 3 bars
- Kai Belte Full Service Spa
- PADI 5 Star Scuba Centre
- 12 miles of exclusive hiking and biking trails
- Bike Centre with Mountain Bike Rental
- Yoga Gazebo
- Art Gallery and 3 boutiques
- Excursion Desk
- Library
- 42 ft Resort Sailing Yacht

COMPLIMENTARY SERVICES

At JADE MOUNTAIN

- * Yoga at Jade Mountain – meet on Celestial Terrace - 7 - 8 a.m.
- * Fitness Centre located at lower level of Jade Mountain and accessible from the west end
- * Wine and Canape Reception on Monday from 5.30 - 6.30 p.m.
- * In-room WiFi and at Jade Mountain reception with library with Wi-Fi internet connection and use of complimentary computers
- * Live Entertainment at Jade Mountain Club on Monday, Thursday and Saturday

ADDENDUM- PAGE 2

At ANSE CHASTANET (you are welcome to partake in all activities)

- * Anse Chastanet beach with beach chairs and beach towels
- * Complimentary use of non-motorized water sports including snorkel gear, windsurfers, sit on top kayaks, Sunfish sailing
- * Complimentary use of tennis court and equipment
- * Resort shuttle boats, Jungle Express and North Pole to our second beach at Anse Mamin daily for Jungle Beach Bar & Grill, beach activities, jogging and hiking
- * Select Guided Walks and Hikes on our 600 acre estate with Meno – learn about history and botany
- * Yoga daily 8:30 a.m. – 9:30 a.m. and 5.00 – 6.00 p.m. in the beach yoga gazebo
- * Creole History Class in the Beach Bar Friday 11:30 a.m.
- * Daily Live Entertainment in the Piton Bar except Tuesdays when entertainment takes place in the beach bar
- * Library located in the Piton Bar with Wi-fi internet connection and complimentary guest computer
- * Manager's Cocktail Reception every Tuesday from 6.30 - 7.30 p.m. in the beach bar
- * Underwater Slideshow at the Scuba center, Tuesday 6 p.m.
- * History, benefits and uses of Aromatherapy presented by our Spa Manager - Beach Bar – Thursdays from 3.30 p.m.
- * Chocolate Sensory Tasting at Emerald Restaurant, Tue from 10 – 10.30 a.m.

RESTAURANT SCHEDULE

At JADE MOUNTAIN

- * Suite Service at any time
- * JADE MOUNTAIN CLUB for breakfast, lunch or dinner

At ANSE CHASTANET

- * Full Breakfast in our Treehouse Restaurant from 7.00 - 10.00 a.m..
 - * Lunch in the Trou au Diable Beach Restaurant
 - * Lunch on Anse Mamin beach at the Jungle Grill from 12 noon - 3 p.m. & Jungle Bar from 10 a.m. - 4 p.m
 - * Afternoon Tea in the Beach Bar 3.30 - 5.30 p.m.
 - * Beach Bar open daily 8 a.m.- 11 p.m., Piton Bar open daily 8 a.m. until midnight
 - * Dining in our Treehouses celebrating Tropical World Cuisine 6.30 - 9.30 p.m. daily except Tuesday
 - * Dining in our Trou au Diable Restaurant celebrating Apsara, St Lucia–East India fusion cuisine daily except Tuesday; A beach grill menu is also available.
- Open daily except Tuesdays.
- * Tropical evening with Steel Band on Tuesday evening in our beach restaurant
 - * Emerald's All Vegetarian Menu served in the Piti Piton lounge at dinner time Wed - Mon (all resort menus feature vegetarian options)
 - * Executive Chef's Monday Gourmet Dinner & Wine Pairing served at 7.00 p.m. in the Treehouse, reservations necessary
 - * Coco Doux coconut bar at beach bar on Sundays from 11.00 a.m. - 3.00 p.m.

ADDENDUM- PAGE 3

JADE MOUNTAIN Accommodations Overview:

Each of the 24 infinity pool sanctuaries at Jade Mountain is a carefully designed, individual work of art and architecture. All of the sanctuaries celebrate an unparalleled view of the Pitons and the Caribbean Sea. In all of the sanctuaries, the 4th wall is open to the views while at the same time allowing for complete privacy. Expect grand sweeping spaces where bedroom, living area and the extravagant private infinity pool glide into one another to form extraordinary platforms floating out into nature.

Four rate categories of infinity pool sanctuaries have been created to reflect the square footage of the sanctuaries and size of pool.

Also, there are five Sky Jacuzzi Sanctuaries which enjoy the same open floor plan and views with large jacuzzi but no in-sanctuary pool.

All sanctuaries feature 15ft high ceilings and have the 4th wall open to the views. All other aspects, layout and size vary from sanctuary to sanctuary. In addition to locally made fine tropical wood furniture an eclectic collection of furniture has been placed in the sanctuaries giving each one of them their own individualistic ambiance.

The living areas of the rooms are finished with more than 20 different species of tropical hardwood flooring and trims harvested in an environmentally correct way. Jade Mountain's builders actually visited the Rain Forest of Guyana and personally chose which trees to be used. A multitude of hardwoods has been used including Purpleheart, Greenheart, Locust, Kabukali, Snakewood, Bloodwood, Etikburabali, Futukbali, Taurino, Mora and Cabbage Wood.

The interior walls are finished in a crushed blush toned coral plaster quarried in Barbados. The exterior is in massive rough concrete and imbued with locally quarried stone, with all the window openings framed with massive 3 x 18 inch tropical wood mullions and muntins which are in-filled with movable jalousie louveres. The flooring exposed to the weather is finished in quarried coral tile from neighboring islands.

All sky jacuzzi and infinity pool sanctuaries have king beds.

Each of the 24 in-sanctuary infinity pools has its own individually designed glass tile color scheme which is then carried on into the individual bathrooms, giving each sanctuary its own unique and bold personality. The glass tile texture is complex in reflective and prismatic ways with each piece of tile unique due to their custom hand crafted fabrication.

The 24 infinity pools are equipped with fibre optics to illuminate them at night. Guests have the option of allowing the system to cycle through a range of colors or setting it to one particular shade.

ADDENDUM- PAGE 4

ROOM CATEGORIES

GALAXY

The Galaxy infinity pool sanctuaries are the sanctuaries numbered JC1, JD1, JE1. These are located on the south-west corner of Jade Mountain and enjoy the most commanding panoramic views plus biggest square footage with an average 2000 square feet and an infinity pool averaging 900 square feet.

SUN

The SUN infinity pool sanctuaries are between 1800- 2000 square feet in size with infinity pools averaging 900 square feet. Due to their corner location on the north-east and south-west of Jade Mountain, they enjoy a panoramic 270 degree view.

MOON

The MOON infinity pool sanctuaries are between 1600-1950 square feet in size with infinity pools averaging 650 square feet. They are located on various levels of Jade Mountain.

STAR

The STAR infinity pool sanctuaries are between 1400- 1800 square feet and with infinity pools averaging 450 square feet. They are located on various levels of Jade Mountain.

SKY

The 5 SKY jacuzzi suites are located on the lower hillside level of JADE MOUNTAIN. The SKY suites feature large jacuzzi tub for 2 persons but they do not have a private pool.

The sky jacuzzi suites feature 15ft high ceilings and have the 4th wall open to the views yet are completely private. The suites average about 1650 square feet. The SKY suites feature a two level room lay out, with a large and comfortable living space and open bath design, with the raised Jacuzzi tub towering above the living space, open to the views. One of the sky jacuzzi suites situated on the north-east corner is has windows air-condition- this unit can be requested when booking a sky jacuzzi suite.

SOCIAL MEDIA LINKS

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<http://www.facebook.com/JADEMOUNTAINSTLUCIA>

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<http://twitter.com/JADEMOUNTAIN>

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<http://pinterest.com/jademountain>

Instagram

<http://www.instagram.com/jademountainstlucia>

You Tube

<http://www.youtube.com/jademountainstlucia>

ADDENDUM- PAGE 5**PARTNER CONTACT INFORMATION**

OPERATOR/PARTNER:	
SOCIAL MEDIA LINKS	
SOCIAL MEDIA CONTACT NAME AND EMAIL	
Address:	
Contracts Manager: Tel: Fax: Email:	
Product Manager: Tel: Fax: Email:	
Reservations Manager: Tel: Fax: Email:	
Stopsell notices: Tel: Fax: Email:	
Invoices & accounts queries: Tel: Fax: Email:	
Marketing Manager: Tel: Fax: Email:	
PR Manager/Consultant: Tel: Fax: Email:	

ADDENDUM- PAGE 6

Rising majestically above the 600 acre beach front resort of Anse Chastanet, Jade Mountain is a cornucopia of organic architecture celebrating St Lucia's stunning scenic beauty. Architect owner Nick Troubetzkoy has expanded upon his philosophy of building in harmony with Caribbean nature in his creation of Jade Mountain. The bold architectural design – individual bridges leading to exceptional infinity pool sanctuaries and rugged stoned-faced columns reaching towards the sky – makes Jade Mountain one of the Caribbean's most mesmerizing resort experiences.

Expect grand sweeping spaces where bedroom, living area and an extravagant private infinity pool glide into one another to form extraordinary platforms floating out into nature. With the fourth wall entirely absent, Jade Mountain's sanctuaries are stage-like settings from which to embrace the full glory of St Lucia's Pitons World Heritage Site, and of course, the eternal Caribbean Sea.

Wrapped around an infinity pool with a dazzling kaleidoscope of colors, the Jade Mountain Club caters exclusively to resident guests, celebrating James Beard Award winner Chef Allen Susser's "Jade Cuisine." Hovering in space above the Jade Mountain Club is the Celestial Terrace, perfect for sunset cocktails or star-gazing.

A wide range of spa services can be enjoyed in the privacy of the Jade Mountain sanctuaries or at Kai en Ciel, Jade Mountain's boutique spa and fitness studio. The Jade Mountain sanctuaries are deliberately techno-free; there are no telephones, radios or televisions. **PS: MOST CELL PHONES WORK ON PROPERTY AND Internet access is available at reception for those who simply cannot let go of the outside world as the resort encourages you to! We are able to provide wi-fi service in room on request for the truly determined.** The resort Major Domos and a dedicated resort team ensure outstanding service around the clock.

Enjoy the exclusivity and privacy of Jade Mountain plus all of Anse Chastanet's restaurants, bars, boutiques, art gallery, spa, scuba, bike and watersports facilities as well as 2 soft sand beaches available to Jade Mountain guests at all times.

The Infinity Pools

The private ozone-treated infinity pools range from 450 to over 900 square feet – their sizes increase in relation to the different square footage of the three sanctuary categories: STAR, MOON and SUN. All pools feature shallow water lounging areas in addition to a large swimming area. At night they are illuminated with fibre optic lights. Guests can personally control the colour of the fibre optics in their pool. All of the pools have been surfaced entirely in one-of-a-kind iridescent glass tiles, which have been specifically designed for Jade Mountain. Each of the infinity pools has its own individually designed glass tile color scheme which is then carried onto the individual bathrooms, giving each sanctuary its own unique – and rather bold – personality !

Enjoy the exclusivity and private setting of JADE MOUNTAIN with all of ANSE CHASTANET's spa, leisure and sports facilities as well as 2 beaches which are available to JADE MOUNTAIN guests at all times

JADE MOUNTAIN is connected to ANSE CHASTANET via a footpath alongside the JADE MOUNTAIN reception. It is a 5 -10 minute downhill walk to the ANSE CHASTANET restaurants, bars and the beach. A shuttle service is also available at all times.

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Enjoy the exclusivity and private setting of JADE MOUNTAIN with all of ANSE CHASTANET's leisure and sports facilities as well as 2 beaches which are available to JADE MOUNTAIN guests at all times.

Room Descriptions:

All of the infinity pool sanctuaries at Jade Mountain feature the most spectacular views imaginable of the Pitons world heritage site and the Caribbean Sea. The sanctuaries are each individually designed and each sanctuary and pool are uniquely different in lay out and shape. The sanctuaries are large – openly designed - spaces in which the bathroom, bedroom and living areas and the infinity edge pool areas with 15 ft high soaring ceilings flow into one another. There is no formal separation between the sleeping and living spaces.

The rooms have multiple ceiling fans and all rooms have the 4th wall missing completely.

All rooms have kingsize beds. All rooms have refrigerators, in suite coffee makers and hot water kettle, irons and ironing boards, in room safes, hair dryers, Frette bathrobes. The “Sun” infinity pool suites also have a small wine cellar in addition to the refrigerator.

In addition to locally made fine tropical wood furniture an eclectic collection of furniture has been placed in the sanctuaries giving each one of them their own individualistic ambiance.

The living areas of the sanctuaries are finished with more than 20 different species of tropical hardwood flooring and trims harvested in an environmentally correct way. JADE MOUNTAIN's technicians actually visited the Rain Forest of Guyana and personally chose which trees to be used. A multitude of hardwoods has been used including Purpleheart, Greenheart, Locust, Kabukali, Snakewood, Bloodwood, Etikburabali, Futukbali, Taurino, Mora and Cabbage Wood.

The interior walls are finished in a crushed blush toned coral plaster quarried in Barbados. The exterior is in massive rough concrete and imbued with locally quarried stone, with all the window openings framed with massive 3 x 18 inch tropical wood mullions and muntins which are in-filled with movable jalousie louvres. The flooring exposed to the weather is finished in quarried coral tile from neighboring islands.

The bathrooms:

The bathrooms have tropical hardwood vanities with fine brushed stainless steel or nickel plated European fixtures. They feature smooth, cool, coral tile floors and shimmering handmade glass tile shower walls and high tech stainless steel shower units with powerful massage jets and a gentle rain fall shower head, polished mirrors, custom light fixtures and porcelain washbowls, adjustable makeup mirrors and hairdryers.

Each bathroom has a large whirlpool tub for two on a raised dias overlooking your room, pool and the view. The whirlpools are all equipped with strategically placed point-massage jets that can each be controlled by the guests as they wish. Each tub is also equipped with the very latest in 'chroma-therapy' color wheel – based on the theory that colors affect bio-rythms and life equilibrium.

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The Infinity Pools:

The **heated**, private en-suite infinity edge pools range from 400 to over 900 sq. feet – their size increases in relation to the different square footage of the three different room categories GALAXY, SUN, MOON AND STAR.

All pools feature shallow water lounging areas in addition to a large swimming area 4' 6" in depth. They are illuminated at night with fiber optic lights the colour of which guests can personally control.

All of the pools have been surfaced entirely in one of a kind glass tiles, which have been specifically designed for the JADE MOUNTAIN. The glass tiles feature a sophisticated, textured iridescent surface on one side and a smooth but undulating surface on the other. The pools are lined with the iridescent side facing out, while the bathrooms in each suite have the tiles mounted with the smooth, undulating surface facing out.

Each of the infinity pools has its own individualistically designed glass tile color scheme which then carries on into the individual bathrooms, giving each sanctuary its own unique – and rather bold – personality. The glass tile texture is complex in reflective and prismatic ways with each piece of tile unique due to their custom hand crafted fabrication.

ROOM CATEGORIES

In typical Anse Chastanet fashion, each of the infinity pool sanctuaries at Jade Mountain has been individually designed. 3 room rate categories have been created to reflect the square footage of the sanctuaries, size of pool and the scope of the view. Please note that all suites have a phenomenal view of the Pitons and the Caribbean Sea. An additional panoramic quality to the view is provided by sanctuaries on particular elevations and those located on corners.

“STAR” INFINITY POOL SANCTUARIES:

The infinity pool sanctuaries which are between 1400- 1800 square feet and with infinity pools averaging 450 square feet.

“MOON” INFINITY POOL SANCTUARIES:

The infinity pool sanctuaries which are between 1600-1950 square feet in size with infinity pools averaging 650 square feet.

“SUN” INFINITY POOL SANCTUARIES :

The infinity pool sanctuaries with the most commanding 270 degree panoramic view, with up to 2000 square feet in size, and in particular elevated positions. The infinity pools are up to 900 square feet in size. The combination of additional square footage and amazing panorama makes these sanctuaries the most desirable for all those seeking the ultimate experience.

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“GALAXY” SANCTUARIES

These are the sun sanctuaries JC1, JD1 and JE1 which are on the higher level of JADE MOUNTAIN and enjoy the most commanding panoramic views plus biggest square footage.

Because we have been asked on many occasions to guarantee these three suites for arrival, we have decided to create a specific category for them: **GALAXY**

JADE MOUNTAIN'S SKY SUITES

In addition to the 24 infinity pool sanctuaries at JADE MOUNTAIN, there are 5 SKY Jacuzzi suites.

The SKY suites are located in the lower hillside level of JADE MOUNTAIN. While the SKY suites do NOT have an infinity pool they are part of JADE MOUNTAIN and guests will enjoy all of the JADE MOUNTAIN privileges. The SKY suites are very spacious suites of about 1650 square feet, with the 4th wall open, yet completely private, to maximize the amazing view experience of the Pitons and the ocean. SKY suites feature a two level room lay out, with large and comfortable living space and open bath design, with a raised Jacuzzi tub towering above living space and also open to view.

All infinity pool sanctuaries and the sky suites have king size beds. In room facilities include fridge, tea/coffee maker, hair dryer, iron and ironing board (a member of housekeeping will gladly perform the chore for you). All infinity pool sanctuaries and the sky suites have an electronic call button to contact the service team at any time. There is no television, radio or telephone in the infinity pool sanctuaries and sky suites in keeping with the overall resort experience. Guests are asked to refrain from using their cell phones in public, and keep them on vibrate setting whilst on property. Internet access is available at the JADE MOUNTAIN reception- guest may bring their own lap tops or use the dedicated guest computers. Telephone services, fax, business services are all available at the reception. Excursions, car rental, jewellery, surprises, romantic private dinners all can be arranged by the JADE MOUNTAIN concierge.