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Dear CityPASS Sales Partner,

Over the past 20 years travel trends, booking behaviors and the travel trade industry have significantly evolved, and City Pass Inc. has made many necessary adjustments to its business model to keep in step with these changes. Once again, we find that a change is needed. We are discontinuing the distribution of all manual vouchers that are not incorporated with the CityPASS Application Program Interface (API).

We are thrilled that Volatour has opted to continue its partnership under API integration. The temporary cease of sales will remain in effect until integration and new technology solutions are in place—approximately 2-4 weeks.

We very much value your partnership. It's partners like you who have helped CityPASS grow its brand and product awareness across the globe to over 18 million travelers. We understand that this termination notice is disruptive to business. We appreciate your patience.

Sincerely,

Annie Allen
Senior Director, Sales & Tourism

