

Papeete, February 28th, 2019

Sofitel Bora Bora Marara 2019 Refurbishment Programme -Partner Update - February 2019

Dear Partners, la ora na

We are delighted to share the following update on the Sofitel Bora Bora Marara Beach Resort's renovation programme which is running through until mid-2020.

Please note, we will continue to release regular updates to keep you informed and excited about the refurbishment and subsequent re-positioning of the resort in market.

IMPORTANT INFORMATION

From March 4th to July 31st, 2019: renovations of the restaurant, bar and pool will take place. In order to cause minimal disruptions to our guests during that time, we have decided to <u>close the hotel from March 4th to July 31st, 2019</u>:

The overwater room categories will now reopen on September 1st, 2019.

- Guests confirmed in Superior Garden and Superior Beach bungalows from March 4th to July 31st will be relocated
- Guests confirmed in Superior Overwater and Luxury Overwater bungalows from July 1st to August 31st, 2019 will be relocated.

Our team will contact you shortly with the alternative solutions offered to your guests:

- Relocation at Sofitel Private Island in a similar category at no additional cost;
- Relocation in one of Bora Bora resort of a similar category at no additional cost.

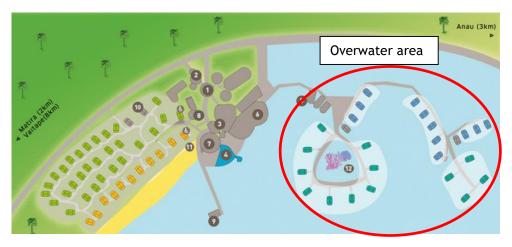
Inventory will be updated accordingly in the upcoming Free Sell & Stop Sell reports.

We are underway.....

The entire overwater area (circled below) is currently undergoing refurbishment with the complete renovation and extension of the overwater category.

Concrete piling for the bungalows and walkway is complete. We are now moving forward with the building of the bungalows. They will reopen on September 1st, 2019.

The pool, restaurant and bar will be redone, starting on March 4^{th} and will be completed by the end of July, 2019.



Refurbishment progress below:







UPDATED SCHEDULE

You will find hereafter a summary of the renovation schedule and the inventory once renovations will be completed (green: open; red: closed):



	2020											
	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
Superior Garden Bungalow												
Superior Beach Bungalow												
Superior Overwater Bungalow												
Luxury Overwater Bungalow												
Restaurant, Bar, Swimming pool, Deck												
Reception, Deck, Shop, Pontoon												

Please note timeline is correct at the time of issuing this newsletter and is subject to change.

OUR NEW LOOK

Overwater category designs







More updates will be shared in the coming months.

We thank you in advance for your understanding and support and remain available at all times with any questions you may have.

Best regards,

Didier Lamoot

Area General Manager Accor French Polynesia