

AOT Product News

Australia:

Updates

- Riley, Cairns – Delay in Opening
- Par Avion Wilderness Tours, TAS – Change to Tours operating
- Great Ocean Road Resort – Breakfast Update
- Park Hyatt Melbourne – Hotel Room Name Changes
- AEA Luxury Tours and Mount n Beach Safaris – Updated Blue Mountain Itineraries
- Scenic World Blue Mountains, NSW – Cableway Closure
- RAC Exmouth Cape Holiday Park – Hotel Room Name Changes
- Terrace Hotel, BW Premier Collection, Perth – Closure
- City Tempo, Melbourne – Housekeeping Services

Refurbishments

- Adelaide Rockford Hotel – Refurbishment
- The Star Grand at The Star Casino, Gold Coast – Restaurant Refurbishment
- Breakfree Imperial Surf, Gold Coast – Refurbishment Update
- Lemonthyme Wilderness Retreat, Cradle Mountain – Temporary Closure
- Oaks Aurora, Brisbane – Pool Refurbishment

Specials

- Seashells Fremantle – Stay/Pay Special

Destination Feature – Wilpena Pound, SA

Ikara Safari Camp & Wilpena Pound Resort

AOT News:

13 July 2018

Just a reminder that any additions or amendments to the tariff, including special offers, can be found on the Tariff Update Chart and Bonus Offer Chart located on the online tariff.

New Zealand:

Updates

- Sofitel Queenstown Hotel and Spa – Refurbishment
- Trinity Wharf, Tauranga – Rebranding of Rooms
- Hotel St Clair, Dunedin – Restaurant Closure
- Novotel Christchurch Airport – Delayed Opening Time
- TFE Hotels – A New Auckland Property

Destination Feature – Whanganui

Quality Inn Collegiate Wanganui

AOT GROUP - INBOUND DESTINATION MANAGEMENT SERVICE

aotinbound
AUSTRALIA | NEW ZEALAND | SOUTH PACIFIC

eta
experience tours australia

aotNZ

AUSTRALIA | NEW ZEALAND | FIJI | COOK ISLANDS

www.aot.com.au

Riley, Cairns – Delay in Opening

From Sara Coughlan, Account Director Leisure:



The hotel opening has been delayed and is now expected to open 06 November 2018 (previously 01 November 2018).



Par Avion Wilderness Tours, TAS – Change to Tours operating

From Shannon Wells, Manager:

Effective immediately, the following tours are no longer operating:

A Day in the Wilderness - DIW

South West World Heritage Experience - Morning - SWWHE

South West World Heritage Experience - Afternoon - SWWHE.



A new 6 hour tour will operate instead: **Southwest Tasmania World Heritage Experience.**



Great Ocean Road Resort – Breakfast Update

From Damien Cerantonio, Manager:

Effective immediately, breakfast will be served in the restaurant on weekends only.

From Monday to Friday both continental and full breakfast will be serviced in guests' rooms as a box breakfast.



Park Hyatt Melbourne – Hotel Room Name Changes

From Kieun Ko, Revenue Manager:

Effective immediately, the following changes have been made to their room names:

Was:	Now:
Park King	1 King Bed
Park Twin	2 Twin Beds
Spa King	1 King Spa
Club Deluxe King	1 King Club Access



AEA Luxury Tours and Mount n Beach Safaris – Updated Blue Mountain Itineraries

From Tane Evans, International Sales and Marketing Manager:

Effective immediately, the morning tea stop for the Blue Mountains Tours has changed as follows:

Was: The first stop this morning is at Euroka Clearing at the base of the Blue Mountains and within the amazing World Heritage Zone 2 for Morning Tea.



Now: Our first stop is Calmsley Hill, a working farm based attraction involved in animal rehabilitation offering fabulous bush surrounds located near the heart of Sydney. We arrive early to get up close to a range of native and farmyard animals including Kangaroos and Koalas while enjoying a light morning tea.

Scenic World Blue Mountains, NSW – Cableway Closure

From Sarah-Ashley Pike, Industry Relations Coordinator:

Effective 25 July 2018, the Cableway will be closed and replaced with works expected to be completed by 16 September 2018.

During this time, the Railway, Skyway and Walkway will operate as usual. A discounted rate will be offered to all guests booked on the Unlimited Discovery Pass.

The new cableway opening in September will include a larger floor area, larger and clearer viewing windows and improved loading and unloading areas.



RAC Exmouth Cape Holiday Park, WA – Hotel Room Name Changes

From Reception Team:

Effective immediately, the following changes have been made to their room names:

Was:	Now:
Deluxe Family Cabin	2 Bedroom Pool View Cabin
Holiday Unit	2 Bedroom Cabin
Deluxe Studio	1 Bedroom Cabin
Standard Cabin	1 Bedroom Family Cabin

Terrace Hotel, BW Premier Collection, Perth – Closure

From Reception Team:

Effective immediately, the property has ceased operating.

City Tempo, Melbourne – Housekeeping Services

From Debraj Bandyopadhyay, Operations Manager:

Effective immediately, a change has been made from daily housekeeping services to alternate day housekeeping. Extra servicing of guest rooms is available at an additional cost of \$30 per clean, payable locally.

Adelaide Rockford Hotel - Refurbishment

From Rockford Adelaide Reception Team:

Effective immediately, a refurbishment has commenced which is expected to be completed by 30 September 2018.

Works include the ground floor, reception, food and beverage facilities and building exterior of the hotel. During this time the restaurant and bar will be closed however room service will be available to guests at all times and hotel staff can assist guests with recommendations of nearby restaurants.



Some noise disruption from drilling is expected and the hotel will endeavour to allocate guests in rooms away from the noise works. Works will take place Monday to Friday between 9:00am and 5:00pm.



The Star Grand at The Star Casino, Gold Coast – Restaurant Refurbishment

From Jan Kalendra, Sales Manager Leisure:

Further to our Product Newsletter on 8th of June;

The Food Fantasy buffet restaurant is currently undergoing an exciting transformation and is expected to reopen as 'Harvest Buffet' on 24 December 2018.



Breakfree Imperial Surf, Gold Coast – Refurbishment Update

From Tina Strazdins, Sales | Mantra Group:

Further to our Product Newsletter on 29 June 2018;

There has been a delay to refurbishment works and is now expected to be completed on 12 October 2018 (previously 01 October 2018).

Lemonthyme Wilderness Retreat, Cradle Mountain – Temporary Closure

From Ian Rankine, Chief Executive:

Effective 26 August 2018, the property will close for renovation of the main lodge. The property will reopen on 28 August 2018.



Oaks Aurora, Brisbane – Pool Refurbishment

From Peta Phillips, National Sales Manager:

Effective immediately, the hotel swimming pool will be closed for refurbishment works which are expected to be completed by 04 August 2018.

Works will take place from Monday to Friday between 10:00am and 4:00pm. Minimal noise and visual disruption is expected.



Seashells Fremantle – Stay/Pay Special

Stay 2 nights and receive the 3rd night free (maximum 2 free nights). Valid for all room types.

Conditions:

- Valid New bookings only
- Offer not combinable
- Option Codes: RMA, RMB and RM
- Black-out Dates: 13JUL18 to 02JAN19 and 26JAN19 to 31MAR19

Validity:

- Sale: 13JUL18 to 25JAN19
- Travel: 03JAN19 to 25JAN19



Destination Feature - Australia

Wilpena Pound, SA

Wilpena Pound is a natural amphitheatre of mountains located 429 kilometres, or 5 hours' drive, north of Adelaide, South Australia, in the heart of the Flinders Ranges National Park. The Pound is accessed via a sealed road which continues on to the northern Flinders Ranges town of Blinman and to the south, Hawker. This extraordinary landscape is 800 million years old and has been home to Adnyamathanha people for tens of thousands of years.



Ikara Safari Camp

The two person Ikara safari tents are suitable for singles or couples wanting a luxury 'glamping' getaway.

Located within the 4 star Wilpena Pound Resort property, each of the 15 tents has a modern ensuite bathroom, a luxe King bed, reverse cycle air conditioning and its own private deck and fire pit.



The family safari tents sleep up to 4 people and have all the luxuries of the couples tents, with an annex added for the extra people or children.



Other facilities within the resort include a National Park Visitor Information Centre, restaurant, bar/bistro, swimming pool and general store.

Rates can be found on the online tariff.



Wilpena Pound Resort Scenic Flights

A must do in the Flinders Ranges is to take a scenic flight over Wilpena Pound and surrounds. Wilpena Pound Resort offers a **20 minute Scenic Flight** and a **30 minute scenic flight** daily, except Christmas Day.

Make sure you bring your camera along to capture this breathtaking experience. Your flight with Air Wilpena includes a complete circuit of Wilpena Pound where your pilot will point out Arkaba Station, Elder Range, Edeowie Gorge, Heysen Range, Lake Torrens, Bunyerroo Gorge, Brachina Gorge, St Mary Peak and the Pound Gap. See how the Flinders Ranges appears to be a backbone on the landscape.

Pick up and Drop off is included from Wilpena Pound Resort to and from the airstrip.

Rates can be found on the online tariff.



Sofitel Queenstown Hotel and Spa – Refurbishment

From Product Team, AOT NZ:

The award-winning Sofitel Queenstown Hotel & Spa has transformed its lobby and reception area with a complete redesign.

Macintosh Harris have successfully infused both a French flavour as well as a reflection of the hotel's location in the heart of Queenstown.

The new lobby mirrors the turquoise hue of Lake Wakatipu and blends it with gold highlights – a nod to Queenstown's gold mining heritage and to top it all off is the 100 year old Steinway piano that graces the lobby.



Trinity Wharf, Tauranga – Rebranding of Rooms

From Geraldine Hutchison, Inbound Business Development Manager:

Please find below a list of the rebranding on the rooms at Trinity Wharf. The rebranding has been carried out to more clearly outline the difference between a room guaranteed to have a water view and those without. Please note those in *italics* have not changed and are in the table below for reference only.

URBAN – Guest Rooms in this category are located on the 'urban' side of the hotel and thus offer views of the hotel car park, hotel entrance or the surrounding pohutukawa trees that line the hotel boundary.

HARBOUR – Situated on the 'harbour' side of the hotel, these guest rooms and suites provide relaxing water views. With the exception of the Trinity Wharf Suite, all feature their own individual balcony or direct access to the pool deck.

APARTMENT – As the name suggests, this category encompasses our three apartment options. Perfect for guests seeking the convenience of hotel services, yet the independence of apartment living. Whether for business or leisure travel, all apartments are spacious, well-appointed and provide excellent value.

OLD ROOM NAMES	NEW ROOM NAMES	# Of Rooms
Aqua Guestroom	Urban Balcony Premium	12
Garden View Two Bedroom Apartment	Two Bedroom Garden Apartment	1
Harbour View Three Bedroom Apartment	Three Bedroom Penthouse	1
Harbour View Two Bedroom Apartment	Two Bedroom Harbour Apartment	1
Premier Water View Guestroom	Harbour King	9
Premier Water View Spa Guestroom	Harbour Deluxe Spa	14
Superior Balcony Guestroom	Urban Balcony	20
Superior King Guestroom	Urban King	42
Superior Twin Guestroom	Urban Twin	19
<i>Trinity Wharf Suite</i>	<i>Trinity Wharf Suite</i>	1
Two King Harbour View	Harbour Deluxe Two King Suite	2

Our Content team are working on updating our system and we will advise any agents with affected bookings shortly.

Hotel St Clair, Dunedin – Restaurant Closure

From Product Team, AOT NZ:

Further to our newsletter on 08 June 2018, the hotel restaurant will remain closed. Agents with forward bookings have been advised and our system will be updated to show room only rates.

Hotel staff will be able to advise on suitable eateries in the vicinity for clients that wish to eat nearby the hotel.

Novotel Christchurch Airport – Delayed Opening Time

From Arlene Lee, Director of Sales Inbound:



The construction of the new Accor property in Christchurch, Novotel Christchurch Airport, has been further delayed and we now expect the property to be operational from 01 April 2019.

TFE Hotels – A New Auckland Property

From Natalie Romaniuk, Sales Coordinator Leisure Partnerships, TFE Hotels:

An elegant new lifestyle hotel is coming to Auckland's most vibrant urban neighbourhood, Britomart. The vision of Cooper and Company, who originally developed the precinct, The Hotel Britomart will be managed by international hoteliers TFE Hotels.

Construction began this week on the building, whose design and interiors were created by Cheshire Architects. Guests will step off a cobbled laneway into a café-style lobby space full of light and life. With 10 floors and 99 rooms, including five suites, three of these boasting generous outdoor sky gardens the hotel is set to open in 2020

Britomart is a sought-after lifestyle precinct known for charming renovated dockside warehouses, sleek new architectural buildings, brick laneways filled with lively bars and a sunny square lined with leading restaurants and boutiques. It is above the city's busiest public transport hub.

Located on the corner of Gore and Galway streets, the project will include the refurbishment and restoration of the adjoining Masonic and Buckland heritage buildings.



Destination Feature – New Zealand

Whanganui

Whanganui (sometimes spelt Wanganui) is a place steeped in history, art and culture. Big enough to draw crowds and small enough to be intimate.

The city of Whanganui is surrounded by mountains, Mount Taranaki, Mount Ruapehu and Mount Tongariro and this created a beautiful natural landscape that is bordered by dramatic west coast beaches and unspoilt native bush for tramping and wilderness trips.

Located on the West Coast of New Zealand's North Island and home to approximately 43,000 people, Whanganui sits at the junction of State Highways 3 and 4 and is a 2 ½ hour drive north from New Zealand's capital city Wellington or an hour flight from Auckland. Most of the city lies on the north-western bank of the historically significant Te Awa o Whanganui – the Whanganui River. The longest navigable river in New Zealand the Whanganui River has shaped the history of the city and its people.

The vibrant community prides itself on its parks and reserves, cycle and walk ways and an abundance of creativity. Don't be surprised to find an immediate sense of connection, an unexpected little slice of heaven, and real New Zealand authenticity. Enjoy the manaakitanga – legendary hospitality. We look forward to welcoming you to our part of the world.



Quality Inn Collegiate Wanganui

The Quality Inn Collegiate is ideally located close to the city centre and Wanganui's main street, Victoria Avenue. This Wanganui hotel provides easy access to many local points of interest, including the Sarjeant Gallery, Royal Wanganui Opera House, Cooks Gardens sports venue and Splash Centre indoor swim park. The hotel features two restaurants on the premises, Golden Oaks and Oaks Cafes and Bar, offering some of the best casual dining in Wanganui.

The property comprises of 27 well-appointed hotel rooms that feature Sky television, a guest entertainment network with free broadband internet access and wireless coverage, tea & coffee making facilities, hairdryer, iron and ironing board in all rooms.



If you have any queries on the features above, please contact AOT's Product Departments.

AOT Inbound - product@aot.com.au

AOT New Zealand & South Pacific - NZproduct@aot.co.nz

Experience Tours Australia - product@experiencetours.com.au

www.aotonline.net

www.etaonline.com.au

AOT GROUP - INBOUND DESTINATION MANAGEMENT SERVICE



AUSTRALIA | NEW ZEALAND | FIJI | COOK ISLANDS

www.aot.com.au