

AOT Product News

AOT News:

2 November 2018

Tuesday 06 November 2018 is a Public Holiday in Melbourne and the AOT Inbound Product department will be closed on this day. The AOT Inbound Reservation team will be operating on skeleton staff.

Australia:

Updates

- Boathaven Bay Holiday Apartments, Airlie Beach – Change of Name
- Colonial Tramcar Restaurant, Melbourne - Temporary Cease of Operation Update

Refurbishments

- Hamilton Island Beach Club, QLD – Refurbishment Update

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Heritage Hanmer Springs

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PRODUCT NEWS – AUSTRALIA

Boathaven Bay Holiday Apartments, Airlie Beach – Change of Name

From Jeff Aquilina, Managing Director:

Effective immediately, at Boathaven Spa Resort has been renamed at Boathaven Bay Holiday Apartments.

Colonial Tramcar Restaurant, Melbourne – Temporary Cease of Operation Update

From Raffelle Lawrance, Reservations Manager:

Further to our Product Newsletter 26 October 2018:

Bookings will not be accepted until further notice.



Hamilton Island Beach Club, QLD – Refurbishment Update

From Michelle Burns, Sales Manager:

Further to Product Update 19 October:

Guests staying at Beach Club during the roof rectification works will receive a Resort Credit for affected dates. Rectification works will take place from 03 December 2018 and is expected to be completed by 17 December (inclusive).

Details are as follows:

- Guests will receive a \$100 Resort Credit per room per night for affected nights of their stay
- Should a stay fall on the shoulder nights, guests will receive the \$100 per room per night Resort Credit for the days of works only. For example, guests staying 1-5 December will receive compensation for the nights of 3 & 4 December.
- Should guests not use all of their Resort Credit, the balance can be paid out to them upon check-out

Please be advised that this credit will be automatically applied by the property and no further action is required.



Pullman Cairns International – Special Offer

Stay 3 nights and receive a \$150.00 Vie Spa credit (one credit per room per stay). To be used on treatments only.

Conditions:

- Valid New bookings only
- Offer not combinable
- Option Codes: RMDE, RMDF, RMDI, RMDG and RMDJ

Validity:

- Sale: 02NOV18 to 31MAR20
- Travel: 01APR19 to 31MAR20

Rates can be found on the online tariff.



Destination Feature - Australia

Cairns, QLD

The gateway to Queensland's tropical north, Cairns is renowned for its relaxed, tropical climate and laid back ambience. Explore the foreshore promenade, shop at local markets and indulge in tropical fruits and seafood. The city is tucked between two of Tropical North Queensland's greatest natural treasures – the marine playground of the Great Barrier Reef and the World Heritage listed Wet Tropics Rainforest. Adventure is never far away with almost 30 boats leaving Cairns every day heading to the reef to snorkel or dive in the most spectacular underwater environment. Inland, hike through sun-dappled forest on the Douglas Track to Glacier Rock, swim in the cascading pools of nearby Crystal Cascades or glide just metres over the canopy of tropical rainforest on Skyrail Rainforest Cableway.



Rydges Esplanade Resort Cairns

With Coral Sea views, lush tropical vegetation and direct access to the Cairns Esplanade and boardwalk strip; Rydges Esplanade Cairns Resort, a 4 star property, which is the perfect base in Cairns.

Rydges Esplanade Resort Cairns offers 242 contemporary accommodation and friendly service in the heart of Tropical North Queensland. The resort features a range of facilities to suit all travellers, including three resort swimming pools, tour desk health & fitness centre, Spa & Sauna, and Restaurant & Bar. Free Wi-Fi is available throughout the resort.

The guest rooms are spacious with a modern feel averaging from 32sqm. All rooms have private balconies. Guests' rooms offer views over the hotel's tropical gardens; the rainforest covered mountain ranges surrounding Cairns or Coral Sea and picturesque Cairns Esplanade. The Family Rooms are practical, with well-considered design offering the latest in comfort and technology. Family rooms have either ocean views over the Coral Sea or mountain views of the Cairns Hinterland. Rooms incorporate one queen bed plus a set of bunk beds in a separate area for the children (bunk beds suitable for kids under 12 years old).

Coral Hedge Brasserie serves a sumptuous full buffet breakfast and all day dining snack menu. In the afternoons between 3pm and 6pm guests can enjoy a range of tapas at the bar. In the evening, the Fire & Ice Seafood Dinner offers a selection of fresh meats, poultry and seafood flame grilled to your liking. The hotel also offers 24-hour room service.



Rates can be found on the online tariff.



Tjapukai Aboriginal Cultural Park

Discover where Australia begins at Tjapukai. Explore the rich history of the world's oldest living culture, dating back over 40,000 years. Whether you visit the park by day or night, you'll enjoy a unique cultural experience with performance, dance, food and arts.

Night Fire by Tjapukai is evening experience meeting the Bama, the Indigenous rainforest people, who paint your face to link you to their traditional land and take you on a mesmerising journey with the haunting sounds of the didgeridoo. Take part in a welcome ceremony with drinks and canape' and share in the celebration of authentic music, chanting and dance, as the world famous Tjapukai performers take to the rainforest stage followed by a spectacular Fire making Corroboree. Enjoy a delicious hot and cold buffet including seafood. The night culminates with an intimate chat with the performers by the fire and the chance to take photos.



Rates can be found on the online tariff.

Tamaki Maori Village – Transport Update

From Sarah Christie, Sales Manager:

Every night of the year for almost 3 decades, Tamaki has offered complimentary transport to its manuhiri (guests) from all over the Rotorua region to attend its cultural experience. Now, however major increases in costs including fuel, fleet maintenance & staff mean that some restrictions on this service are necessary.

Whilst we still pick up from our main city centre properties, we have made changes for our pickups further afield.

As of the 1st November 2018, a new Rotorua boundary for evening transfer to Tamaki Maori Village will come into effect. Guests staying outside this boundary (rural Rotorua) are to meet at Tamaki Maori Village booking office: 1220 Hinemaru Street, Central Rotorua 3010.

Agents with forward bookings will be advised.



Heritage Hotel Christchurch – Restaurant Operation

From Product Team, AOT NZ:

The proprietor of the restaurant onsite at Heritage Christchurch has recently ceased to trade as a restaurant operation. Unfortunately due to this change they are no longer in a position to offer breakfast onsite.

Moving forward they have arranged to offer breakfast at The Distinction Hotel, located a 20 metre walk across the Cathedral Square courtyard, with no change in rate. Any guests who book breakfast as part of a package at Heritage Christchurch will be supplied with vouchers for breakfast upon check in at the hotel, which will then be redeemed at The Distinction Hotel the following mornings.

Agents with forward bookings will be advised.

AOT NZ Website Packages

From Product Team, AOT NZ:

We have started the process of costing our exclusive AOT NZ website packages which will be uploaded to our website as we complete them.

Please keep an eye out on our website for any packages you may wish to book or include in your brochures.

Destination Feature – New Zealand

HANMER SPRINGS

Hanmer Springs is a beautiful and very popular alpine resort surrounded by forest covered mountains. Golf, quad bikes, mountain bikes, river rafting, jet boating and bungy jumping are all on offer yet the village remains quiet and peaceful. By far the most famous and popular activity the town boasts is the Hanmer Springs Thermal Pools and Spa which utilises the area's natural hot spring aquifer water.



Heritage Hanmer Springs



Just 90 minutes from Christchurch, Hanmer Springs is the perfect place to wash away your city concerns and soak-up the natural beauty of the Southern Alps. But refreshment need not stop at your dip in the hot springs – a stay at the Heritage Hanmer Springs will refresh you every which way.

The Heritage Hanmer Springs' historic Hanmer Lodge building has been lovingly restored to its former glory, and is surrounded by immaculately landscaped gardens. The hotel is located in the centre of town, just a short drive to all of the region's natural wonders.

Superior Rooms have been beautifully restored to their original Spanish design, offering cosy rooms sized 18 square metres in the main hotel. Centrally located in the renowned alpine spa town, these rooms offer views across the gardens or township and are ideal for couples seeking a holiday in this refreshing destination. Disabled access rooms are available on request.



The 27 square metre **Deluxe Room** is located in the main historic Spanish-inspired hotel, combining cosy furnishings and modern amenities with even more space for couples enjoying an escape in this famous alpine spa town. These gracious rooms afford beautiful views across the gardens or township. Disabled access rooms are available on request.

Garden Rooms, allowing guests to fully experience the beautiful scenery, perfect for couples desiring more space. The 20 square metre Garden Room (king or queen bed) is located close to the main hotel but offering guests a more private environment. Disabled access rooms are also available on request.



Enjoy city-quality dining in stunning alpine surrounds at Isobel's Restaurant, a Hanmer Springs restaurant and bar popular with locals and guests alike. The restaurant's interiors are truly grand, with high studded period ceiling and large windows that look onto the hotel's immaculately landscaped grounds.

The ambiance is truly delightful: sit by our roaring fire in the winter, or soak up the sun with alfresco dining on the terrace in summer. Either way, a drink from our extensive list of regional wines makes perfect company for a relaxing evening.

If you have any queries on the features above, please contact AOT's Product Departments.

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