



A STAR ALLIANCE MEMBER 

**Air India  
Commercial Department**

HCD/5R/GDS/328

01<sup>st</sup> December 2018

Dear Travel Partner,

1. As communicated earlier, we would like to reiterate that with effect from 04 December 2018, Air India flight content - domestic, international and codeshare flights, will no longer be available to Amadeus GDS subscribers in all markets worldwide including India.
2. Air India's contract with Amadeus is ending on 03 December 2018 and we had multiple rounds of negotiations with Amadeus in order to have a new agreement in place replacing the old which is coming to an end on the said date. However, no consensus was reached on the rates, terms and conditions of a new agreement. Hence the association between Air India and Amadeus GDS is coming to an end on 03 December 2018.
3. In Point of Sale (POS)-India, Air India's complete inventory will continue to be available on all other GDS platforms namely Travelport, Sabre and Abacus. In Rest of the World, it will continue to be accessed on Global GDS platforms i.e. Travelport, Sabre and Abacus and Local GDS companies namely Travelsky, Infini and Axess.
4. Guidelines pertaining to handling of bookings/PNRs made on Amadeus GDS for travel after 03 December 2018 have already been communicated to all our travel partners. You are requested to follow the same and contact Air India reservation ticket office or Call Center in case of any assistance or clarification.



**Madhu Mathen  
General Manager (Marketing)**

**एअर इंडिया लिमिटेड Air India Limited**

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