

 **RENOVATIONS / CLOSURES****News from our hotel partners...**

CALIFORNIA - Hotel Bijou, San Francisco advises that their Lobby renovation is complete and they have been in the beautiful new space for a month now. The restaurant renovation is complete as well and they expect to have a soft opening the first week of October.
www.hotelbijou.com/

CALIFORNIA - Hyatt Regency Huntington Beach Resort & Spa wishes to share some exciting news on improvements that are being made to their beautiful resort. Commencing at the end of October they will be giving all guest rooms a face lift. By April 2018, all rooms (excluding suites) will be new and refreshed. During this time period, the impact on guests will be minimal. With the way the hotel is designed, pods of guests rooms are taken out of service one at one time, leaving the other pods undisturbed. When a renovation was done back in 2011, there were minimal disruptions and guests were not even aware renovations were taking place. This is exactly the method they will be utilizing once again. www.huntingtonbeach.hyatt.com

HAWAII - Hilton Hawaiian Village ® Waikiki Beach Resort EXTENSION UPDATE - Tapa Tower Spalling Work will be extending the unplanned spalling work to the Tapa Tower Junior Suite and the Tapa Tower 1 Bedroom Suite. The repair work is ongoing. A new completion date of October 25, 2017 (previously 22Sep17) is now anticipated however that date is subject to change. All efforts will be taken to ensure the safety and comfort of guests at all times.
www.hiltonhawaiianvillage.com/

CANADA

BRITISH COLUMBIA - Sheraton Vancouver Wall Centre - Shuttle Service Termination Effective as of October 1, 2017 (Sunday): the Wall Centre Free Shuttle Service between the Sheraton Vancouver Wall Centre Hotel and Canada Place / Vancouver Convention & Exhibition Centre / Cruise Ship Terminal will no longer be available. The last day of shuttle service will be on September 30, 2017. Please relate this information accordingly to those who have featured the free shuttle service on brochures or websites, etc. as well as to travelers who have booked this hotel after September 30, 2017. Hotel will not be responsible for any guests' transfer between hotel and Canada Place / Vancouver Convention & Exhibition Centre / Cruise Ship Terminal.
www.sheratonvancouver.com

CARIBBEAN

DOMINICAN REPUBLIC - Alsol Resorts, Cap Cana The security, well-being and safety of our guests is always the highest priority in all emergency situations. With respect to Hurricane Maria, we would like to ensure guests are minimally affected by flight delays and cancellations. Please be advised that our inclement weather policy for guests staying at any of the AlSol Hotels & Resorts is now in effect and applies to guests arriving to and departing from the Dominican Republic, particularly the Punta Cana International Airport (PUJ).

Alsol Hotels & Resorts' inclement weather policy is as follows:

Guests choosing to reschedule at the same resort:

Guests who wish to postpone their vacation due to airport closures or flight cancellations can rebook at the same rate for travel through December 22, 2017 and April 15 - December 21, 2018. Guests may cancel without penalty and rebook their reservation within 30 days following a storm. Black-out periods may apply. Rate protection will only apply to the original number of nights and number of guests booked. No name changes will be allowed.

Guests scheduled but unable to depart:

Guests who are unable to depart from Cap Cana due to airport closures and flight cancellations will be offered accommodations and all services at rates based by brand on a USD per person, per night all-inclusive basis, to be paid directly at the hotel. These inclement weather rates are extended as a special courtesy due to the situation, subsidized by the resort and not available otherwise.

Guests scheduled but unable to arrive: No-show fees will be waived for guests who are unable to arrive due to airport closures and the cancellation of flights relating to this storm. These guests will be able to arrive on a later date with the following options:

Arrive on first available flights after the storm and simply take the same number of nights confirmed at the same rate (based on availability).

Arrive on first available flights after the storm and stay until their original departure date being charged only for used nights. (We appreciate that some guests may not be able to get a different return flight home and/or cannot extend their vacations/holidays beyond their original dates due to work, school, etc.)

In-house guests departing early:

Guests who choose to depart early from their vacation will be credited for the unused nights which may be applied towards a future stay at the same resort. The unused nights are good for travel through December 22, 2017 and April 15, 2018 - December 21, 2018. The reservation must be rebooked within 30 days following the storm. Black-out periods may apply. Additional nights and guests will be booked at the current rate. No name changes will be allowed.

We will keep you informed of the status so that we can best satisfy the needs of our mutual clients. As always, thank you for your support and we will keep you well-informed of any further developments in order to assist with the needs of our loyal guests and partners.

An UPDATE from ALSOL post Maria!

Thank you very much for having us in your thoughts during hurricane Maria. Although this has been much stronger than hurricane Irma, we are glad to inform that all our guests and staff are safe and the hotels have suffered very little damage, with a few trees down and water leaks in some specific areas. Today there will be more rain and winds, and we are expecting to be 100% operational by tomorrow, Saturday 23rd. In the meantime, our maintenance team is working on clearing up the areas of any debris and fixing whatever situation that may have occurred during the hurricane. We are working very hard today on making this Caribbean paradise as welcoming and wonderful as it was before. Our hearts go to our sister islands that were affected by this phenomena. We are confident that the sun will rise in the Caribbean very soon.

Please be advised that ALSOL Hotels officially communicates that Sanctuary Cap Cana will no longer be part of the ALSOL umbrella as of Oct 01, 2017. Any bookings made at this property will be honored nonetheless. www.alsolresorts.com



NEW PRODUCTS



CALIFORNIA - Americas Best Value Inn - Loma Lodge, San Diego Enjoy the comforts of easy travel while you stay in San Diego. Americas Best Value Inn Loma Lodge (Sea World-Old Town) offers the most value for your money when staying for business, pleasure, or just passing through. They offer an outdoor pool, guest laundry facility, business center, free coffee-tea in lobby, and free on-street parking. All clean spacious guest rooms feature free Wi-Fi, mini-fridges, cable TV, HBO, ESPN, alarm clocks, and wake-up

service. Kids Stay Free Policy (18 and under in parent's room). For your convenience this hotel offers both smoking and non-smoking rooms. This Spanish-style hotel is less than four miles from the San Diego International Airport, Sea World, and University of San Diego.

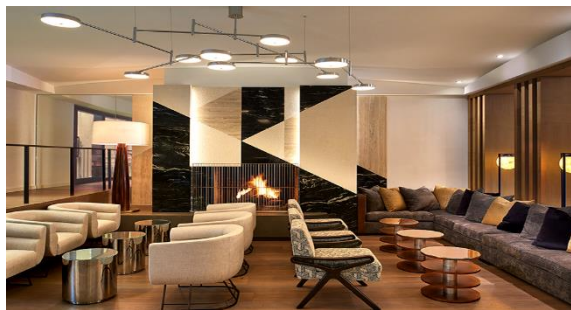
www.redlion.com/san-diego (18532)



CALIFORNIA - Hotel Paseo, An Autograph Collection, Palm Desert Find your path at Hotel Paseo, the first new luxury hotel in Palm Desert in over 30 years. This boutique property is steps from upscale shopping, art galleries, restaurants, and nightlife on El Paseo, known as "The Rodeo Drive of the Desert." Hotel Paseo's central location is ideal for exploring Palm Springs and the beautiful Coachella Valley. Venture out and enjoy 350 days of annual sunshine before returning to the luxurious oasis of Hotel Paseo.

Lounge by a crystal blue pool and refresh with a drink from the poolside cabana bar. Energize body and mind with a workout in the spacious, high-tech Life Fitness gym. Recharge at AVEDA spa. Eat at Palm Desert's newest hotspot: AC3 Restaurant + Bar. Led by local favorites Tony Marchese and Chef Andrew Copley, AC3 puts a creative spin on classic American dishes and serves up signature cocktails,

craft beers, and curated wines. Retreat to a relaxing guest room, specialty suite, or opt for a truly one-of-a-kind experience by staying in a 1950 Airstream Trailer. www.marriott.com



CALIFORNIA - Zoe Hotel, San Francisco This property is a 9-minute walk from the beach and 2 blocks from Fisherman's Wharf. It features an Italian restaurant and contemporary rooms with a flat-screen cable TV. Decorated with red accents, rooms at Hotel Zoe San Francisco provide free WiFi, an iPod dock and a CD player. Guest rooms have a safe and a work desk along with a refrigerator. Room service is available. Pescatore, the hotel's on-site restaurant, offers outdoor dining and features fresh seafood and Italian favorites.

Guest can enjoy coffee and tea in the lobby from 06:00 until 10:00 every day. Hotel Zoe San Francisco is within a half mile of Ripley's Believe It or Not at Fisherman's Wharf, Aquarium of the Bay and Alcatraz Cruises. Fisherman's Wharf is a great choice for travelers interested in seafood, harbors and sightseeing. www.hotelzoesf.com/

Book Now on D.R.E.A.M.

Any questions? Please contact Reservations @ fit@teamamericany.com

INFORMATION DESK

NEVADA - Caesars Hotels, Las Vegas

BREAKFAST REDEMPTION DETAILS (max. of 2 people per stay)

Please note Caesars Hotels update re breakfast redemptions are as follows:

- ❖ Those staying at Bally's Las Vegas can only redeem at Lavazza or Nosh.
- ❖ Those staying at Paris Las Vegas can only redeem at JJ's Boulangerie.

Bally's: Guests staying at Bally's can enjoy breakfast credit at Lavazza and Nosh, (located at Bally's). Breakfast includes guest's choice of coffee or tea, muffin and yogurt they will receive a \$9.00 credit to order what they please.

Paris: Guests staying at Paris can enjoy breakfast credit at JJ's Boulangerie. Breakfast includes guest's choice of coffee or tea, muffin and yogurt. If they would prefer a different breakfast option at JJ's Boulangerie, they will receive a \$9.00 credit to order what they please.

Caesars Palace and Nobu: Guests staying at Caesars Palace can enjoy a \$10.00 Food and Beverage credit per person, per day to utilize during their stay at Caesars Palace.

Rio: Guests staying at Rio can enjoy breakfast credit at either Starbucks. Breakfast includes guest's choice of coffee or tea, piece of fruit or yogurt and a muffin or bagel. If they would prefer a different breakfast option at Starbucks, they will receive a \$9.00 credit to order what they please.

Planet Hollywood: Guests staying at Planet Hollywood can enjoy breakfast credit at Starbucks. Breakfast includes guest's choice of coffee or tea, piece of fruit or yogurt and a muffin or bagel. If they

would prefer a different breakfast option at Starbucks, they will receive a \$9.00 credit to order what they please.

Flamingo: Guests staying at Flamingo can enjoy a \$9.00 Food and Beverage credit, Per Person, Per Day, to utilize during their stay at Flamingo

Harrah's: Guests staying at Harrah's can enjoy the breakfast credit at any of the 2 Starbucks locations at Harrah's. Locations at Harrah's include First Floor Lobby Location and Second Floor Location. Breakfast includes guest's choice of coffee or tea, piece of fruit, and a muffin or bagel. If they would prefer a different breakfast option at Starbucks, they'll receive a \$9.00 credit to order what they please.

The LINQ Hotel: Guests staying at The LINQ can enjoy a \$9.00 Food and Beverage credit, Per Person, Per Day, to utilize during their stay at THE LINQ.

The Cromwell: Guests staying at The Cromwell can enjoy the breakfast credit at the Eatwell Café located at The Cromwell. The guest will receive a \$10.00 credit Per Person, Per Day.

Redemption: Guests will be given the details regarding their credit upon checking in. Each morning of the guests stay, they can go to their respective venues to redeem at each hotel and charge the amount back to their room. The charge will then be deducted accordingly.

****PLEASE NOTE GUESTS WILL BE RESPONSIBLE FOR ANY CHARGES OVER THE ALLOWABLE AMOUNTS INDICATED****

Any questions?

Please contact our **RESERVATIONS DEPARTMENT** @ fit@teamamericany.com

We will continue to keep you informed as information is received.

As always, thank you for your support!

Best,

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TeamAmerica Inc.

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