



## FAQ LIST FOR WILTON SCHOOL LUNCH PROGRAM

### Miller Driscoll School & Cider Mill School

**Is Chartwells still running the Wilton School Lunch Program?** Yes, we are still the district foodservice provider. The bank where we do business has changed and now checks need to be made out to "Wilton School Lunch Program" (not Chartwells). There is no fee for checks, mail to Middlebrook School c/o Chartwells or send in with student to their cafeteria.

**What side orders come with a meal?** A typical "meal package" includes entrée, vegetable, fruit and milk as listed on menu. There are many vegetables and fruits that can be added or be substituted. A typical day has the following offerings: baby carrots, cherry tomatoes, apples, orange slices, cupped fruit. **\*note** – this year a half cup of vegetables comes as part of the meal. Last year a half cup of one vegetable and a ¼ cup of a different vegetable came with the meal.

**Can some items be blocked from student purchase?** Yes, a parent can request (via email to Brian or Michelle) a note be added to account. Examples of this would be "NoSnacksAllowed", "MealsOnly", "SecondEntréeOk", "FridaySnackOnly". This works very well but is NOT foolproof. The amount of characters on the "note" is limited.

**Did portion size of entrée decrease this year?** There is no change to the portion size of entrées.

**Why does "entrée only" cost more than meal?** A "meal package" will always be a "better buy" both in Nutritional Value and in price. Entrée only is ala carte pricing. Cheese pizza slice = \$2.00, chicken tenders = \$3.00

**Who/How should the parent contact when there is an issue with student charges on account?** Email Michelle and Brian at [Michelle.Doll@compass-usa.com](mailto:Michelle.Doll@compass-usa.com) [Brian.Reynolds@compass-usa.com](mailto:Brian.Reynolds@compass-usa.com). You can expect a response within 48 hours. \*Michelle is a part time person and only works 2 or 3 days per week.

**What are the Parent Survey results?** The survey will end Sept.30<sup>th</sup> and the results will be shared with the Principals in early October.

**Miller Driscoll School only** – when your child comes through the lunch line the first time they can only buy a meal or a milk. After approximately 10 minutes passes the lunch monitors will ask them if they are still hungry. If they are, they then have the option to go back through the lunch line and get an additional item that may be a snack. The snack options will be listed at the bottom of the October Menu.

### **FYI – tidbits:**

Wilton.**Nutrislice**.com is available (app or online) for viewing Menus at all schools that includes nutritional and allergen information.

**MySchoolBucks**.com (Support Number 800-803-6755) is a third party that enables parents to deposit funds(fees involved), setup automatic payments to student accounts, view purchases.

**PowerSchool** – BOE software system for student accounts, grades etc. It **IS NOT** compatible with our lunch software program and will **ALWAYS** show that you have a **ZERO Lunch Fund Balance**. To disable email notifications: PowerSchool>Email Notifications>"Balance Alert"(uncheck)>click submit