

Bentley Transport Limited Charter Terms and Conditions

We wish to thank you for giving us the opportunity to provide you with a bus charter quote.



In confirmation of your quote, you agree to the following terms and conditions:

- Charters are subject to the availability of vehicles and drivers at the time of quote confirmation by hirer and the company.
- Smoking and alcohol consumption on board any of the company's vehicles is strictly prohibited.
- The company reserves the right to alter the quote should extra kilometres or time be incurred on the day of the charter.
- The company accepts no responsibility for damage or loss to property onboard the vehicle.
- The organiser is to ensure the group are ready to be picked up 5 minutes prior to the departure time. A late charge may be added to the quote.
- The company will do its very best to arrive at the departure point 5 minutes ahead of schedule, however the company accepts no responsibility for late running where circumstances beyond the company's control have been the cause.
- A soiling charge may be added to the quotation, if the vehicle is left in an unreasonable state by the hirer. The minimum charge for vomit is \$150 (incl GST)
- Where the company sees the charter as risky, a damage/cleaning bond may be asked for at time of quotation.

Cancellations

- A full refund will be given, so long as the bus has not left the depot on the day of the charter.
- Where driver turns up but hirer did not inform company of cancellation, no refund will be provided.
- Agreements may be made with hirer for weather permitting charters, where last minute cancellations are likely.

Payment

- Payment is required 100% in full before commencement of charter.
- Credit may be given at the discretion of the company.
- Payment via Credit Card can be made, however a transaction fee may apply.

Thank you for using Bentley Transport Limited.