

Licensed Home Health Agencies (HHAs)

Governing Body – The California Department of Public Health (CDPH)
(<http://www.cdph.ca.gov>).

Governing Law – Division 2, Chapter 8 of the California Health and Safety Code (sections 1725-1742). All HHAs are licensed by the state, and their employees are licensed and/or certified by their respective professional supervisory organizations.

Services (Medical and non-medical, up to 24 hours)

- Skilled nursing (RNs, LVNs)
- Therapy (Physical, Speech, and Occupational Therapists)
- Social work (Social Workers, LCSWs)
- Nutritional guidance (Dieticians)
- Custodial care (Home Health Aides)

Some Home Health Agencies provide care on both a shift and visit basis, while others offer only visits.

Medicare Certified Home Health Agencies *

Medicare Certified Home Health Agencies have met all the Federal standards required for providing care to Medicare clients and accept Medicare payment. Medicare clients must be homebound and require a skilled medical need under physicians' orders.

Medicare Certified HHAs generally provide care on a visit basis rather than with long shifts.



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Licensed Home Care Organizations (HCOs)

Governing Body – The California Department of Social Services (CDSS)
(<http://www.cdss.ca.gov/cdssweb>).

Governing Law - The Home Care Services Consumer Protection Act of 2015 (HCSCPA). All HCO Home Care Aide (HCA) employees are required to be state registered. The CDSS maintains and continuously updates this public registry. Consumers have access to this registry to verify HCA registration.

Services (Non-medical, up to 24 hours a day)

- Custodial care
- Companionship
- Personal care
- Homemaking

Licensed Hospice Agencies

Governing Body – The California Department of Public Health (CDPH) (<http://www.cdph.ca.gov>)

Governing Law – The California Hospice Licensure Act of 1990 (California Health and Safety Code sections 1745-1759).

Services (Medical and non-medical, usually visit-only)

- Comfort care (pain and symptom management)
- Emotional and spiritual support

Hospice agencies provide care and support for an individual facing a life-limiting illness and their family. Their services are paid for by Medicare, MEDI-CAL, and most private insurers.



Why Is Licensing Important?

Licensing protects consumers by reducing the risk of abuse, neglect, fraud, or inadequate care. Licensed providers are subject to regulatory oversight by the State of California.

The Benefits of Using a Licensed Agency

Licensed agencies...

- ...are required to employ trained, licensed, and state registered staff.
- ...have experienced caregivers ready to work on short notice if schedules change or a previous caregiver becomes unavailable.
- ...assume full liability for all care.
- ...assume responsibility for:
 - o Employee hiring and oversight.
 - o Employee taxes, insurance, and benefits.
 - o Developing and updating a plan of care.
 - o Background and reference checks, as well as all state licensure requirements including TB tests and fingerprint submission to the Department of Justice.
 - o Continuing education and ongoing skill training for caregivers.
 - o Supervision and oversight.
- Long Term Care and Workers Comp insurance accepted

Licensed HOME CARE ORGANIZATIONS

Alegre Home Care
415-578-7471 License #214700007
www.alegrehomecare.com

At Home Caregivers
415-898-4663 License #214700017
www.athomecaregivers.com

BrightStar Care of San Francisco and Marin
415-332-3300 License #214700020
www.brightstarcare.com

First Light Home Care
415-521-5860 License #214700008
www.firstlighthomecare.com

Hired Hands Home Care
415-884-4343 License #214700014
www.hiredhandshomecare.com

Home Care Assistance
415-532-8626 License #214700011
www.homecareassistance.com

Home Instead Senior Care
415-883-6260 License #214700005
www.homeinstead.com/255

HomeWell Senior Care
415-599-4333 License #214700009
www.homewellseniorcare.com/north-bay

Kindred at Home
415-499-1406 License #214700013
www.kindredathome.com

Marin Home Care
415-712-1917 License #214700021
www.marinhomecare.com

Right at Home Marin
415-233-7855 License #214700024
www.rahmarin.com

Visiting Angels
415-499-1200 License #214700004
www.jmhomecare.com

Licensed HOME HEALTH Agencies

BrightStar Care of San Francisco and Marin
415-332-3300 License #550001360
www.brightstarcare.com

Heart of Humanity Health Services
415-898-4278 License #010000420
www.heartofhumanity.com

Licensed HOSPICE *

Continuum Care Hospice *
415-917-6388 License #550003034
www.continuumhospice.com

Hospice by the Bay *
415-927-2273 License #550001192
www.hospicebythebay.org

Kindred Hospice *
415-517-1672 License #550001170
www.kindredathome.com

Who We Are

The Marin Home Care Association is an organization of home care providers working to educate the Marin community about licensed home care choices. Our mission is to provide consumers with convenience and peace of mind by assisting them in finding the licensed home care provider that will best meet their needs.

The MHCA lists only state licensed home care organizations, home health agencies, and hospices - our members are held to the highest legal standard of accountability and their employees are rigorously screened and subject to agency supervision and state oversight.

* Medicare



Additional Resources

For more information and resources on homecare for Marin County go to:

- Adult Protective Services
<https://www.marinhhs.org/adult-protective-services>
- California Home Care Aide Registry
<https://secure.dss.ca.gov/cclld/hcsregistry/>
- California Home Care Services Bureau
<http://cclld.ca.gov/PG3654.htm>
- Marin County Division of Aging and Adult Services
<https://www.marinhhs.org/aging-adult-services>
- Marin Network of Care
www.marin.networkofcare.org
- Medicare Home Health Coverage
www.cms.hhs.gov