

Overtime hours are excluded from payroll calculation which results in an incorrect pay run

Products

Sage 300

Region

North America

Description

We have discovered a problem that could cause earnings, deductions, or taxes to be calculated incorrectly for employees who were paid hourly overtime. This problem occurred because the calculations excluded overtime hours.

Resolution

To resolve the issue, there is a hotfix available for Payroll 7.2A and 7.3A. Please download the hotfix located in the Attachments section of this article for your version of payroll. Unzip the downloaded file and follow the HotFixReadme.txt for installation instructions.

Note:

For Canadian Payroll:

- For 2018, ensure Product Update 1 and Payroll Update CT73D are installed.
- For 2017, ensure Product Update 5 and Payroll Update CT73D are installed.
- For 2016, ensure Product Update 4 and Payroll Update CT72H are installed.

For US payroll:

- For 2018, ensure Product Update 1 and Payroll Update UT73D are installed.
- For 2017, ensure Product Update 5 and Payroll Update UT73D are installed.
- For 2016, ensure Product Update 4 and Payroll Update UT72H are installed.

Category

Download and installation

Product update

Entitlement

Open

Attachments

HF88439_CP72A_CT72H.zip (.)

HF88439_CP73A_CT73D.zip (.)

HF88439_UP72A_UT72H.zip (.)

HF88439_UP73A_UT73D.zip (.)

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