



GENERAL RENTAL AGREEMENT

1) Rental period

For the low and mid season a minimum rental period of 4 days applies.

For the high season a minimum rental period of 7 days applies.

If the rental period is exceeded, the daily price plus an additional fee of € 100 per day will be charged.

We charge a reimbursement of € 100 plus the day rental for every day when returning the camper later than agreed.

As it is usually not possible to provide a replacement camper for the next tenant, in case of damage or late delivery of the hired camper, the duped can only claim a refund of the lost days.

If the reserved camper cannot be delivered by force majeure, the lessor will do its utmost to provide a replacement camper. However, no rights can be derived from this, the tenant is hereby obliged to accept a comparable alternative offered by the lessor.

2) Reservation / Payment

When booking, you must pay 35% of the rental amount. The remaining 65% plus a deposit of € 600,-- must be in our possession no later than 1 month before collecting your camper. Final reservation is only effective after receipt of the first term and after we have confirmed the reservation in writing.

The deposit will be refunded to your account within 21 days if all rental conditions are met.

Payments by bank only.

Prices are subject to any errors and including VAT.

3) Cancellation

Cancellation can only be made after it has been communicated to us in writing and confirmed by us after receipt.

The date of receipt is the date of cancellation. If cancelled up to 30 days, between 15 and 30 days and from 1 to 15 days before the start of the rental period

You respectively owe 35%, 50% and 80% of the total rental price. In case you do not report on the day and time of commencement of the rental period, this is 100%. We recommend that you take out a cancellation insurance.

4) Extension In case you wish to extend the rental period, this must be reported to the lessor. Extension is subject to availability during the requested period and is only possible after permission of the lessor.

5) Rent

Included in the rental are: Unlimited mileage, all risk insurance (€ 600, -- own risk), 24-hour roadside assistance.

6) Insurance

The lessor has taken out an All-risk insurance for the camper. However for the account of tenant, which indemnifies the lessor in this regard, in case damages of to third parties which for any reason whatsoever are not being compensated by the insurance company, as well as an own risk of € 600, - per event for each individual damage. The insurance covers damage to third parties, occupants and theft of the car. Loss of car keys and theft of personal items are not covered. We therefore advise you to take out a personal travel insurance.

7) Drivers

According to our insurance, the driver must at least be at the age of 26 and has to be in the possession of a valid driving license B. (for at least 2 years). The driver (s) mentioned in the rental contract can only drive our campers. The driver (s) must bring passport and driver's license; we will make a copy or photo of these documents on the spot.

8) Use

The vehicle must be used as a camper and no more persons may be transported than legally permitted. It is not allowed to use the camper to transport goods and the camper may not be handed over to third parties. Use the camper as if it were your property. We rent our campers for up to 4 people.

9) Reception and Return

The receipt and return will be made at our Finca unless otherwise agreed. The time of issue and intake is by mutual agreement (depending on your flight).

1. The camper must be returned clean, with an empty and clean toilet cassette, empty water tank, empty waste water tank, full fuel tank, clean fridge, clean safari BBQ/grill and a clean toilet/shower room.

In case of non-clean delivery, costs will be charged. See point 14.

We will check the inventory list together with you before the rental period and do so also after the rental period.

Tenant must reimburse damaged or missing items.

2. The tenant is obliged to check the camper for defects and/or damage when receiving the camper. This must be mentioned and signed directly on the issue form. Subsequent reclamations are not considered.

3. If the tenant sends a replacement to collect the camper, the lessor must be informed in advance. The substitute must submit the relevant documents including the booking confirmation and a copy of the driver's and the driver's driving license. This substitute is taking over the obligations of the tenant, whereby tenant remains liable.

4. The tenant shall return the camper in the same condition as he received it. This at the time and place as agreed in the rental agreement.

5. In the event of a camper's return of the camper to be signed by the person/lessor receiving the camper, this will in all cases be subject to non-reported defects and damages and special events for which the owner may be held liable.

6. Late reception and/or early delivery from the hired camper will never result in a refund of all, or part of the rental amount.

10) Identification

When picking up the camper, identification of the tenants and all drivers is required by valid driver's license and passport, and tenant will allow the lessor to check and make a copy (or photo) of their personal data.

11) Maintenance

You need to check the oil level every other day, before starting the engine. Make sure that the oil level remains at the correct level, possibly refilling with engine oil. Never over fill!

Check tire pressure regularly.

12) Fuel + costs

Costs directly related to the use of the camper such as fuel, oil, window rupture, fines, court fees and so on will be charged the tenant. In case of improper use, the cost of repair and/or replacement of tires and/or rims or lighting, will be charged to the tenant.

Necessary costs of normal maintenance and repairs are borne by the lessor.

The camper is delivered with a full fuel tank and you must return the camper with a full fuel tank.

If you do not return the camper with a full tank, we will charge you an extra € 25, - and the cost of fuel.

13) Security deposit/deductible

1. The deposit per rental period is € 600,--

The deposit will be returned within 2 to 4 weeks after delivery of a cleaned and damage free camper and if our rental conditions have been met. Your deposit will be returned to your account.

In case of damage or violations of road traffic legislation this may take longer.

2. The lessor will hold the tenant liable for violations of the road traffic legislation or corresponding provisions made abroad during the rental period.

3. In case of theft of the camper during the rental period, the deposit will be fully retained if the tenant has been negligent.

4. If it appears that the deposit is insufficient, the tenant will pay the lessor immediately the amount determined by the lessor, on top of the security deposit. If necessary a specification of the final settlement is made.

5. There is an own risk of € 600, - / per event, which is charged to the tenant in case of damage in Spain and abroad.

14) Cleaning fee

Upon delivery, you will receive a clean camper, and we expect you to clean the camper before returning it. If the camper is not cleaned inside, the following cleaning costs will be charged:

- gas cooker and / or sink € 25,-
- refrigerator € 25,-
- toilet / shower room € 25,-
- upholstery not clean € 100,-
- internal living and sleeping area not clean € 50,-
- waste water tank not emptied € 25,-
- safari bbq / grill not clean € 25,-
- toilet cassette is not emptied and cleaned € 35,-

15) DAMAGE REPAIRS

1. In case of any damages or defects, please report this immediately and discuss with us the follow-up actions.

This applies to damage caused by a traffic accident, as well as all other forms of damage or defects to camper and/or accessories and interior. We should be informed of this as soon as possible so we can start preparations and order parts for repair, as a next tenant would also like to receive the camper on time.

2. In case of any collision, the local police must be informed and the tenant must make digital photographs of the damage. In case of damage, a European Damage Form must be filled out.

Tenant is obliged to limit the damage as much as possible and to follow the instructions of the lessor or the third party engaged by the lessor.

The tenant is obliged to obtain an official report made by local authorities or least to try to do so.

The tenant is responsible for taking note of the circumstances of the occurrence, the license plates and the make of any vehicles involved (insurance company and policy number), the names and addresses of the driver, or persons involved and any eyewitnesses. The tenant ensures to hand this over to the lessor when returning the camper.

3. The tenant is obliged to consult with the lessor first, before the tenant lets the damaged goods be repaired or destroyed and/or remitted.

4. If an emergency service for the camper is necessary, the emergency service must be activated as indicated by us.

5. Damage caused by filling a tank with a wrong liquid is entirely borne by the tenant.

6. The tenant may only carry out necessary repairs of up to € 50,-, preferably by a dealer of the branded camper. For repairs that exceed this amount, contact with the lessor must be made at all times and approval must be requested.

In the name of the lessor, original and specified invoices will be refunded to the tenant after submission of the defective parts if they have not been caused by improper use or causes beyond the responsibility of the lessor.

7. Small repairs to the camper due to the rent by the tenant are calculated at the cost of acquiring the parts and a tariff of € 50, - per hour.

8. Damage and expenses not covered by the insurance, such as driving under the influence, control and driving by unauthorized persons, by seizure, drug transport, flooding, loss of the camper due to or associated with theft or loss, the destruction of the interior, radio/cd, tv/dvd, reversing camera, navigation system, awning, bicycle carrier etc. are entirely borne by the tenant.

9. The tenant is obliged to notify the lessor of any damage or defects known to him on delivery of the camper.

10. The lessor is never liable for personal, material or intrinsic damage to the tenant or his traveling companion, resulting from the use of the camper, mechanical malfunction and/or collision damage.

Either for lost vacation days due to accidents or repair of the camper. We advise the tenant take out a personal travel insurance.

16) It is forbidden:

1. To use abrasives and/or a high-pressure cleaner for cleaning both inside and outside.
2. To overload the camper.
3. To smoke in the camper (in the event of noted smoking inside the camper, you will be charged € 500,-).
4. To use a deep fryer inside the camper.
5. To have pets in the camper.
6. To use or rent the camper to others
7. To drive the camper through rough terrain or off-road paths.
8. To apply changes, additions, inscriptions, decorations, stickers and the like.
9. To use the camper for driving instruction.
10. To use the camper to pull other vehicles.
11. To use the camper to transport goods.
12. To transport bicycles, surf boards, skis and other (large) objects inside the camper that can damage the interior

17) Law applied.

The parties agree that these standard terms used by Camper Rental Go Spain will be interpreted and subject to Dutch law.

These general rental conditions for campers are part of all offers and rental terms.

Amsterdam