

Emerald City One Staff Interview Survey

Response ID:9 Data

1. (untitled)

1. State your name and position at the Emerald City One building.

Douglas Carney, Superintendent

2. Attach a photo of yourself.

[doug.jpg](#)

3. Describe your job and the people you work with.

As Superintendent, I oversee the operations of the building, maintain the machines and life safety equipment. I also manage the daily amenities such as the pool and spa. I work with my assistant Jason, as a great deal of the work scope requires two sets of hands.

4. What do you do on a daily basis?

Pool and Spa operation, which requires testing of the reagents to ensure that it is safe for residents to swim. Refuse and Recycling by maintaining the compactor and tri-sorter. Readings and walk-through of the machine rooms. Testing emergency response systems such as the Generator and Fire pumps. Special projects such as assembling furniture, repairing drywall or touch-ups in the common area.

2. Job History

5. How long have you been working at the Emerald City One building?

3 years, 10 months.

6. What training/certification was required for your job?

WHMIS, First Aid/CPR. However, other courses and certification is site specific. I took the pool operation course and currently scheduled to receive training in Fall Arrest and Confined Spaces.

7. How did you end up working at the Emerald City One building?

I started at Emerald City One as the Security Site Supervisor, but had been an assistant superintendent at a different building. The opportunity to apply presented itself and I was hired.

8. What jobs have you had in the past?

Superintendent
Assistant Superintendent
Security Site Supervisor
Inventory Control Specialist
Returns Department Manager
Internet Traffic Coordinator
Part-time Transcribing
Part-time Writer
Part-time webdesign and hosting

3. Current Job

9. What do you like most about your job?

I learn something new almost every single day. Operation, maintaining and repairing various machines and control mechanisms allows a greater understanding of how all of it functions.

10. What personality traits help you succeed at your job?

Being able to respond intelligently while in a state of high pressure and/or emergency situations.

11. How do you handle people that are uncooperative/that annoy you? (if applicable)

I usually attempt to explain the policies and procedures of the building and invite them to learn more by

attending the website, reading site specific literature or prompt them (if the situation escalates) to speak to the Property Manager.

12. What is your favourite aspect of working at this site?

Emerald City is quickly becoming a vast community that includes several blocks of buildings. I like that Emerald City One is the flag ship. The first built that continues to lead the way.

4. Personal

13. What is your most memorable experience while working on-site at the Emerald City One building?

I was attending a unit that listed having plumbing issues. I could hear weird sounds coming from behind the closed door of a bedroom. I was concerned, so I investigated. There were live chickens (hens) roaming the bedroom clucking away.

14. In your opinion, who is the most standout/unforgettable staff member?

The original Superintendent.

15. What were your goals when you were younger?

I aspired (and continue to pursue the goal part-time) to be a writer.

16. If you were not working this job, what would you be doing?

I would likely move back to Muskoka, unless a good opportunity presented itself in the city.

5. Other

17. Where do you see yourself in 5 years? 25 years?

I will likely take a building operations course and continue to write.

18. What is your lifelong dream?

Publish a series of novels, open up a bed a breakfast and have a cottage in the mountains.

19. What would you do with 100 million dollars?

Own and operate my own dirigible.

20. What is your favourite joke/phrase?

Crap on a cracker.

21. What is something most people do not know about you?

when i was much younger I helped raise 170 Huskies for Dogsled teams.

22. What is something that the residents of Emerald City One should know?

That it is vital to take charge and learn all about the inside of their unit and the rules/regulations of the building and common areas. That understanding will lead to quicker answers and enhance the over-all enjoyment/experience living in the high-rise.

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