Harv and Marv's Minimum Age Policy

Dear Prospective Passengers:

We would like to explain and assure you we are not wanting to discriminate or alienate anyone from our tours. To the contrary, we would love to show our piece of Alaska with everyone, young and old alike. But from past experiences we have been put in the awkward position of having to implement this minimum age policy.

By design our company is one of the smallest Whale Watching Companies in Juneau. Most of our boats carry 6 or less passengers, offering an intimate and personal setting for our passengers. I personally have been providing these tours for over nine years now. Over this time and on numerous occasions I have had the unfortunate experience of children ruining the experience for others, jeopardizing the entire tour and even shortening the length of our tour.

As you can imagine this is an uncomfortable situation for everyone involved. In response to these unfortunate events we have implemented our minimum age policy that restricts children under the age of 13, unless a Private Tour is booked.

This policy has been implemented to maintain the quality of service to all of our passengers and not to discriminate against children. Our Goal for each and every tour is to make it the most enjoyable and positive experience for all.

We have looked into some alternatives and options but until we are able to offer an alternative we will adhere to this policy. We truly apologize for any inconvenience or disappointment this may cause.

If you do have children under the age of 13, here are a couple other companies that do a great job and offer child discounts: www.alaskagalore.com or www.akwhalewatching.com

If you have any further questions or comments on this issue, please feel free to contact us at:

admin@harvandmarvs.com

or call 907-209-7288