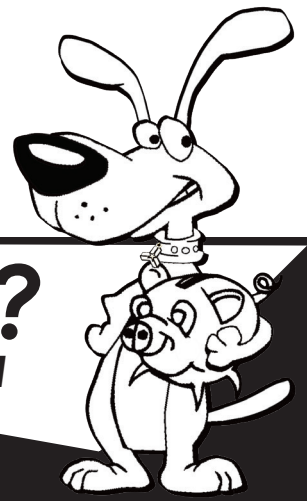


# WHO WORKS



## For a Bank?

Part 1

When we walk into a bank branch, we see many different types of employees at work, but have you wondered what they actually do? Watch the video “Who Works in a Bank, Part One” to learn the different jobs performed by people who work in the front end of a bank. Using the sheet below, draw a line from the job title to the correct description for that role.

Tellers

I help customers open new checking and savings accounts, as well as help them with any problems they have with their accounts. Most of the time, I sit at a desk in the middle of the room so I am easy for customers to find.

Branch Service  
Representatives

I help individuals and business owners who need a loan to pay for a large purchase or to expand their businesses. I often sit in a side office so I have privacy to talk about personal financial information with my customers.

Lending Officers

I make sure the bank is running smoothly. I make sure all employees are doing their jobs correctly and that all of our customers have a good experience each time they come into our bank.

Branch Manager

I help customers, including Cool Kids, with daily transactions for their account, including making deposits or withdrawals, making change, or issuing cashier's checks. I usually stand behind a tall counter.