

Final Report to Wyoming REALTORS Board of Directors

September 4, 2019

From: Paul Wells, Outgoing Chairman - Professional Development

- I have made one of the most difficult decisions in my real estate career by stepping down from the Professional Development/Professional Standards Chairman position effective immediately. The reason for this, as I discussed with Dennis Baker and Lisa Moehrke, is that my job as Responsible Broker for Coldwell Banker The Property Exchange does not leave me enough time and energy to adequately address the issues that need to be dealt with by the Chairperson of a state-level committee.
- I will return to my previous role as Ombudsman, if the incoming Chair and Board of Directors so desire. I believe I can be very effective, again, in this role.
- I will also continue to work in my role as Instructor of REALTOR Ethics and Professional Standards, with an eye to finding an additional instructor to work alongside and train/mentor.
- As discussed in my previous report, I will be reducing the length of the Professional Standards class to 6 hours, effective in 2020. The fee will be commensurate with the 6-hour Ethics I & II course.
- I will be available to work as a Mediator for Arbitration Cases, when needed.
- I will also begin work on a Mediation Class, so we can create a body of volunteers who can perform this vital service for the Association.
- I will continue to work closely with Kylie and the incoming Chair to schedule the classes in a more effective fashion, to maximize accessibility for the largest number of REALTORS and increase attendance.
- I believe the following items should be at least considered for the next term (or two):
 - **Citation Program** – A Citation program, to be modeled after the NAR Model Citation program.
 - **Ombudsman Recruiting Program** – A program wherein new Ombudsmen/women are systematically recruited and trained, taking into consideration such factors as gender, geography, area of expertise, etc.
 - **Investigate the use of Mediation for Ethics Complaints** – Honestly, I'm not sure where I land on this, but I do believe it should be looked into.
- I also commit to being available and accessible to the Board and incoming Chair to the extent possible. Serving with all of the past and present Board members has been a genuine privilege.