

# Application for MEMBERSHIP to Lifelines Health Club

PLEASE COMPLETE FORM IN **BLOCK CAPITALS**

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Home Tel No: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

**How did you hear about us? ✓ Please tick box.**

Internet search  Social media  Previous member  Word of mouth  External banner   
 Member referral  Used as visitor  Venue 360 member  Other (please specify) \_\_\_\_\_

Payable by direct debit.  
Debits 1st or 17th of the month.  
Debits commence  
1<sup>st</sup>  17<sup>th</sup>

Member Type

Member Type	Joining Fee	Monthly Rate	✓
Associate General members of the public	£20	£39.75*	<input type="checkbox"/>
Concession Under 18's or over 65's	£20	£34.75*	<input type="checkbox"/>
Venue 360 Member Current associate, section, life or honorary member	£20	£34.75*	<input type="checkbox"/>
Corporate For companies with 40+ employees who are gym members	£20	£36.20*	<input type="checkbox"/>
Joint (2 persons)	£30	£73.50*	<input type="checkbox"/>

Off Peak Membership		
Joining Fee	Monthly Rate	✓
£20	£29.95	<input type="checkbox"/>
£20	£25.95*	<input type="checkbox"/>
£20	£25.95*	<input type="checkbox"/>
£20	£26.70	<input type="checkbox"/>

\* price from 1<sup>st</sup> April 2016

**Special Offer - 12 months for the price of 10!**  
 Pay for eleven month's membership up front and you will receive one month FREE and pay NO JOINING FEE!  
 Save up to £68.75 (based on a single peak membership) Ask a staff member for more details.

**The Venue 360 Privacy Promise**

Venue 360 is fully aware of being GDPR compliant and treats the security and confidentiality of looking after your data very seriously. Full details are available in our privacy policy on our website [www.venue360.co.uk/privacy](http://www.venue360.co.uk/privacy)

The purpose of filling in this form is to provide us with the essential contact details required to take out membership with us.

Venue 360 will only contact you regarding membership related matters that we see as useful and part of the service we provide you with. E.g. Notifying you that a re-assessment is due, monthly newsletter, price changes etc.

Your details will not be used for marketing purposes (unless you give us specific consent above) and certainly would never be given to use by third parties.

Venue 360 will keep your data on file for the duration of your membership and then no longer than one month after you have cancelled your membership with us. Full details of our Records and Retention policy can be found on our website privacy page.

**Marketing preferences ✓ Please tick box.**

Venue 360 doesn't send out many marketing emails a month (3-4 max), but when we do we'd love to share our latest news and offers with you. To ensure you don't miss out, please tick the box to give your consent for us to email you. If you don't select we cannot contact you.

All Venue 360 News & Offers

**I have read and agree to abide by the terms and conditions of membership as listed overleaf.**



**Venue 360**  
lifelines health club

Signed \_\_\_\_\_

Date \_\_\_\_\_

Venue 360 use only -  
Member of staff  
Source

20 Gipsy Lane, Luton, Beds LU1 3JH  
Tel: 01582 748238  
Email: [lifelines@venue360.co.uk](mailto:lifelines@venue360.co.uk)  
[www.venue360.co.uk](http://www.venue360.co.uk)

## Terms and Conditions

1. Cancellation 30 day's written notice must be given for the cancellation of membership.
2. Venue 360 will give two weeks written notice to you of any change to the amount paid by direct debit. Membership rates are subject to an annual review, normally every January.
3. All payments are non-refundable after the first 10 days of membership.
4. Annual membership is payable in advance in one payment and is non-refundable after the first 10 days of membership.
5. Suspension There will be a £5 per month charge for membership suspensions. Please give us at least 30 day's written notice.
6. Medical Suspension If you have a medical condition which means you are unable to use the facilities for a temporary period then we will suspend your membership free of charge, with 30 day's written notice and with a doctor's certificate or letter.
7. Annual Members cannot suspend their membership except in cases of a medical condition with a doctor's certificate or letter.
8. Please read code of practice displayed in the health club for safe use of the facilities.
9. Whilst every precaution will be taken, Venue 360 and Lifelines Health Club will not (except in case of negligence) be held liable for any injury/loss of life that in any part could be attributed to the use of the fitness facility and equipment therein.

## Refer a Friend

Refer a friend - reduce your monthly membership for 3 months to just £29.75 (peak) or £20.95 (off-peak)

Even professional sportsmen and women have training buddies - people they enjoy working out with and who can help them dig that bit deeper and give their training sessions a boost.

At Lifelines we know how much some of our own members appreciate having their friends with them in the gym so why not be sociable and enjoy your club with your friends.

**Visit [Venue360.co.uk/gym-offers](http://Venue360.co.uk/gym-offers) to apply!**

## Welcome to Lifelines Peak Membership!

OFF-PEAK USERS - Enjoy the same great service, classes and facilities as our peak members during off-peak hours.  
Off-peak hours: Monday – Friday – 6:00am – 5:00pm, Saturday & Sunday 8:30am – 7:00pm

Take advantage of our peak membership package and you'll benefit from:

•**Unlimited usage of the gym membership users.**

•**Exercise classes**

•**Unlimited usage of Lifelines Health Suite sauna and steam room**

•**1 Free hot drink a day from the on-site Balcony Café & Bar**

Simply go to our main reception and provide them with your membership card or details and they will give you your free hot drinks voucher\*  
This voucher can then be exchanged for a hot drink at our Balcony cafe bar.

\*Maximum of 1 hot drink per day per member, valid on the day of issue and during membership times only.

•**20% off Hot Drinks and Food in the Balcony Café & Bar!**

Receive 20% off hot drinks and food served in the Balcony cafe bar (excludes special offers).

What's more this benefit is also extended to an accompanying friend.

Just request a discount voucher from our main reception on the day of your visit.

•**Free Squash, Tennis or Badminton court during Lifelines off-peak times.**

Book up for a free Squash, Tennis or Badminton court during Lifelines off-peak times.

To take advantage you will need call no more than 2hrs before you would like to play to secure your free booking (subject to availability).

Book now by calling 01582 418873.

•**Member rates on Venue 360 facilities/activities**

•**Refer a Friend Incentive**

•**Free Wi-Fi in the Balcony Café & Bar**

Need to access the Internet? No problem. Head to the Balcony Restaurant & Bar and use our free Wi-Fi. While you're there, why not indulge in some freshly cooked food, speciality hot drinks or a cold drink from our fully licensed bar.

•**Kids club membership for your children**

•**Large free car park**

•**Discount on Room Hire in the Balcony café bar!**

Looking to book a birthday party or special occasion? Receive £20 off of room hire when booking the Balcony cafe bar for a private function. Visit our website for further information.

[www.venue360.co.uk](http://www.venue360.co.uk)



Venue 360

Please fill in the whole form using a ball point pen and send it to:

Venue 360 Ltd 20 Gipsy Lane LUTON Beds LU1 3JH
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Name(s) of Account Holder(s)

_____
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Bank/Building Society account number

--	--	--	--	--	--	--	--

Branch Sort Code

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Name and full postal address of your Bank or Building Society

To : The Manager	Bank/Building Society
_____	
Address	
_____	
_____	
	Postcode



### Instruction to your Bank or Building Society to pay by Direct Debit

Originator's Identification Number

8	3	6	4	0	2
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Reference Number (Membership)

R	C	0					
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### Instruction to your Bank or Building Society

Please pay Venue 360 Ltd from the accounts detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Venue 360 Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)
_____
_____
Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.



This guarantee should be detached and retained by the Payer.

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Venue 360 Ltd will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request Venue 360 Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Venue 360 Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Venue 360 Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.