

eBay Enterprise Adds Voice Automation with Mountain Leverage

Leading Omnichannel Solutions Provider Leverages Voice Technology to Increase Speed of Delivery for the Holiday

GRAFTON, WV – December 27, 2014 – Mountain Leverage LLC, a Vocollect® Premier Total Solutions Provider with Honeywell for supply chain logistics, announced today that [eBay Enterprise](#), has selected Mountain Leverage for its voice implementation. The customized Honeywell solution will be used for picking and packing in the eBay Enterprise facility in Louisville, Kentucky to optimize workflows, increase order accuracy and improve fulfillment efficiency to shorten delivery times.

eBay Enterprise, an eBay Inc. company, is a leading global provider of cloud-based, retail-optimized commerce solutions, order management, warehouse and store fulfillment, customer care, and marketing solutions. Operating more than six million square feet of warehouse fulfillment space throughout the United States, Canada, Germany and the United Kingdom, eBay Enterprise provides merchants best-of-breed, innovative solutions to help them compete and win. “eBay Enterprise powers brands and retailers to deliver exceptional consumer experiences and optimize its business to grow faster and more profitably, than they could on their own,” says Tom Barone, Vice President of North America Operations, eBay Enterprise. “We aggressively reinvest in our operations to provide our clients with industry-leading technology, scalability and speed to support their growth.”

eBay Enterprise selected the Mountain Leverage voice solution to meet the exacting standard which today’s consumer expects from their retail experience. The improved voice workflows were first introduced in the picking area and within weeks extended into the packing operations. “By implementing voice technology in both our pick and pack operations, we have seen higher productivity rates and improved accuracies by simplifying the current process and providing associates a more efficient hands-free alternative – all important factors to further drive success during peak,” says Barone.

eBay Enterprise chose Mountain Leverage for this fulfillment center automation project based on its proven track record of delivering results on hundreds of integrations around the world. And Mountain Leverage did so once again- on time and well in advance of the extreme demands retailers face in the days surrounding Cyber Monday. eBay Enterprise selected Honeywell's Vocollect Talkman A730 Solution and the ergonomic SRX2 Wireless Headset, along with Vocollect VoiceCatalyst software.

By leveraging speech recognition and hands free/eyes free voice technologies, companies become more efficient, productive, and accurate. "We are very pleased with the initial efficiency and accuracy gains achieved in both picking and packing at the eBay Enterprise facility in Louisville," says Alex Reneman, President of Mountain Leverage, LLC. "It's great to play a role in their initiative to increase productivity and solidify customer satisfaction in their very busy season as one of the premier omnichannel retailers."

For more information, contact marketing@mountainleverage.com

Vocollect, Talkman, SRX2 Wireless Headset, VoiceCatalyst, and VoiceLink are trademarks or registered trademarks of Honeywell International Inc. in the U.S. and/or other countries.

About eBay Enterprise

eBay Enterprise is a leading global provider of retail-optimized commerce solutions, including the Magento platform, order management, fulfillment, customer care, and marketing solutions. We enable brands and retailers of all sizes to deliver consistent omnichannel experiences across all retail touch points to attract and engage new customers, convert browsers into loyal buyers, and deliver products with speed and quality. With unrivaled flexibility and control, our clients are armed to accelerate sales growth and win with today's digitally connected consumer. eBay Enterprise is headquartered in King of Prussia, Pa. and has offices in Austin, Barcelona, London, Los Angeles, New York, and Shanghai. eBay Enterprise is an eBay Inc. (Nasdaq: EBAY) company. More information can be found at www.ebayenterprise.com and www.magento.com.

About Mountain Leverage

We deliver measurable business results for your workflows with voice enabled technology solutions. Mountain Leverage has helped hundreds of distribution, manufacturing and healthcare companies around the world get real business value with voice directed solutions.

About Honeywell Scanning and Mobility

Honeywell Scanning & Mobility (HSM) is a leading manufacturer of high-performance image- and laser-based data collection hardware, including rugged mobile computers and bar code scanners, radio frequency identification solutions, enabled workflow and printing solutions. With the broadest product portfolio in the automatic identification and data collection industry, HSM provides data collection hardware for retail, healthcare, distribution centers, direct store delivery, field service and transportation and logistics companies seeking to improve operations and enhance customer service. Additionally, HSM provides advanced software, service and professional solutions that help customers effectively manage data and assets. For more information, visit www.honeywellaidc.com.

Vocollect, offered by Honeywell, is the most trusted and deployed voice-enabled workflow performance solution in the world. Our best-in-class workflow performance capabilities help customers run a better business and enable nearly one million mobile workers to process more than \$5 billion of products every day in challenging industrial environments. Together with a global team of over 2,000 certified professionals, Vocollect solutions enable companies to save more than \$20 billion annually by further optimizing operations, improving business decision capabilities, and delivering the industry's premier worker experience. Vocollect integrates with all major WMS, ERP and material handling systems and supports the industry's leading mobile computing devices. For more information, visit www.vocollect.com.