



GLENS COMMUNITY ASSOCIATION

Newsletter – Winter 2018-19

Emergency Preparedness

When the tornado arrived on 21 September it caused disaster north of Hunt Club Road, yet merely inconveniences going south. What a difference the few blocks meant for us. In the Glens we saw a few fallen, broken branches and a bit of property damage, but our homes were standing and no one lost the roof over their head. This vicious storm spawned six tornadoes and destroyed a major power substation near Merivale causing whole regions of Ottawa to go dark. The power outages meant lack of water and sanitary facilities. The outages also affected power-operated medical devices, access to media and finally phones, making communication difficult. As a community we came together to assist those caught without water or other necessities. With the help of our Councillor we were included in emergency efforts and had some water delivered. The few cases were swiftly distributed that evening and the next day. Being able to distribute water to those most in need was a godsend since driving was perilous without traffic lights and with many stores in the area closed. We also obeyed First Responder's advice to stay home. We are proud of our community spirit that helped and assisted those in need. Generators and pools were put to good use providing water. Teams of canvassers ran the streets to identify those in need. Social media was extensively used to share information and when needed, water was immediately delivered. The disaster showed us that many residents were not familiar with emergency responses. The elderly or disabled were left without personal support and a few residents were caught unprepared for a long lasting outage, with no water and often limited food supplies.

Although tornadoes are not that frequent in Ottawa, extreme weather events (tornados, microbursts, ice storms etc.) are becoming common. As a community we are also being affected by an increasing number of outages, weather related or manmade. We need to learn more about crisis management, emergency response and potential actions to prevent or at least reduce community vulnerability. As a community we need to be better prepared. Whether we are concerned about frozen pipes, basement flooding, moldy walls or even boiling water we need to have a way of dealing with such issues. A generator is a first line of defense against these problems. Each household has to evaluate its needs and decide if they need a small recreational unit that can power a single appliance or a standby model that can power an entire house. Consumer Reports advises "Buy the smallest generator that will meet your power needs, it will minimize the amount of fuel you need to keep on hand to run it." At the first glance, about one-third of residents have generators. Our community plans to assess the existing resources, look into available options and identify medical/social needs. We are also looking at various emergency programs. We have forgotten that Mother Nature can be a brutal force. Our lives are based on electricity for communication, medical devices, cooking, and heat. Perhaps we ought to consider alternative sources of energy by converting stoves to gas or having wood stoves or camping equipment that does not require electricity. We should have emergency kits containing food and water for at least 3-4 days.

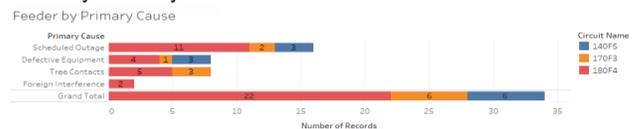
ARE YOU READY?

Batteries, flashlights, hurricane lamps and power storage for cellular devices should be kept handy. Many night lights turn into emergency lights when power is off. If evacuating or even running to the basement we should carry ID and have important documents with us or close by. Finally, one should keep a small amount of cash as many gas stations or stores will operate on cash basis only. This was not the Glens first disaster. The debrief after the ice storm made several recommendations aimed to improve coordination between Hydro and emergency plans; review and retrofit city buildings for emergency power needs (purchase large generators that could be trailer mounted and moved to facilities as required); involve community associations earlier in the emergency and finally improve the recovery phase (compensation of victims, liability, property losses, stress debriefing etc.). Walter Baker and the Sportsplex were identified as emergency shelters. This time we were faced with misinformation as emergency responders tried to set up viable shelters for sanitary services since neither the Sportsplex nor Walter Baker were functioning at capacity. Canterbury Community Centre was offering some help. As a community we should be aware about evacuation roads and emergency shelters equipped to handle power outages. They should be divided according to needs, accepting everyone, those with pets and handicaps or requiring an alternate level of help. Power outage severely disrupted communication. Councillor Egli was trying to fill the void but many in the area had no working phones so we had major problems informing the community.

It is essential that we are better prepared as a community and residents need to assess their needs and prepare accordingly. We should to get to know our neighbours and have a plan ready to help each other out and respond to those with greater needs or who don't have access to electronic media. GCA will be advocating to the City to have shelters, water delivery, etc. available for our residents as well as looking into a generator rebate program.

Hydro Outages in the Glens

Many residents mentioned the rising number of outages in the area. Based on circuits located at Grenfell 140F5; Slack 170F3; Pineglen West, East, Annex, and Clearview 180F4 - there were 34 outages in the last year. Only 9 were related to trees.



Burying wires is on average 10 times more expensive than overhead lines. However, we in the Glens have posed the question that perhaps in heavily treed areas (like most mature neighbourhoods), instead of pruning, hardening, cutting, replenishing and using harmful herbicides, money would be better spend burying wire. The Woodroffe/Burnbank area is due for a pole replacement in 2020 According to Hydro they are working to address the tree contact issue that is specific to the Grenfell Glen area. One of the supplies into the community that experienced a pole failure and tree contact is being investigated for a potential transfer to underground service since it was the cause of an outage in that area. For other areas, costs may be prohibitive.

Hydro One Spraying Garlon RTU

Hydro One began to use herbicide (Garlon RTU) in addition to mechanical trimming along transmission corridors in the Glens and on all lands between Merivale Transmission Station and the Rideau River. Garlon is highly toxic to fish, aquatic plants and animals and it should be kept out of wetlands, lakes, ponds, streams, rivers and wildlife habitats at the edge of bodies of water. Its use may result in contamination of groundwater particularly in areas where soils are permeable (e.g., sandy soil) and near the shallow water table. A buffer zone should be maintained to avoid overspray and drift into these habitats. The spraying took place near our creek. Representatives of the Glens Community Association met with officials from Hydro One. After discussion, they agreed to stop broadcast spraying herbicides in the area during the 2018 cycle of routine vegetation maintenance. The NCC Senior Manager in charge of the Greenbelt stated clearly and strongly, that the NCC will not issue any permits to Hydro One, under any circumstances, for the use of herbicide spray on NCC property, anywhere in the Ottawa area and in the Greenbelt. In 2024, Hydro One will review the work requirements and notify the community prior to any work commencing and consult with each owner individually on the scope of work required on their property. Hydro One Forestry will also consult with residents and landowners individually to discuss the targeted application of cut stems and stumps with EZ Ject to control re-growth on their property. EZ Ject is a capsule injected directly into the stem of removed vegetation. It breaks down within that woody material and does not enter the soil. The issue will be presented at the 2019 GCA AGM for further consultations with the community. GCA hopes to have a signed agreement with Hydro One outlining our expectations and Hydro One work demands.

Highway Inn Motel - 2279 Prince of Wales

Recent joint enforcement initiatives involving the Ottawa Police Service (OPS), Ottawa Fire, Ottawa Bylaw Services, Public Health, and Electrical Authority have resulted in several charges and fines being issued against the Motel. Three main suspects linked to the Motel and multiple thefts, break and enter and other criminal acts have been arrested, charged and are being held in custody. The Investigators have requested that they not be allowed back to the Motel. In addition, the City Solicitor outlined the long term strategy to deal with the issues in and around the Motel. The City's Legal Department is preparing to file a Notice of Application before the Superior Court of Justice to close the premises at 2279 Prince of Wales Drive, operating as the New Highway Inn Motel Inc. Based on the legal office's review, including input received from all stakeholders and the community, it is reasonable at this stage to file an application under Section 447.1 of the *Municipal Act, 2001* to require that all or part of premises be closed to any use for a period not exceeding two years. The basis of the application is to submit that the activities/circumstances on or in the premises constitute a public nuisance or cause or contribute to activities or circumstances constituting a public nuisance in the vicinity of the premises. The application will contend that the public nuisance has had and continues to have a detrimental impact on the use and enjoyment of properties by others, including both residential and other commercial uses in the vicinity of the premises. The Legal Department anticipates that the City will be seeking to file its application materials with the Court by the end of 2018. At that time the Court will likely provide a date for the hearing of the application. It is expected that the matter would be scheduled into late 2019. The property

owner/business operator will be provided an opportunity to file responding materials to the application. Stuart Huxley, Senior

Legal Counsel of the City's Municipal & Regulatory Law Group, is leading this application. Mr. Huxley will be reaching out to the various enforcement agencies involved, as well as some area residents and businesses to complete the application. Stuart Huxley may be contacted by email at Stuart.Huxley@ottawa.ca.

2175 Prince of Wales

As of October 15, 2018 Myers Motors is no longer interested in this site development. They may change their mind in the future, but for now it's over. Myers Groups had been concerned with the huge opposition from many sources and the public outcry to the project. A river study done ages ago indicated that the river flow in that area is particularly slow which makes the river more susceptible to pollution.

Home Based Businesses (HBB)

Home-based businesses are permitted in any home, in all zones that permit residential use. However, only one non-resident employee is permitted in a home. The amount of floor space that can be dedicated to the HBB is the either 28 m² or 25 % of the total area of the home. Outdoor storage for home businesses is not permitted in urban zones. The By-law also mentions that if the traffic, parking or noise generated by the business is becoming a nuisance, the HBB may need to relocate to a commercial area. There have been several complaints related to operation of HBBs in the Glens. Councillor Egli asked the Finance and Economic Development Committee to approve a motion that will direct the staff to include a potential business licensing – home business by-law for Committee and Council consideration early in 2019 as part of the By-law Review Work plan. Apparently home-based businesses are growing in all communities and community members are increasingly concerned about the quality and the safety of the services provided from home-based businesses. Such a by-law has been introduced already in Toronto and Vancouver.

Ash Tree Replacement Program

The City has lost thousands of ash trees due to the Emerald Ash Borer. Many private property owners are left with dead or dying ash trees. South Nation Conservation (SNC) has partnered with the City of Ottawa, to pilot a cost-sharing 'Ash Tree Replacement Program'. The program is available to property owners with affected ash tree(s) located in the City. Eligible applicants agree to use a forestry professional to confirm and remove infected trees and to replace them with suitable native trees. The Program will be administered by SNC. Funding support has been provided by the City of Ottawa. Details at www.nation.on.ca/eab or contact: Karen Paquette at 1-877-984-2948 ext. 286; kpaquette@nation.on.ca.

Sump Pump Back-up Power Rebate Program.

We are included in this new program. The eligibility criteria require that the home has an existing sump pump and that the owner's property tax payments are up to date. More info at: <https://ottawa.ca/en/residents/water-and-environment/wastewater-and-sewers/sewer-backups-and-flooding#new-rebate-available-secondary-sump-pump-backup-power>.

Small Aircraft Noise

The Standing Committee on Transport, Infrastructure and Communities (TRAN), House of Commons, is currently addressing the issue of flight training and is 'Assessing the Impact of Aircraft

Noise in the Vicinity of Major Canadian Airports'. Ours and several other communities are very concerned about the noise from aircraft providing flight training at Ottawa International Airport. Early in 2018, a report was prepared describing our concerns and delivered to the Prime Minister, the Minister of Transport and the Minister of Public Safety. Our working group is requesting that this report be submitted to the Standing Committee as it considers the issue of flight training and the impact of aircraft noise on adjacent communities. Below is a short summary of the main points that we would like to request the Committee consider during its deliberations.

Our communities, adjacent to the Ottawa International Airport, experience an unacceptable level of noise from light aircraft providing flight training (31,000 flights in 2016). This is a similar problem to that experienced by other communities, some of which have presented their concerns to your committee. In our opinion, the Federal Government should manage the training of pilots to meet the chronic shortage, as well as provide a consistent approach to managing the conflict between the training schools and urban communities. Rules for hours/days acceptable for flight training, for example, vary from airport to airport or, as is the case at Ottawa do not exist. Guidelines for flight training could be put in place that encourages the use of rural airports, as was the case during WWII, and discourages the use of urban airports where the flights must occur over densely populated areas.

Flight training has been left to the business sector and without any regulations. These businesses, understandably, chose the most convenient locations without any consideration of the impact of their operations on adjacent communities. The result is conflict between the school, the airport and the community. It is a conflict that is becoming more severe each year. The group is preparing a longer brief to be posted on the Committee website, as well as a shorter one for a possible appearance. We are also considering addressing danger issues, not as a complaint but as a concern, in view of several accidents that have occurred in the past few years, assuming that the Committee is on a fact finding mission. MP Fuhr's motion was accepted by vote in the House. That means the house standing committee TRAN will be studying pilot training in addition to their current study on airport noise and its impact on the surrounding communities.

Committee of Adjustments (CofA)

Large group of residents and board members attended the CofA meeting to observe and to make presentations opposing the planned development of 3 Grayson. The proposal called for a "modest" under 3000 sq feet bungalow with an oversized 3 cars garage in front of the new dwelling. It was not seen by the neighbours as desirable or respectful of the existing fabric in the neighbourhood. The applicant rationale was yet another attempt to disregard the Infill II By-law that is very specific in protecting mature neighbourhoods. As the Planning Act cannot regulate certain aspects of development on large lots, the planners introduced measures that visually limit the building mass and make the development more compatible with existing houses, ensuring that garages are not dominating the façade and that the new development fits in with the existing in terms of scale, massing, and spacing.

During the hearing it became clear that owner's agents were made aware about zoning requirements only when attempting to apply for a building permit and felt that the application was being penalized for being on a larger lot and that there was no reason to compromise. The Community presented a number of photos illustrating the

neighbourhood character and disputed the application rationale. The oversized garage in front of the new house was particularly controversial. Our area is not slated for intensification but for discreet infill. In any case building a larger house is not considered bona fide intensification as it does not change the density of development. One can hardly see an oversized bungalow as compact. Homes in Pineglen West are privately serviced and don't access City Services.

Several other elements in the proposal were challenged. City planners did not support the proposal. The application was rejected by the Committee.

It is important to encourage dialogue and discussion when these proposals come forward to benefit everyone involved and to find solutions that keep the integrity of the Community but support the owner's requirements. The Planning Act allows everybody to apply for relief that may or may not be granted. CofA strongly advises that those seeking a building permit consult with the community and take advantage of their knowledge and support when they have a valid reason to ask for a variance.

Town Hall on Seniors Issues



Honourable Filomena Tassi, Minister for Seniors, met with over 200 seniors from Nepean. She is visiting different communities, listening to Senior's concerns and suggestions. There are many issues associated with declining services for older

persons in areas such as income, health and housing. Among the concerns raised at the meeting were where we will live and who will take care of us, improved access to health care, dental care, reduced poverty, changing taxation and RIF withdrawal rules, special portal for Seniors, dedicated telephone lines, improved benefits for caregivers, changes to CRA and Service Canada.



Community Builder Award

Mayor Jim Watson and Knoxdale-Merivale Ward 9 Councillor Keith Egli presented the Mayor's City Builder Award to Agnes Warda

on June 27, 2018. Ms. Warda has been influential in transforming the Glens community into a vibrant, green, family-friendly neighbourhood. She received the City builder Award in honour of her contributions to the community and the City at large. The Mayor's City Builder Award is a Civic Honour created to recognize outstanding volunteerism or exemplary action that has demonstrated an extraordinary commitment to making our city a better place today and for the future. Among those in attendance were Chandra Arya, MP (Nepean), Councillor Elgi, and Aleksandra Kucy, Embassy, Republic of Poland. Councillor Egli treated Agnes and her friends to delicious cupcakes. Agnes thanked her family (husband and mother) and her friends for support. People from FCA, KMC, the Polish community and many Glens' residents were on hand to congratulate Agnes. The Glens Community is proud of everything Agnes has done for the Community and find her richly deserving of this Award. Bravo Agnes and congratulations from us all!

Winter Related Problems

During the winter months, November 15 to April 1, winter overnight parking rules are enforced. There is no parking on city streets between 1 and 7 a.m. when 7 cm or more of snow is forecast by Environment Canada in the Ottawa area. This includes any forecast for a range of snow of more than 7 cm (for example, 5 to 10 cm).

Vehicles that remain parked on the street during an overnight parking restriction will be ticketed, towed and fined. Residents can park overnight for free at City-owned parking garages when there is a winter overnight parking ban in effect. If your lawn was damaged during winter road maintenance operations, you may report the situation to the City at anytime. The City will investigate these reports in early spring, once the snow and ice has melted. Areas determined by the City to have been damaged by city vehicles will subsequently be scheduled for repair using topsoil and seed.

Glens Natural Heritage Designation

For the past two years Glens have been looking into the ways to preserve the community's unique characteristics (village character, mature trees and pines, park like setting). In Ottawa, only the Village of Rockcliffe Park has been designated a Heritage Conservation District. Although some may disagree, the architecture in our community, with few exceptions, does not qualify as worth preserving. As a result, we can only ask to preserve our natural heritage and conserve the park-like qualities of the area. As a community we would like to maintain the unique character that makes our area desirable. This approach is supported by the Provincial Policy Statements that read "natural features and areas shall be protected for the long term"... "From incompatible land uses and activities". In our area, each year, we are losing a number of mature trees - victims of development.

What is a heritage overlay? It could include a site, area, tree, garden, geological formation, habitat or a place of natural or cultural significance and its associated land. How will it apply to the Glens? Glens' residents would be engaged and educated about the many benefits that nature provides and its fundamental place in supporting social and economic health. Together we will be working on area specific rules and regulations. Protected environments would be identified, but it would not prevent owners from pruning or cutting diseased trees or removing trees that affect the foundation, septic or roof. We would be known as The Glens Natural Heritage Conservation Area, a defined geographical area that will be protected under a local bylaw to ensure conservation of its existing heritage character. This defined area would focus on the prevailing character, of the community, particularly its contextual attributes – buildings and how they interrelate to trees, landscapes, building setbacks, roads, street furniture and lighting. Our motto could be: "Use the gentlest means possible for any intervention". There would be a plan with policies and guidelines tailored to the area's conservation, protection and enhancement requirements. It would be characterized by landscapes, the diversity of the lifestyles and traditions in the community in order to maintain a strong sense of place and sense of identity. While defining significance we would also be following guidelines on how best to conserve and protect heritage attributes and to guide future changes in the area – for example, a plan would illustrate approaches to site alteration and infill. Overall, the policies and guidelines contained in a plan will help to protect and enhance the area's special character. Owners would work to ensure a regard for the existing character of the neighborhood with respect to its form, materials, height and massing in any design proposals and avoid removing mature trees and other character-defining elements. The Designation might be paired with educational and incentive programs to encourage positive activities and attitudes.

Residents, planners, environmentalists have long recognized the benefits and importance of trees in order to slow down global warming and restore ecosystems worldwide. Individuals benefit from

trees through the increased value of their homes (curb appeal), and other ecosystem benefits (sequestering carbon, reducing air pollution and stormwater runoff). Trees integrated into the business or commercial environment attract consumers. The presence of trees is known to decrease heat in urban areas, which helps save money on air-conditioning and road maintenance adding benefits for taxpayers. The City of Ottawa is currently working on a tree by-law allowing greater protection to mature trees. The by-law might get help from the Environmental Committee which is looking into improving stormwater practices in Ottawa and may contain bonus incentives based on permeability, tree preservation and planting. The Glens

desire to have a Natural Heritage Designation is based on the recognition of the socioeconomic, cultural and ecological values associated with natural heritage features and their long-term sustainability. Benefits of "green" environments include: stronger social ties and a greater sense of community; more mutual trust and willingness to help others; greater shared use of space; more effective "life functioning" and self-discipline and impulse control; greater resilience to stress; and better mental health overall; higher levels of physical activity; improved immune system functioning; and improved health status and independent living skills among older adults.

The issue was discussed at the last two AGMs and there seemed to be significant support for the idea. Before we launch a formal request we would like to hear from you. **Let us know if you have ideas or concerns. This is something we will be creating together as a community. Have your say!!!!**

Send your message to executive@glenscommunity.ca.

OC Transpo Bus Service Changes

OC Transpo has changed over 100 routes and will downsize its fleet by 170 to 180 buses. This is all done in anticipation of LRT. However, LRT Stage 1 to be ready in March 2019 is only a 12.5 km. rail line and doesn't go anywhere close to our area. It is expected that most Ottawa residents will continue to depend on bus service for at least part of their journey. Bus route adjustments for Ward 9 had been implemented in anticipation of a launch of the Confederation Line. We have expressed concerns regarding recent scheduling. OC Transpo advises that there haven't been any service reductions in our area. It's possible that many routes currently have longer travel times because of the O-Train and other construction. OC Transpo will have the revamped online travel planner available so that customers can plan their future travel involving the O-Train and the revised bus route network. As yet, we are not confident this will improve or maintain service. Comments from residents have not been encouraging. The Community had an excellent transit system that has been gradually "reorganized" to the point that even avid transit users have switched back to cars. There has never been a functional bus system in Pineglen West. Walking down Gervin or Pineglen with no sidewalks to a bus stop somewhere on Merivale after a snowstorm is too risky. Grenfell residents have only rush hour service. Assuming no delays, it takes on average one hour to get downtown. **Using OC Transpo? Do you have any comments? Let us know!!!!** executive@glenscommunity.ca

Cannabis Issues and Questions

Cannabis can be acquired through online sales (the Ontario Cannabis Store website) as of October 17, 2018. The City of Ottawa decided to allow cannabis retail stores to operate within its borders, however it's asking the province for more zoning and licensing

powers to have a say where stores will go and who will run them. The Province instituted a Lottery system for sites. Provincial changes are being finalized to regulate smoking and vaping (using e-cigarettes) under the Smoke Free Ontario Act. Federal government will enact rules for commercial edible cannabis products in 2019.

Cedar Clippings

There is a company that will pick up your clipping for free. The clippings are being used to produce cedar oil. The Company name is **Cedar Recycle** and can be reached at **819 663 1354**.

Respect City By-laws

◆ 3-hour on-street parking limit. ◆ Do not throw, push, plow, dump or otherwise deposit snow or ice on a road or across the road;

5 Reasons to Scoop Your Dog's Poop



1. Some dog owners do not realize it, but dog waste is an environmental pollutant that causes all sorts of issues for local watersheds. Storm water carries pet waste directly into waterways from which our wells

draw water. Animal waste may contain disease causing bacteria and parasites (Giardia, Salmonella, E-coli, worms) that can be transmitted to humans and other animals by ingesting contaminated water. If you don't pick up after your dog, you are putting other people and other dogs at risk of getting sick.

2. It will just wash away and be gone soon – not true! In fact, dog waste can take as long as a year to naturally break down, especially since we live in a climate with a colder winter season.

3. Poop is a natural fertilizer? Not true! Not all piles of poop are created equal. Dog waste is actually so high in nitrogen and phosphorus that it can have the opposite effect of fertilizer. It can actually burn your lawn if you don't pick it up.

4. Your neighbors will appreciate your good manners.

5. It's the law! You have to pick up after your pet. No one likes to step in pet waste and spread it into homes, cars and businesses. It's a common courtesy. When you take your pet off of your property, you are entering public shared space. It is the duty of pet owners to ensure that they pick up after their pets. **Your dog's waste is your mess, and you need to pick it up yourself.**

New Distracted Driving Law Starts In 2019

The *Cannabis, Smoke-Free Ontario and Road Safety Statute Law Amendment Act* will come into effect in 2019 to "strengthen the existing road safety laws." Drivers who are caught talking on their phones, texting, dialing or emailing using a hand-held device, such as a cell phone and other entertainment devices will be fined up to \$1,000 with a three-day licence suspension and three demerit points. Drivers with more than one distracted driving conviction will face a fine of up to \$2,000, a seven-day licence suspension and six demerit points, while motorists who have been caught driving distracted more than two times will pay a fine of up to \$3,000 and lose their license for 30 days.

Anything that causes a driver to be less focused on the road constitutes distracted driving: holding an **electronic device** in your hands (hand-held communication during driving is against the law); using a **cellular phone** to talk, text, check maps or switch playlists; **eating** (there may not be a licence suspension, but you could be fined or given six demerits depending on the food); **reading** books or documents; typing a destination into the **GPS**.

Impaired driving laws are now in effect

Police officers have the authority to demand breathalyzer tests from any driver they pull over. Any driver who refuses to take the test can be charged. No more 'bolus drinking defense' that one consumed alcohol just before driving and it was not absorbed yet. It has also been used where the driver has consumed alcohol after being stopped by the police or after a collision, supposedly to calm his nerves. First offence, with blood alcohol content of 80-119 mg (glass of wine, or one 1.5 fl. oz. shot of liquor) is a mandatory minimum \$1,000 fine. Do not drink and drive!!!!

What to Expect from the New Council

2019 Budget is considered a transition budget focusing on roads and infrastructure. The idea is to eliminate the infrastructure deficit within the next 5 years. However, infrastructure is not a dedicated levy and council has no tool to ensure that the extra 1% will be expended

solely on infrastructure projects. The Tax bill will increase to 3% for all services except Transit which can increase up to 3.5%. As Transit represents roughly 15% of the City portion of a tax bill the overall maximum potential increase is 3.04%. A transit fare increase of 2.5% is scheduled to take effect July 1, 2019. Water bills will increase by 4% on the water portion, 5% on the sewer portion, and stormwater fees might increase 13%, unless efficiencies are found or Council votes to raise the debt ceiling and borrow more money. If the rates rise by 10 or 13% a year, by 2027 we will be paying well over \$200 a year. All other fees (including garbage) – to increase in line with the cost of providing the service. For the garbage fee this is currently expected to be approximately 2%. It's going to cost us more to live, work and get around Ottawa in 2019.



Our Councillor Keith Egli will be Vice-chair of the Community and Protective Services Committee, a member of the Environment and Climate Protection Committee and Ottawa Police Services Board; Chair of the Ottawa Board of Health and a member of the Environmental Stewardship Advisory Committee and Property Standards and License Appeals Committee.

Stormwater Fees Explanation

The stormwater fee is to fund underground infrastructure around the City of Ottawa, such as culverts underneath roadways. It does not fund the maintenance of private culverts at the end of resident's driveways. The maintenance and replacement of a private approach, including culverts, curbs, and headwalls, is the responsibility of the property owner. The City of Ottawa does have the right to access the ditches and culverts along privately owned land and is able to alter ditches to address drainage issues as long as they are alongside City roads or carry water flow from public lands. Some alterations often include changes to ditch depth or width, or the replacement of stormwater infrastructure.

Community Businesses for Hire

Free ads service for youth seeking summer employment. Residents with small home businesses: \$30. Commercial businesses: \$100. Fees are renewable annually and include newsletter/ website ads for a year.



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3-1-1
(613-580-2400)

Submit a service request online at:
ottawa.ca

Information line provides information about accessing emergency services, and provides municipal government resource information.

ELECTED REPRESENTATIVES

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Glens Community Association

Executive Committee Members 2018/2020

President	Agnes Warda	226 9576
Vice President	Brian Kelly	222 4205
Secretary	Marie Primeau-Maurice.....	723 8453
Treasurer	Nicole Charbonneau	627-5795

Directors		
Information	Marilyn Booth	730 3879
Advocacy	Pat McLachlan.....	225-6913
Events	Nicole Charbonneau.....	627-5795
Membership	Jamie Larkin	601-0492
Protocol Advisor	Penny Hammell.....	224 5159
Logistics	Susan Briard	226 8790
Visual Arts & Media	Brian McInnis	
Seniors Issues	Ananta Chauhan	

COMMUNITY LIAISONS

Grenfell	Cait Stone	
Pineglen East	vacant	
Pineglen West	Pat McLachlan.....	225-6913

Directors at Large	Daintry Topshee
	Kevin O'Brien
	Don Lafontaine
	Mitra Ghollak
	Ivy Tsang



Glens Community Association
5 Pineglen Crescent

Nepean ON K2E 6X8 E-mail: executive@glenscommunity.ca
www.glenscommunity.ca



We are on a Facebook!!!!
 Share your thoughts! Become our Friend
<https://www.facebook.com/groups/1677464099198875/>

ONLINE REPORTING
 Don't wait on the phone, save time and use our online reporting service for non-emergency reports such as:

- Theft (excluding theft of passports)
- Theft from Vehicle
- Traffic Complaints
- Mischief/Damage to Property
- Drug Complaints
- Fraud Complaints

REACH US BY PHONE
 Some incidents require an officer in person, while other reports can be taken over the phone by a Call Centre agent.

9-1-1 for emergency
613-236-1222 for non-emergency reports
 TTY 613-760-8100
 service for the Deaf, Deafened and Hard of Hearing

For anonymous tips, contact Crime Stoppers 1-800-222-8477 (TIPS) crimestoppers.ca

Drive Clean vehicle emissions testing program will be abolished as of April 1, 2019.

Regulated Interactions

The law requires you to show ID to police if an officer is:

- ... stopping you while you are driving a vehicle
- ... indicating that they have a warrant
- ... arresting or detaining you
- ... investigating a specific criminal incident

The law does not require you to show ID to police if an officer is:

- ... looking into suspicious activities and/or general crime in your community
- ... gathering information

In these cases, you are still encouraged to share information with police. However, in most cases, the officer must:

- ... tell you why they want your ID and inform you that you can refuse
- ... offer you a receipt (even if you do not provide ID)
- ... keep record of the interaction

A police officer must have a reason to ask you for ID. You cannot randomly be stopped:

- ... based on your race
- ... because you are in a high-crime area
- ... because you did not answer a question or walked away

If you think that these rules have been violated during an interaction with police, you may contact the Office of the Independent Police Review Director at www.oipr.on.ca.

(20W), and home security system (100W). PLUS: 10K BTU air conditioner (1,000W) or one of these: Toaster oven (1,200W), hair dryer (1,200W), washing machine (1,200W), space heater (1,500W), coffee maker (1,000W). Up to 7,500 watts powers refrigerator (700W), laptop (200W), 5-10 lights (250W), Smartphone charger 20W, home security system (100W), and 10K BTU air conditioner (1,000W). PLUS: Well pump (1,250W), sump pump (900W), gas or propane furnace (800W) or one of these: 8-inch burner on an electric range (2,000W), dishwasher (1,500W). Finally up to 20,000 watts gets you everything under the roof.

Light Pollution

Let us know if the street light is shining into your bedroom and/or otherwise disturbing your privacy. There is a control system installed which allows monitoring of fixture operations. There are many locations in old Nepean where the marker light is positioned at an angle to the roadway causing some trespass light issues for adjacent homes. These can usually be solved by reorienting the fixture or using a louver. If you or anyone in your area has an issue with light trespass onto their property please let us know so the city crew can make necessary adjustments.

From Police Files

Following the key crime statistics and opinion polling Ottawa Police want to boost traffic and community units. 73% of respondents said they believe crime in the city is on the rise. Those surveyed want to have police focus more on traffic issues and crime prevention. A new community response unit is being set up to respond directly to community concerns and traffic.

Photo radar coming to Ottawa school zones in 2019. The legislation limits the cameras to school zones and other areas designated as "community safety zones." "Gateway" speed limit signs, might be posted at major entry points to neighbourhoods.

Generator Needed To Power Appliances

Up to 2,000 watts will power refrigerator (700W), laptop (200W), 5-10 lights (250W), Smartphone charger (20W) and home security system (100W). Up to 3,500 watts powers refrigerator (700W), laptop (200W), 5-10 lights (250W), Smartphone charger

we're excited to announce

our new website is finally

LIVE!!!

Please visit [www. Glenscommunity.ca](http://www.Glenscommunity.ca) to register and enjoy member's benefits!!!