



Pacific Smoke international

• CONSUMER • MERCHANDISE RETURN FORM

Name: _____

Phone Number: _____

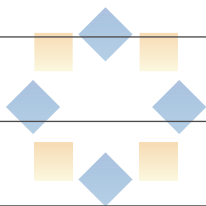
Purchased From: _____

Date of Purchase: _____

Item Purchased: _____

Return Address: _____

Please include a brief description of the problems you are having:



Pacific Smoke international

Return Items and Payment to:

**PACIFIC SMOKE RETURNS DEPARTMENT
81 Granton Drive Unit 3, Richmond Hill, ON, L4B2N5**

- * Please read the following page for Return Policy & Warranty prior to shipping.
- * Each item returned requires an original purchase receipt.

RETURN POLICY & WARRANTY ON CONSUMERS

All communications will be done only through service@pacificsmoke.com. Phone call, visitor, and unauthorized emails will not be accepted. No exception. You may return defective items within 90 days of date received as indicated on your original receipt. Our policy covers any manufacture defective items, dead on arrival items, and items that do not appear as listed on the website.

Items damaged by misuse or improper care from users are not covered by our policy, if you received items that you do not know how to use, please feel free to contact us at service@pacificsmoke.com for proper care instructions and more in depth information of your items. We are happy to help.

Our returns policy excludes Aspire BDC/BVC cartomizers/clearomizer series, K1 tank and atomizers. Please note that return shipping will not be provided. Therefore, you will be responsible for the return shipping cost. Please mail all items, including packaging, and payments to address provided on the first page of Merchandise return form.

Upon receipt of your return, our Returns Department will inspect your merchandise. After inspection, we will send out a repaired/replaced item(s). All returns are subjected to case by case exceptions. Please contact us for further questions and concerns.