



# Creating Custom Metal Work

## What You Can Expect In 6 Steps

So you have an idea or a design concept. Now what? We want to make this simple and set you up for all of the right expectations. This is our 6 step process when working with Dark Horse Metal Works.

### STEP 01. Provide Details

Provide Details. Provide DH with as many details as you can render up. Here are some important ideas you would need to share with your welder.

- Dimensions or any important size specifications
- Durability and stress. Consider the needed strength or thickness of the material.
- Portability. Will your project be bolted in, stationary, will it need to be mobile, etc.
- Permits, restrictions, codes. Consider any HOA restrictions, building permits, or any other issues that may violate codes related to the project
- Finish. How will the end product be presented? Paint, powder coatings, sandblasted, installation, etc.?
- If the project will be created at the DH warehouse, will you need it delivered or will you pick it up?
- Misc. If there is anything else that comes to mind, we want to know. The more informed we are the better your concept will turn out.

### STEP 02. Budget

Plan & Discuss Budget. Be sure to share concerns or important information in regards to your budget? The more details you can provide the more we can meet your expectations and satisfy every need.

**(IMPORTANT TO NOTE:** Depending on the project payment may be required upfront. This is a case by case basis)

### STEP 03. Design

In collaboration with the customer and with all of the shared details considered Dark Horse will come up with a design and receive customer approvals on the job and the bid.

### STEP 04. Timeline

Customer will receive an estimated timeline for completion. Dark Horse will communicate with the customer if that timeline will not be met.

### STEP 05. Pickup or Delivery

Job is completed and customer picks up or DH ships (shipping will be charged in the customers final bill)

### STEP 06. Payment

Payment is due when product is complete and has been received, unless otherwise negotiated between DH and customer. A fee of 5% will be applied to payments that are delinquent after 30 days.

We look forward to you trusting our hardworking hands with your custom creation.