

## iNTTN BYO Mobile Plans



### Critical Information Summary

This summary may be subject to change upon any updated discounts or promotions which may apply with 30 days' notice.

iNTTN BYO Mobile Plans		MINI	STANDARD	SUPER	MAX	EXTREME
<b>Minimum Monthly Charge</b> 12 month term		\$25/mth	\$40/mth	\$45/mth	\$50/mth	\$60/mth
<b>Monthly Data Allowance*</b>		1.5GB	4GB	25GB	45GB	60GB
<b>Calls + SMS + MMS + Voice Mail</b> To standard Australian numbers		\$1,000 Calls, Unlimited SMS + MMS + Voice Mail	Unlimited	Unlimited	Unlimited	Unlimited
<b>International Calls**</b>		-	100 Minutes <sup>^</sup>	300 Minutes <sup>^</sup>	300 Minutes <sup>^</sup>	Unlimited <sup>^^</sup>
<b>Roaming Calls + SMS + MMS</b> For use while overseas		Standard international roaming rates apply				
<b>Roaming Data Allowance</b> For use while overseas		Standard international roaming rates apply				
<b>What's Included</b>		Unlimited calls between users on the same network				
<b>What's Not Included</b>		Calls to international numbers, usage when travelling overseas, video MMS, all satellite numbers, calls to 1234, 12455 and 12456 numbers or content charges (including third party charges).				
<b>Minimum Cost</b>	12 Month Term	TMCV \$300	TMCV \$480	TMCV \$540	TMCV \$600	TMCV \$720
<b>Maximum Early Termination Charges (ETC)</b>	12 Month Term	\$150	\$240	\$270	\$300	\$360
Prices include GST. Total Minimum Contract Value (TMCV). 12-month plan ETF \$55. *Excess data usage is charged at \$0.03/MB (\$30.72/GB). Alternatively, sign up to 1GB Auto Bolt-on to save and pay \$10/GB. **Apart from China which calls to mobile are included, minutes can be used only to call international landlines. #Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage. <sup>^</sup> To call 26 countries. <sup>^^</sup> To call 10 countries.						

## Information about the service

Here's a quick summary of the important bits about your mobile plan. It covers things like the inclusions and how much it costs each month.

This is a post-paid mobile phone service, which gives you access to our network, a mobile phone number, and let you make and receive calls, send and receive messages, and have access to mobile data.

### Minimum Term

This plan is in a 12-month contract term. Early Termination Fees apply.

## What's included and excluded

**Unlimited national call value** - with your monthly plan allowance you can make unlimited standard national calls to fixed and mobile numbers, including unlimited standard SMS and MMS, voicemail retrieval, and calls to 1800 and 13 - 1300\* numbers.

Your unlimited included value **cannot** be used for making calls and sending SMS/MMS to international numbers, satellite numbers, or used when roaming overseas. These will incur excess usage charges to your monthly bill.

Calls and SMS/MMS to premium numbers (e.g. 19xx numbers), Sensis calls or other content charges (including third party charges) are barred.

Refer to the above plan table. **included data** - receive respective allowance every month to access the mobile data network. Unused data expires each month and cannot be used while roaming overseas.

**Included international call value** – unless indicated nil (-) international call value you will receive 100 minutes on the Standard Plan and 300 minutes on the Super and Max every month to call landlines in 26 countries, Extreme every month to call 10 countries. Unused minutes expires each month and cannot be used while roaming overseas. Included countries are listed below. Only calls to landline numbers are included, unless otherwise stated:

Andorra	Bulgaria	Canada
China	Cyprus	Denmark
France	Germany	Guam
Hungary	Ireland	Israel
Italy	Luxembourg	Malaysia
Malta	Mexico	Netherlands
New Zealand	Poland	Portugal
Romania	Spain	Sweden
United Kingdom	USA	

\*includes calls to mobile

## Information about pricing

Refer to the above plan table. A minimum monthly charge for a 12-month contract has a Total Minimum Contract Cost. Excess Usage charges apply if you use more than your included data, or make calls, send SMS/MMS to any of the non-included numbers, and when roaming overseas. If you wish, opting in to Zero Bill Shock will allow no excess usage charges against your monthly bill\*\*.

Your monthly charges and inclusions are metered and billed from the 28 to 27 of each month. Any plan upgrade or downgrade made on days other than the 27th of any month will be fully charged on the day of the change (current month) and on the 28th (month in advance). Please refer to billing details.

### Early termination

An Early Termination Fee (ETF) of \$55 (inc GST) applies if you change plans, port your number away or cancel your service.

The total amount owing will be the cost of any usage incurred up until the time of cancellation plus the minimum monthly charge and the respective ETF and any remaining device and accessory payments. The maximum ETF at the start of your plan is set out in the above table

## Other Information

If you have any questions, we encourage you to contact your agent:

**Indigenous National technology & Telecom Network (iNTTN)**

**Support@inttn.com.au**

**1300 76 11 58**

Alternatively, you can contact MSS on 1300 525 275.

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on **1800 062 058**. For full contact information, visit: **[tio.com.au/about-us/contact-us](http://tio.com.au/about-us/contact-us)**

Visit **[www.inttn.com.au](http://www.inttn.com.au)** to find more information about call and data usage.

\* Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage.

\*\*Zero Bill Shock will block any calls, SMS, MMS and data usage that would incur excess usage charges to you bill (those not included in your plan allowance).

1. All prices are quoted inclusive of GST. 2. Included value amounts are valid for one month (billing period), and are to be used in Australia. Plan's included values can be used towards standard national calls, standard SMS and standard photo MMS to mobiles and fixed line services, calls to 1300, 13 (excluding 132000, 132203, 132674, 132999 Mini plans), 1800 and calls to retrieve voicemail. 3. Services excluded from the plan allowance are: directory services, calls, SMS and MMS to international numbers, video MMS, international roaming, content packs and bolt-ons and mobile data usage. 4. Some of the barred services are: Premium services, 19x, 189x and VPN numbers. 5. When the included value on a plan is reached, any extra usage will be charged at the standard rates as excess spend. 6. Fair Usage policy applies to all mobile plans in relation to calls, call diversions, SMS, MMS, and data usage. 7. Calls are charged in 60 second increments, plus Flag fall charge. 8. Unused monthly data allowance cannot be rolled over. 9. Upon exceeding the monthly included data allowance you will be charged for excess data usage as indicated, unless 1GB Auto bolt-on is active. 10. Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte or part thereof and includes both uploads and downloads. 11. Monthly data allowance cannot be used when roaming internationally. 12. The mobile product of MSS provide Indigenous National Technology & Telecom Network (iNTTN), ABN: 806 1565 4843 Mini, Standard, Super, Max and Extreme mobile plans using part of Telstra's 4G and 3G mobile network with a 4G coverage footprint of 96.5% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometers. 13. These mobile plans have access to download speeds of up to 100Mbps on 4G across 95% of the population. 4G devices will enjoy typical download speeds of 2-50Mbps and upload speeds of 1 to 10 Mbps in 4G coverage areas. 14. Handsets not capable of 4G will only receive 3G coverage. 15. Check mobile coverage at [www.mobilemaps.net.au/4G](http://www.mobilemaps.net.au/4G). 16. International Roaming charges are PayAs You Go, and may not be available in all countries. Refer to International Roaming sheet for more information. 17. Prices in this document are valid from 1 October 2018 to 14 January 2019. 18. Not to be used in conjunction with any other offer and/or promotion. 19. iNTTN reserves the right to vary the terms of these promotions at any time. 20. Full terms and conditions as per the Application Form.