



Velocity Clubhouse New Customer Profile

Velocity Clubhouse values every one of our customers. A profile with your contact information in EZ Facility, our customer and registration software. As a customer, you will have access to EZ Facility Self-Service and the MemberMe+ application. The next steps to follow are listed below.

EZ Facility New Client Email Verification

You will receive an email from Velocity Clubhouse requesting an email verification. Verifying your email will allow Velocity Clubhouse to communicate with you by email about session reminders, credit card expirations, and our monthly newsletter as well as other email notifications.

EZ Facility Self-Service

What is EZ Facility Self-Service? EZ Facility Self-Service allows the ability to book clinics and events, purchase sessions or packages, pay open invoices.

****Please note: All reservations can be made with the exclusion that non-members must call 715-254-0505 to rent a cage, pitching lane and/or HitTrax.***

There are two ways to access EZ Facility Self-Service:

1. <https://VelocityClubhouse.ezfacility.com/>
2. MemberMe+ App (instructions below)

EZ Facility Self-Service Instructions

1. Check your email from Velocity Clubhouse. The email will be called "Self-Service Invitation."
2. Click on "Accept Invitation" in the body of the email.
3. Complete the "Invitation Registration" form; creating a user name and password.
4. Log-in to EZ Facility Self Service: <https://VelocityClubhouse.ezfacility.com/>
5. Bookmark the log-in page for easy access.
6. Edit your profile, add payment information, see invoices, schedules, register for special events.*

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EZ Facility MemberMe+ App

A quick and easy way to access the Velocity Clubhouse schedule is through the MemberMe+ app. The application is available for download in major app stores, Apple and Google Play.

Download the app today to begin!

1. Search for MemberMe+ in the app store.
2. Enter Velocity Clubhouse for My Club search.
3. Explore the various areas of the app.



With the app you can log-in to Self-Service, receive clubhouse announcements, view the schedule, connect with Velocity Clubhouse social media through Facebook, Twitter and Instagram.