

Harborne Business Improvement District (BID)

SERVICE ACTIVITY AND CONTACT DETAILS	SERVICE SPECIFICATION IN AREA	STAFF, EQUIPMENT AVAILABLE TO RESTORE CLEANSING TO STANDARD AS PER EPA	PERFORMANCE MEASURES	COMMENTS
<p><u>STREET CLEANSING</u></p> <p>Place Directorate</p> <p>Darren Share Waste Management</p> <p>Louise Bessant T: e:</p> <p>Depot Manager t: 0121 303 7365 leslie.williams@birmingham.gov.uk</p> <p>??? TO CONFIRM</p>	<p>Street cleansing, for all highway areas maintainable at public expense by Birmingham City Council within the BID area.</p> <p>The defined area is cleaned as needed to a Grade B (or above) standard (as defined by the Environmental Protection Act) with resources mainly on call daily between 07.30 and 15.30</p> <p>Racist or Offensive Graffiti removal, on the highway is by request to a central team within 48 hours</p> <p>Litter bin emptying and maintenance, small mechanical Sweeping of the footway and Channels are carried out at various frequencies dependent upon the weather conditions and time of year.</p>	<p>Hand cleansing <u>Monday to Sunday 07.30 – 15.20 Hours</u> Beatsweeper working 7 days per week Principal retail areas of Harborne High Street from Lordswood Rd (junction with Lonsdale Rd) to High Street (junction with Nursery Rd) to include all side roads where there is a retail presence cleansing approx. 4.5 hours per day (two visits including emptying litter bins).</p> <p>Mechanical sweeping <u>Monday to Friday 06.00 – 14.30 Hours</u> shared across Harborne ward One x large mechanical sweeper – Two visits every week approx. 1.5 hrs</p> <p>Minisweeper <u>Monday to Friday 07.00 – 15.00 hours</u> One Small mechanical sweeper Every 2 weeks approximately 2 hours</p> <p>Hand Cleaning residential areas non retail. <u>Monday to Friday 07.30 to 15.30 hours</u> Three cleansing operatives and a small tipper – Two staff Every 5 Weeks</p>	<p>Graded A to D as per Environmental Protection Act by Independent Monitoring Officers.</p> <p>Random inspection by Operations Supervision.</p> <p>The Division also responds to complaints as received by the City Council's Call Centre.</p>	