

10 & 11
May

Motor Insurance Claims - Legal , Contractual & Practical Aspects

TIME: 9.00 AM TO 5.00 PM

VEUNE: Hotel to be advised later.

14 CPD Hours

FACILITATORS

MR G.P. Teo
LL.B. (Hons), ACII, Chartered Insurer

- ❖ Mr. Teo is the head of the Claims function in Singapore, Zurich Insurance Company Ltd.
- ❖ His responsibilities include the management of global corporate claims from overseas as well as training and guiding of staff on technical and legal matters. He is particularly strong in liability, marine, motor and employer's liability claims
- ❖ Mr .Teo has had experience in various M&A projects in the area of claims operations, particularly in re-organizing claims department structure to meet new challenges from the expansion in international and local businesses, training staff to meet new challenges, setting benchmarks to ensure that service and quality standards are in line with the company's claims management philosophy, managing the cost of claims operation etc.
- ❖ He has more than 13 years of experience in training for the insurance industry and has written various textbooks on general insurance topics.

FOR WHOM

- ❖ Practitioners from insurance companies, who are involved in providing Motor insurance covers or handling claims such as underwriters and claims handlers.
- ❖ Insurance intermediaries, who are involved in arranging Motor insurance or handling claims for their clients.
- ❖ Claims handlers from Motor workshops

TRAINING AGENDA

- ❖ Main features and covers in a Motor Insurance Policy (including common endorsements and how courts have interpreted certain key provisions)
- ❖ Differences between Commercial Motor Policy and Private Motor Policy
- ❖ What is meant by 'compulsory insurance' in Motor insurance
- ❖ Motor policy as a 'statutory' insurance policy pursuant to the Motor Vehicles (Third-Party Risks And Compensation) Act [MV (TPR & C) Act]
- ❖ Key provisions under the MV (TPR & C) Act and how courts have interpreted them
- ❖ Role of Motor Insurers' Bureau (MIB) and how it fills the 'gaps' left by the MV (TPR & C) Act
- ❖ Meaning of "Insurers Concerned"
- ❖ Motor Claims Handling as opposed to Motor Claims Management
- ❖ Motor Fleet Management
- ❖ Common Business Indicators in Motor Claims Management
- ❖ Analysis of reported cases and case study

FEE PER PARTICIPANT

SGD 1,391* (Inclusive of 7% GST)

SGD 741* |After 50% FTS Grant|

SGD 1,330 nett*

Singapore-Based
(Inclusive of 7% GST)

Overseas-Based

*EARLY BIRD REGISTRATION: S\$1,391.00 (Includes 7% GST) per person. Payment must be received by 21 April 2018
Registration after 21 April 2018: S\$1,605.00 (Includes 7% GST) per person. Closing date: Registration will be closed once limited seats are filled.

REGISTRATION

Motor Insurance Claims – Legal Contractual & Practical Aspects

Date: 10 & 11 May 2018 (Thursday & Friday)

Time: 9.00 am to 5.00 pm

Training Incentives: Eligible for PIC 400% Tax Deduction

No .	Participant Name	Designation	Email & Tel	Years of Experience in motor Insurance

Participant Name	
Company Address	
Tel/Mobile	
Contact Person	
Contact Person Email/Tel	

For enquiries, please contact: Connie

Tel: 6227 7522

For registration,

Fax: 6224 0596 or Email: register@igtraining.com.sg

| TRAINING INCENTIVES |

Participants are ELIGIBLE* for these training incentives:

50% FTS GRANT: This programme is recognised under the Financial Training Scheme (FTS) and is eligible for FTS claims subject to all eligibility criteria being met.

Please note that in no way does this represent an endorsement of the quality of the training provider & programme. Participants are advised to assess the suitability of the programme & its relevance to participants' business activities or job roles. The FTS is available to eligible entities based on the prevalent funding eligibility, quantum and caps. FTS claims may only be made for recognised programmes with specified validity period. Please refer to www.ibf.org.sg for more information.

| TERMS & CONDITIONS |

CONFIRMATION – Upon our receipt of your registration, you will receive a seat reservation acknowledgement. Training confirmation email will be sent to you after receipt of payment of fees.

PAYMENT OF FEES – All cheques should be crossed and made payable to “I-G Training Pte Ltd” and mailed to “I-G Training Pte Ltd, Mailbox 882208, Singapore 919191” All payments must be made to us by early bird due date to enjoy preferential pricing. All payment must be made to us at least 1 week before programme commencement date.

REPLACEMENT POLICY – In the event that the participant is unable to attend the training, he/she must find a replacement for his/her seat. There is no additional charge for the replacement. Please inform us in writing at least 3 days before course commencement

WITHDRAWAL without REPLACEMENT POLICY –

Within 3 days after the date of invoice – no charges will apply

More than 3 days after the date of the invoice – 75% of total fee will apply

Less than 5 days before course commencement date – 100% of total fee will apply

CANCELLATION /

POSTPONEMENT/CHANGES – I-G Training reserves the right to postpone, cancel or make any changes to any programme, including its outline and materials, without prior notification, in the event of any unforeseen circumstances