



Classy Creation Events, LLC
www.classycreationevents.com
(404) 859-9832

Terms & Conditions

Reservations, Deposit and Final Payment

A first deposit list on the website along with a completed registration form is required for all new reservations. After you make your first deposit, you are required to make monthly payments or your booking may be cancelled for abandonment of reservation and all previous payments will be forfeited. If you find yourself in a difficult financial situation and cannot make a monthly payment please email us immediately so we will know not to cancel your reservation. Please know it is your responsibility to be sure that whoever you choose as your roommate/ travel mate for your selected travel event is also making their monthly payments. We can provide roommate account summaries upon request. All payments to Classy Creation Events are non-refundable and non-transferable. Please be sure you will attend event before submitting payment. This is because Classy Creation Events has contractual agreements with hotels, airlines and other vendors that will not allow us to obtain any refunds. This way we can keep our package prices low and allow you to make monthly payments on your vacation. All final payment dates are clearly noted on the website of the event you have selected. It is your responsibility to be sure payments arrive to us on or before that date. All late payments will require a late fee of \$50. If you are assessed a late fee, your invoice will be adjusted and late fee payment must be made with your next monthly or additional payment. If you fail to make your final payment by the final payment date, your reservation will automatically cancel and all previous deposits will forfeit.

Method of Payment

After making your initial deposit, you will receive an invoice to make future payments using a credit/debit card. Payments made using a credit card via our online payment processing center is secure. However, any chargebacks as a result of a stopped payment, insufficient funds, will result in a chargeback fee of \$75 per transaction.

Other Terms

Classy Creation Events reserves the right to refuse to accept or retain any person as tour participant, and to make changes and substitutes in any itinerary of its group travel as it deems necessary for the comfort, safety, or the convenience of the group travel participants and the proper carrying out of the event, and to withdraw any or all tours announced in this program should conditions warrant. If a tour is cancelled, a full refund of all monies paid to the company by the participant will constitute full settlement. Please report any disability requiring special attention to Classy Creation Events at the time the reservation is made. Classy Creation Events will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible in the event it is unable to do so nor is it responsible for any denial of services by carriers, hotels, restaurants, or other independent suppliers. The Americans with Disabilities Act is only applicable within the United States and facilities for disabled individuals are limited outside its borders. Most transportation services, including the touring motor coach, are not equipped with wheelchair ramps. We regret that we cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches and other vehicles, or other personal needs. A qualified and physically able companion must accompany travelers who need such assistance and must assume full responsibility for their well-being. Please note that hotels and Classy Creation Events cannot always guarantee bed type choice. We will do our very best to accommodate your request. Classy Creation Events is not responsible for time changes made to our itineraries, to include hotel check-in and bus schedules. Hotel room location is also the sole discretion of the hotel. Requests can be made but are not guaranteed. Classy Creation Events assumes no responsibility and will not be held liable for any personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity by reason of (1) any wrongful or negligent acts or omissions on the part of its suppliers, (2) any wrongful, negligent, or unauthorized acts or omissions on the part of any employee of these suppliers, (3) any defect in or failure of any vehicle, equipment or instrumentality owned, operated, or used by any of these suppliers, or (4) any wrongful or negligent acts or omissions on the part of any other party not under the control, direct or otherwise, of Classy Creation Events, or (5) acts of God.

OTHER TERMS AND CONDITIONS

- ✓ Every reservation made for this booking will require your acceptance to our policies as stated.
- ✓ Due to contractual obligations with the hotel and bus company, ALL payments are **NON-REFUNDABLE & NON-TRANSFERABLE**. Sorry, no exceptions!
- ✓ We regret that we cannot make exceptions for any reason, to include personal or medical emergencies, weather, acts of God, terrorism, civil unrest, Government action (Deployment), etc.
- ✓ You must make monthly payments on your reservation after your initial deposit. Any payment amount of \$50.00 or more is acceptable.
- ✓ Late fee of \$50.00 will be applied immediately if monthly payment of \$50.00 or more is not made by the 15th of each month after initial deposit is made. Late payments are only accepted in advance of notification to and by approval of management.
- ✓ If you fail to make monthly payments your reservation is subject to cancellation and any previous deposits/payments will be forfeited and your room will be re-sold.
- ✓ Hotel reservations and rooming lists will be provided to the hotel once you have made your deposit and confirmed your registration. Please register in the name shown on your government issued ID. Once registered, you will be sent an invoice to make your future payments online via our payment processing service (WAVE). Your booking is not guaranteed until your balance is paid in full.
- ✓ At the registration prompt, you will be asked for the names of your roommate(s), if applicable.
- ✓ Choose your roommate(s) carefully! If a cancellation occurs and one or more traveler alters the room occupancy, the remaining travelers still continuing to travel will be required to pay a revised rate at the higher rate. (i.e., if you book under quad or triple room rate and one or two traveler cancels, you will be required to pay the triple or double room rate occupancy. NO EXCEPTIONS and NO TRANSFER OF MONIES TO OTHER TRAVELERS' ACCOUNT!
- ✓ All roommates staying in the same room must make their deposits within 48 hours of receiving the first roommate's deposit. If all deposits are not received, your accommodations will be confirmed based upon the number of deposits received. (Ex. If quad occupancy is selected and deposits have only been received from two listed roommates, your accommodations will be confirmed as double occupancy.
- ✓ A ONE-TIME name change is allowed up to 60 days prior to the event date without penalty. (Last day for name change on booking is May 1, 2018). After May 1, 2018, there will be a \$75.00 change fee.