

# 'MTV CRASHES PLYMOUTH' ENTRY POLICY



## TERMS AND CONDITIONS OF ENTRY

1. Right of admission to MTV Crashes is reserved and you must produce a valid ticket to gain entry to the site.
2. This ticket is non-transferable and there will be no refunds for tickets for any reason whatsoever other than in the event of the cancellation of the event.
3. Tickets are in the form of a physical ticket e.g. barcodes and will be scanned in upon entry; once a barcode is spent it cannot be used again.
4. The artist and performer line-up and all billed attractions may be subject to change at any time without notice.
5. In order to facilitate the security, safety and comfort of all guests the organisers and Premises License Holder reserve the right to refuse admission and refund the ticket value in the event of such refusal.
6. Admission is at the ticket holder's own risk. The organisers and Premises License Holder will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property, if the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons or third parties.
7. Plymouth City Council can only verify the authenticity of tickets purchased direct from The Ticket Sellers. We do not recommend buying tickets from other third party sources as we cannot ensure these tickets are genuine. Invalid or duplicate tickets / barcodes will not be allowed entry into the site.
8. In the event of cancellation of the Event, only the face value of the ticket will be refunded and not the booking fee.
9. You will be searched at the entrance. Any items, which the organisers consider may be used in an illegal or offensive manner, will be confiscated and you will be asked to leave or be evicted from the site.
10. Security Search Dog Units will be searching on gates at ALL TIMES. Do yourself and the Event a favour; don't get caught bringing drugs into the site. It's going to ruin your day!
11. Plymouth City Council has an anti-drugs policy. No illegal substances may be brought to the site, including nitrous oxide. Anyone caught in possession of such substances can be refused entry or ejected immediately from the site, and passed over to the local Police.
12. Plymouth City Council has a zero tolerance policy regarding the possession, use or sale of Nitrous Oxide. If you are caught at the entrance gate with any amount of Nitrous Oxide, balloons or dispensers, you will be asked to put them into the amnesty bin or you will be refused entry on to site. If you are caught with Nitrous Oxide on site it will be confiscated or you will be immediately ejected and passed over to the local Constabulary.
13. Plymouth City Council has zero tolerance policy regarding spray cans and markers pens. If you are caught trying to bring these prohibited items on to site, you will be refused entry. If you are caught with these items on site, you will be immediately ejected.

14. Prohibited items include; knives, fireworks, explosives, smoke canisters, air horns, flares, weapons, laser devices, sky lanterns, sound systems, glass and legal highs will be confiscated from attendees if found, you will be immediately ejected.

For a full list please see the terms and conditions listed on the web site.

15. Persons suspected of carrying out illegal and / or offensive activities onsite will be searched and if found with any offending items will be asked to leave or be evicted.
16. Strictly no trading or other commercial activity by any ticket holder will be allowed on the site without the organisers' prior written consent.
17. As a condition of sale, the ticket holder consents to being filmed, photographed and recorded for Television, radio, webcast and other public broadcast and/or for any video or DVD as part of the audience and/or by onsite CCTV cameras and recordings for security purposes.
18. Tickets cannot be used as part of any marketing, media or sales promotion whether commercial or non-commercial without prior written permission of the event organisers.
19. No alcohol may be brought onto site; anyone found with alcohol not purchased on site will have this confiscated and my face ejection.
20. No opened plastic bottles can be brought on to site – you can bring a sealed 500ml plastic bottle of water should you need to bring more for medical reasons please contact us. Any opened bottles will be confiscated on entry to the site.
21. Strictly no animals (with the exception of Guide dogs) will be allowed on the site.
22. If you are caught urinating or defecating in places other than a toilet, not only will you look stupid, you will also be ejected from the site, immediately.
23. Challenge 25 operates on all gates as well as all bars. If you are fortunate enough to look under the age of the 25, you will be required to provide ID that proves your age. If you cannot provide ID to prove your age, you will not be served any alcoholic beverages.
24. You must be over 16 to attend this event without being accompanied by an adult and have the relevant ID or will be refused entry
25. Accepted ID includes; photographic driving license, a valid Passport & PASS hologram proof of age card. Photocopies will not be accepted please check our FAQs for clarification.
26. Should your presence be deemed to put yourself or others at risk you will be asked to move, failure to comply with this could result in your ejection from the event.

## **DRUGS AND ILLEGAL SUBSTANCES**

### **Plymouth City Council does not condone drug use – do not bring drugs into our site!**

Our Security Staff will be thoroughly searching for all illegal items including drugs as well as legal highs. Anyone caught in possession of drugs will be immediately ejected from the site may be handed over to the police. We have Security sniffer dogs operating on the gates at all times, if caught attempting to enter our site with drugs, you will be caught and dealt with accordingly by the police.

It is illegal to take, to buy or to sell drugs – the same rules apply here as they do anywhere else. If you deal in drugs on the site, it is likely that you will be arrested by Police. Please be aware that there are undercover police and security onsite who will take action as appropriate.

Experimenting with drugs can lead to adverse reactions and can lead to a very unpleasant experience – don't risk spoiling your time. The environment of the site can become very frightening and disorientating if you take drugs, which will spoil your experience. If you do take drugs and you

become frightened, ill or depressed, please ask a steward/security to direct you to one of the welfare area's on site, which can help and support you.

We will have a dedicated Welfare Centre on site, where you can find out more information on the effects of drugs and how you can find help and support for yourself or someone else who affected by drug abuse.

Illegal drugs can kill – Herbal highs will not be sold on site and if found, will be confiscated.