If you have no way to get to your medical appointment and have Medicaid, BadgerCare Plus, or another program that uses a ForwardHealth card, you can get:

- Money for gas mileage
- A ride or bus tickets

To get money for gas mileage:

1. Before your appointment, Call MTM (Medical Transportation Management) at 1-866-907-1493. Ask for trip logs to be mailed to you. Also ask for your trip number and write it on the form.

2. At the appointment, ask a doctor, nurse, or front desk to sign the trip log.

3. Send within 60 days to:

   Mail: MTM, Attention: Trip Logs
   16 Hawk Ridge Drive
   Lake St. Louis, MO 63367

   Fax: 1-888-513-1610

4. A card with money on it will be mailed to you. Keep the card for future trips.

If you don’t get trip logs in time for the appointment:

Option 1:
Get a doctor’s note and send it with the trip log.

Option 2:
Get the trip logs online:
- www.mtm-inc.net/wisconsin
- Go down to where it says members
- Click on Mileage Reimbursement Trip Log
- Print the form

You can include a trip to the pharmacy on your trip log.

Gas mileage can be paid to you or another driver. You can also get gas mileage for trips paid for your children’s appointments.
If you need a ride or bus tickets to get to your appointment:

1. Have this information ready:

   - ForwardHealth #: ________________________
   - Appointment: Date: ___/___/___ Time: ___:___
   - Your Name: ______________________________
   - Phone Number: __________________________
   - Address: _________________________________
   - Clinic’s Name: __________________________
   - Phone Number: __________________________
   - Address: _________________________________

2. Call MTM at 1-866-907-1493 at least 2 business days before your appointment
   It is best to call as soon as you make your appointment.

3. Listen to the message and press the number for your language.
   Tell them you need a way to get to an appointment

4. MTM will decide to give you bus tickets or a ride.

   Need someone to ride with you?
   You must have a medical reason.
   Call 1-866-907-1493
   You will need your doctor’s name, fax and phone number.

   If you have children:
   • Only children with an appointment can ride
   • Only 1 adult can ride with a child
   • Bring your own car seat

   To pick up your medicine on your way home:
   Call MTM from the clinic at 1-866-907-1493 and ask them if you can go to the pharmacy

   For problems or complaints call: 1-866-436-0457
   Call right away if you need to cancel your ride: 1-866-907-1493