

# Rides, Gas Money, & Bus Tickets for Medical Appointments

## BadgerCare Plus

If you have no way to get to your medical appointment and have Medicaid, BadgerCare Plus, or another program that uses a ForwardHealth card, you can get:

- Money for gas mileage
- A ride or bus tickets



### To get money for gas mileage:

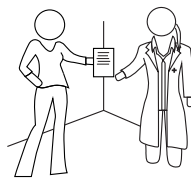
1. Before your appointment, Call MTM (Medical Transportation Management) at **1-866-907-1493**. Ask for trip logs to be mailed to you.

Also ask for your **trip number** and write it on the form.

MTM		Reimbursement Trip Log (Continued)		
Trip #1	Trip Number (Call MTM for this before your trip): <b>Trip Number</b>	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home: <input type="checkbox"/> Other:	Healthcare Provider Name:		
Healthcare Provider Name:		Healthcare Provider Address:		
I certify that this patient was seen for a Medicaid covered health service.		Signature & Title of Healthcare Provider:		

You will need your ForwardHealth card and appointment information.

2. At the appointment, ask a doctor, nurse, or front desk to sign the trip log.



I certify that this patient was seen for a Medicaid covered health service.	Signature & Title of Healthcare Provider: <i>Dr. John Doe</i>
---	--

3. Send within 60 days to:

**Mail:** MTM, Attention: Trip Logs  
16 Hawk Ridge Drive  
Lake St. Louis, MO 63367

**Fax:** 1-888-513-1610

4. A card with money on it will be mailed to you. **Keep the card for future trips.**



### If you don't get trip logs in time for the appointment:

#### Option 1:

Get a doctor's note and send it with the trip log.

#### Option 2:

Get the trip logs online:

- [www.mtm-inc.net/wisconsin](http://www.mtm-inc.net/wisconsin)
- Go down to where it says **members**
- Click on **Mileage Reimbursement Trip Log**
- **Print** the form

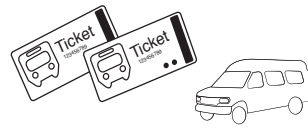
You can include a trip to the pharmacy on your trip log.



**⚠ Gas mileage can be paid to you or another driver. You can also get gas mileage for trips paid for your children's appointments.**

covering  
**Wisconsin**  
Connect to Care, Engage in Health

If you need a ride or bus tickets to get to your appointment:



**1.** Have this information ready:

ForwardHealth #: \_\_\_\_\_  
Appointment: Date: \_\_/\_\_/\_\_ Time: \_\_\_\_:\_\_\_\_  
Your Name: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Address: \_\_\_\_\_  
  
Clinic's Name: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Address: \_\_\_\_\_

**2.** Call MTM at 1-866-907-1493 at least 2 business days before your appointment

It is best to call as soon as you make your appointment.



**3.** Listen to the message and press the number for your language.

Tell them you need a way to get to an appointment



**4.** MTM will decide to give you bus tickets or a ride.

**⚠ You can get a same day ride for:**

Urgent Care



Follow up visits  
1 or 2 days after  
seeing a doctor

Release from  
the hospital



**Call at least 3 hours before**

**Need someone to ride with you?**

You must have a medical reason.

**Call 1-866-907-1493**

You will need your doctor's name, fax and phone number.

**If you have children:**

• Only children with an appointment can ride

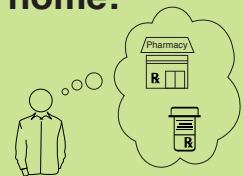


• Only 1 adult can ride with a child

• Bring your own car seat



**To pick up your medicine on your way home:**



Call MTM from the clinic at **1-866-907-1493** and ask them if you can go to the pharmacy



**⚠ For problems or complaints call: 1-866-436-0457**

Call right away if you need to cancel your ride: **1-866-907-1493**

