

Cybergenic Privacy Policy

Cybergenic Corporation (hereinafter, “Cybergenic”) is committed to protecting your privacy and ensuring you have a positive experience on our websites and in using our products and services. This Privacy Policy applies to Cybergenic website that link to this Statement.

1. WHY CYBERGENIC COLLECTS PERSONAL INFORMATION

Cybergenic collects personal information to provide its products, services and support to its customers. This information is helpful in providing you the services and support you expect from Cybergenic and that is of interest to you.

2. COLLECTION AND USE OF YOUR PERSONAL INFORMATION

Cybergenic collects personal information when you place orders on our website or purchase one of our products, when you download upgrades, when you contact Cybergenic through our “Leave Your Feedback” form on our website, when you request a technical support, when you receive product updates or technical alerts, when you enter promotion or special offer, when you provide us with feedback or opinion.

Cybergenic collects only personal information required to respond to or address your request, improve your experience on our website, understand and meet your needs, track customer preferences, communicate with or notify you of updates or services or benefits available, complete a transaction or confirm an order, renew or terminate your subscription or to improve the products and services we provide you. This personal information may include but not be limited to name, billing information, email address, phone number, credit card or payment information and other relevant information. We use your credit card or payment information to process an order or transaction and for no other purpose without your consent.

Cybergenic will maintain your personal information only for as long as you are a Cybergenic customer or end user or as is reasonably necessary for audit or internal purposes or as needed to provide you with information you request unless a longer retention period is required or permitted by law.

3. COMMUNICATION PREFERENCES

Cybergenic gives you the choice of receiving information that complements our products and services. You can manage your communication preferences in the way Cybergenic promotional emails include instructions on how you can unsubscribe from that particular communication. This doesn't not apply to the receipt of mandatory product or service communications that are considered part of certain products or services, which you may receive periodically unless you terminate the license relating to such products or services in accordance with the application end user license agreement.

4. SHARING YOUR PERSONAL INFORMATION

Cybergenic does not share personal information with third parties.

Cybergenic.co may contain links to other websites. We are not responsible for the privacy practices of other web sites. We encourage our users to read the privacy statements every web site that collects personal information. This Privacy Policy applies solely to information collected by cybergenic.co website.

If you choose to purchase a license to a Cybergenic product (Shade) on our website, you will be directed to the website of PayPal, in order to purchase the license.

It may be necessary by law, legal process, litigation and/or requests from public and governmental authorities within or outside your country of residence for Cybergenic to disclose your personal information. We may also disclose information about you if we determine that for purposes of national security, law enforcement or other issues of public importance, disclosure is necessary or appropriate.

Cybergenic may also disclose information if we determine that disclosure is necessary to enforce our terms and conditions or protect our products or users. In addition, in the event of a reorganization, merger or sale, we may transfer any and all personal information we collect to the relevant third party.

5. PROTECTION OF PERSONAL INFORMATION

Cybergenic understands the importance of securing your personal information. Cybergenic has taken appropriate security measures – including administrative, technical and physical measures - to maintain and protect your personal information against loss, theft, misuse, unauthorized access, disclosure, alteration and destruction. Access to your personal information is restricted to authorized personnel only.

6. USE OF COOKIES AND OTHER TECHNOLOGY

Cybergenic's website may use "cookies" and other technologies.

Web Analytics

Our website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses so called "cookies", i.e., small text files that are stored on your computer and make it possible to analyze your website usage. Usually the information stored in cookies about your website usage is transmitted to a Google server in the US and saved there. If IP anonymisation is enabled on this web page, Google will shorten your IP address before transmission if it belongs to a member state of the European Union or to a contracting party to the Agreement on the European Economic Area. Only in exceptional cases will your full IP address be transmitted to a Google server in the US and shortened there. On behalf of the website operator, Google will use this information to analyze your website usage, to compile reports about website activities, and to provide the website operator with further services associated with the use of the website and of the internet. The IP address that your browser transmits within the scope of Google Analytics will not be merged with other Google data. You can configure your browser software to disable the use of cookies but we would like to point out that this may prevent you from making full use of this website. You can also stop data (incl. your IP address) created by cookies and associated with your website usage from being sent to Google or processed by Google by downloading and installing the browser plug-in available at the following link [<http://tools.google.com/dlpage/gaoptout?hl=en>].

Social Media Widgets

Our web site includes Social Media Features, such as the Facebook Like button. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the company providing it.

7. MANAGING YOUR PERSONAL INFORMATION

You have the right to update your personal information by contacting Cybergenic as noted below. If requested, and to the extent permissible by applicable law relating to the retention of records or otherwise not required for valid business purposes (such as fulfillment of transactions), you may request that your personal information be removed from Cybergenic's systems.

8. CHILDREN

Cybergenic does not knowingly collect personal information from children under the age of 13. If we learn that we have collected the personal information of a child under the age of 13, Cybergenic will promptly delete such information.

9. CYBERGENIC PRIVACY POLICY REVISION

Cybergenic will occasionally update this Privacy Policy to reflect changes in our products and customer feedback. When we make changes to the Privacy Policy, we will revise the date at the top of the Privacy Policy.

If we make any material changes we will notify you by email (sent to the e-mail address specified during your purchase) or by means of a notice on our website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

10. CYBERGENIC CONTACT INFORMATION

If you have any questions, comments or concerns regarding this Privacy Policy or if you would like to change your communication preferences, update or review personal information we have about you, please email us at info@cybergenic.co or by sending a letter to Cybergenic Corporation, 4675 Stevens Creek Blvd. Ste 110, Santa Clara, CA 95051, USA.