

Principles	Practice	System
1. Individualized	<ul style="list-style-type: none"> <li>● Family story to include multiple perspectives</li> <li>● Develop and periodic revision of a POC                             <ul style="list-style-type: none"> <li>○ Needs and Strategies (goals and actions)</li> </ul> </li> <li>● Includes informal supports and creative solutions</li> <li>● Monitor progress</li> </ul>	<ul style="list-style-type: none"> <li>● Identifying populations served at each tier</li> <li>● Establishing Clinical Criteria for tiers</li> <li>● Staffing ratios that adequately support the work the CCs are asked to perform</li> <li>● Ensure quality supervision</li> </ul>
2. Family Anchored	<ul style="list-style-type: none"> <li>● POC Includes activities such as working with the individual and others to establish goals (family and youth driven)</li> <li>● Track family satisfaction</li> <li>● Modify POC based on family report of progress</li> </ul>	<ul style="list-style-type: none"> <li>● Support the provision of non-traditional strategies</li> <li>● Ensure quality supervision</li> <li>● Data collection and feedback loops for organizations</li> </ul>
3. Coordinated	<ul style="list-style-type: none"> <li>● Provide referral and scheduling to help link individual to strategies in POC</li> <li>● Coordination of 1 plan</li> <li>● Access multiple informants</li> <li>● CC acts as hub for information dissemination and collection</li> </ul>	<ul style="list-style-type: none"> <li>● EHR/IT system that supports the workforce and families</li> <li>● Creation of org structures that align with expectations around model to create workforce expertise within the levels</li> <li>● Establishing number of tiers</li> <li>● Developing a rate that supports the work</li> <li>● Executive decision making group providing coordination across system partners</li> </ul>
4. Accountable	<ul style="list-style-type: none"> <li>● Assessment and reassessment tool and process                             <ul style="list-style-type: none"> <li>○ Should include more than one tool or measure</li> <li>○ Should include parent/youth satisfaction</li> </ul> </li> <li>● Monitor POC to make sure it is effectively implemented</li> <li>● Monitor that services are provided in accordance to POC</li> <li>● Adjust POC and providers if things aren't working</li> </ul>	<ul style="list-style-type: none"> <li>● Structure at a state level (executive decision making group providing oversight and guidance—including family/youth leadership/org reps)</li> <li>● Assessment and reassessment tool and process                             <ul style="list-style-type: none"> <li>○ Should include more than one tool or measure</li> <li>○ Should include parent/youth satisfaction</li> </ul> </li> <li>● Administrative data review</li> <li>● Fidelity/CQI process</li> </ul>
5. Comprehensive	<ul style="list-style-type: none"> <li>● Contribute to the development of the service array</li> <li>● Address family needs instead of just youth focused</li> <li>● Address needs across life domains</li> <li>●</li> </ul>	<ul style="list-style-type: none"> <li>● Comprehensive Provider Network including:                             <ul style="list-style-type: none"> <li>○ EBPs</li> <li>○ Array of Community options</li> <li>○ Connection to informal supports</li> <li>○ Peer Support</li> </ul> </li> <li>● Mobile crisis</li> <li>● Flex funds are ideal</li> <li>● Development of a mechanism for CCs to access available services and supports</li> </ul>
6. Evidence-informed	<ul style="list-style-type: none"> <li>● Evidence informed service delivery model to provide care coordination                             <ul style="list-style-type: none"> <li>○ Communication skills</li> <li>○ Common elements of engagement</li> <li>○ Psychoeducation</li> </ul> </li> <li>● Connecting youth and family to EBPs</li> <li>● Supervised around connection to possible EBPs based on preferences and needs</li> <li>● Ensure clinical needs are met</li> </ul>	<ul style="list-style-type: none"> <li>● Workforce training and quality supervision</li> <li>● Structure to coordinate, administer, and evaluate EBP implementation efforts</li> <li>●</li> </ul>