

How can Ashburton help ease the pressure?

Design the service to suit your practice.

Manage daily prescription queries including:

Patients requesting medications that are on acute or past drugs etc.

Plus general queries from patients, local pharmacies, hospitals, other HCP.

A daily pharmacist telephone call back list for patients:

Set up to support communication between patients and the practice pharmacist

Medication Reviews (including STOPPSTART / Care home / Domiciliary)

Face to face reviews

Telephone reviews

Note reviews (where speaking to or seeing a patient is not required.)

Signing of repeat prescriptions

Manage hospital discharges and Outpatient letters:

Medication changes as needed

Medicines reconciliation / review for new patients

Support and develop safe repeat prescribing processes

Work with practice nurses to support:

Chronic disease reviews where patients require medicines optimisation

Liaise with the medicines management team and support the GPs with any actions being requested by this team

Review of QOF targets to identify patients in need of intervention

Attend meetings where required:

Medicines management meetings, neighbourhood meetings.

Community Pharmacy meetings

Number of hours / days required per week

Preferred days

Mon / Tues / Weds / Thurs / Fri

Level 1	Non prescribing pharmacist	
<i>Pharmacist can process queries for GP to sign, carry out medicines reconciliation / medication reviews</i>		
Level 2	Non prescribing pharmacist supported by pharmacist prescriber	
<i>Pharmacist as per Level 1 but signing is carried out by a pharmacist prescriber remotely. Level 1 pharmacist must sign off for 30 – 60 mins and work on other practice work whilst prescriber logs into sign prescriptions</i>		
Level 3	Pharmacist Prescriber	
<i>Pharmacist can carry out all duties including signing</i>		
Level 4	Senior Pharmacist Prescriber	
<i>Pharmacists carry out all duties including signing but have the highest level of experience in primary care and may hold other qualifications such as clinical examination skills / Masters in Advanced Practice</i>		

Practices that opt for Level 1 or 2 are encouraged to provide mentorship for their pharmacist on the independent prescribing course. On completion of this, the service provision would move to Level 3 and rates adjusted accordingly. It is anticipated that this would have been achieved within 12 months depending on availability of places on the courses

Part time and full time Pharmacists are available in each of the above models.